

Environmental Health Privacy Notice

When you contact Environmental Health Services you will need to provide us with some personal information.

As the 'data controller' for the personal information – or data – we hold about you, **South Ayrshire Council** decides how your personal information is used/processed, and what it is used for.

This statement provides more details about this and provides information on how to get in touch with us if you need to know more.

Your personal data – what is it?

Personal data is information relating to a living person who can be identified from that data. Identification can be based on the information alone, or in conjunction with any other information. The processing of personal data is governed by the General Data Protection Regulation 2016 (GDPR) and supplemented by the Data Protection

Act 2018 (DPA).What Personal Data will we collect from you?

We will only collect the personal information we need to provide you with relevant information, services and support. The personal data we may collect includes:

- Name
- Date of birth
- Address
- Telephone Number
- Mobile Number
- Email
- Gender
- Health conditions

When investigating communicable disease we may also collect data relating to:

- Food consumption history
- Travel history

We will log and keep your personal information on our environmental health management system and electronic document management system

How will we use your information?

All personal data is processed only by our environmental health staff. We will only collect the personal data we need in order to protect public health or give advice. We will use your personal data to contact you regarding a service request, investigation or inspection. This will be for matters relating to:

- Food Safety
- Occupational Health and Safety
- Public Health
- Communicable Disease
- Environmental Protection
- Pest Control
- Animal Welfare
- Housing

What is the legal basis for using/sharing your information?

Processing is necessary under the terms of the GDPR for the performance of a task carried out in the public interest or in the exercise of official authority vested in the data controller as per Article 6(1) (e) of the GDPR, and the task or function has a clear basis in law. The main laws relating to Environmental Health are (this list is not exhaustive):

- Food Safety Act 1990
- Health and Safety at Work, etc Act 1974
- Public Health etc. (Scotland) Act 2008
- Environmental Protection Act 1990
- Civic Government (Scotland) Act 1982
- Housing (Scotland) Act 1987

A full list of Environmental Health legislation is available on request.

Special category data

For some activities, we also need to process more sensitive personal information about you known as special category data, for example health information. Processing is necessary for reasons of substantial public interest as set out in Article 9(2) (g) of the GDPR and meets a condition in Part 2 of Schedule 1 of the Data Protection Act 2018.

Law Enforcement processing

When we are undertaking an investigation we are processing personal information under part three of the Data Protection Act 2018 which sets out the requirements for the processing of personal data for 'law enforcement purposes' (LEP). The six law enforcement principles are broadly the same as those in the GDPR, and are compatible across the two regimes.

Data subjects rights are similar to those found in the GDPR, however, the transparency requirements are not as strict, due to the potential to prejudice an ongoing investigation in certain circumstances.

When processing sensitive data (under the DPA) we must be able to demonstrate that the processing is strictly necessary and satisfy one of the conditions in Schedule 8 of the DPA or is based on consent.

Who will we share your information with?

The Council has a duty to protect public health and to prevent or detect fraud or crime therefore we may share your information with other Council services, local authorities or national regulators and bodies:-

- NHS Ayrshire & Arran
- Health Protection Scotland
- Food Standards Scotland
- Health and Safety Executive
- Police Scotland
- Fire Scotland
- Crown Office and Procurator Fiscal Service
- Drinking Water Quality Regulator

- Scottish Environmental Protection Agency
- Scottish Government
- HMRC
- UK Border Agency
- Department of Environment, Food and Agriculture
- Animal and Plant Health Agency
- Council Services, e.g. Housing, Building Standards, Planning, Licensing, Waste Management, Social Work

How long do we keep hold of your information?

We keep your personal data for no longer than reasonably necessary. Your information will be retained in line with our Corporate Records Retention Schedule as follows:

Purpose we collect your personal data	Trigger – event that prompts start of retention period	How long we hold your data
Food Safety	Date of inspection	Current year + 6 years
Occupational Health and Safety	Date investigation completed	Current year +7years
Public Health	Date investigation completed	Current year +3 years
Communicable Disease	Date registration lapses	Current year + 2 years
Pest Control Enquiry Sheet Enquiries General info. and advice Reports and action taken	Date enquiry closed End of current year Superseded Date of last action	Current year + 1 year Current year + 1 year Current year + 1 year Current year + 3 years
Environmental Protection	Date investigation completed	Current year +3 years

South Ayrshire Council's full Records Retention Schedule can be accessed here <https://www.south-ayrshire.gov.uk/documents/doc%2020170329%20scarrs%20schedule%20v2.0.pdf>

What are your rights?

The lawful basis for processing/using your personal data directly impacts which rights are available to you. For example, some rights will not apply, if we are processing your data under public task (Article 6 (1) (e)) we are not required to:

- erase your personal information in certain circumstances.
- enable the right to data portability

However, you do have the following rights and can ask us to:

- correct your personal information if it is inaccurate;
- complete your personal information if it is incomplete;
- restrict the processing of your personal information in certain circumstances; and

You also have the right to object to the processing of your personal information and the right to access your personal information.

What are the consequences of failing to provide personal information?

Where the provision of your information to the Council is a statutory or contractual requirement, or a requirement necessary to enter into a contract, you are obliged to provide the information.

In relation to the investigation of food safety, licensing, communicable disease, public health, environmental protection and pest control matters it is a legal offence to withhold information or obstruct an officer in their duties. Withholding or obstructing an officer in his duties may result in a report being submitted to the Crown Office and Procurator Fiscal Service for the instigation of a criminal prosecution.

What about Automated Decision- Making?

The Council does not use profiling or automated decision-making. Some processes are semi-automated (such as data matching for the prevention or detection of fraud), but an actual person will always be involved before any decision is reached affecting any individual

Do you require this statement in a different format?

Please contact us if you require this information in an alternative format.

How can you get in touch with us?

If you wish to obtain any records held by the Council relating to you, or if you have any general data protection queries, please contact the Council's Data Protection Service at:

Data Protection Officer
South Ayrshire Council
County Buildings
Wellington Square
Ayr
KA7 1DR

Email: DataProtection@south-ayrshire.gov.uk

Telephone: 01292 612 223

Are you dissatisfied with the way your Personal Information has been handled?

If you are unhappy with the way we have dealt with your personal information, you can complain to the Council's Data Protection Officer using the contact details noted above.

If you remain dissatisfied after contacting us, you have the right to complain to the Information Commissioner (<https://ico.org.uk/for-the-public/>):

Information Commissioner's Office – Scotland
45 Melville Street
Edinburgh
EH3 7HL

Email: Scotland@ico.org.uk

Telephone: 0303 123 1115