

Forehill Early Years Centre Day Care of Children

24 Cessnock Place
Ayr
KA7 3JU

Telephone: 01292 612461

Type of inspection:

Unannounced

Completed on:

31 August 2018

Service provided by:

South Ayrshire Council

Service provider number:

SP2003003269

Service no:

CS2003017396

About the service

The Care Inspectorate regulates care services in Scotland. Information about all care services can be found on our website at www.careinspectorate.com

The service was previously registered with the Care Commission and transferred its registration to the Care Inspectorate on 1 April 2011.

Forehill Early Years Centre is registered to provide a daycare service to a maximum of 40 children aged from 3 years to those not yet attending primary school.

The service is provided by South Ayrshire Council and managed by the head teacher of Forehill Primary School. Forehill primary school's principal teacher assumes day-to-day responsibility for the work of the service and liaises with the head teacher over management decisions.

The service is based in the primary school in the town of Ayr in South Ayrshire. It is in one large playroom which is divided into different play zones. It has its own adjoining toilet facilities. The early years service have use of sensory room and another multi purpose room known as the Hive. There is direct access to a large enclosed outdoor play area. The nursery also makes good use of other areas within the school and the local community.

A copy of the service aims and objectives are available.

The Care Inspectorate is committed to improving the health and wellbeing of all children receiving a care service. We want to ensure they have the best start in life, are ready to succeed and live longer, healthier lives. We check services are meeting the principles of Getting It Right For Every Child (also known as GIRFEC). Set up by Scottish Government, GIRFEC is a national approach to working in a consistent way with all children and young people. It is underpinned by the principles of prevention and early intervention. The approach helps services focus on what makes a positive difference for children and young people - and what they can do to improve. Getting it right for every child is being woven into all policy, practice, strategy and legislation that affect children, young people and their families.

There are eight wellbeing indicators at the heart of 'Getting It Right For Every Child'. They are: Safe, Healthy, Achieving, Nurtured, Active, Respected, Responsible, and Included. They are often referred to as the SHANARRI indicators. We use these indicators at inspection, to assess how services are making a positive difference for children.

What people told us

Throughout this report, any reference to 'parents' also includes carers and guardians.

During our inspection we spoke with 20 children who were eager to tell us about their time in the centre. The children told us they enjoyed attending and they enjoyed playing with their friends. We observed the children enjoy taking part in a range of very good quality activities.

Their comments included:

"I like to play games"

"I like the dinosaurs"

"It's fun, I like playing outside best".

Prior to inspection, we sent 12 care standards questionnaires to the Head Teacher to distribute to parents using the service. We received 9 completed questionnaires prior to this inspection. Comments made included:

"Extremely happy with the learning and care my child gets at early years nursery"

"I cannot fault the care and the staff at Forehill EYC. We have had 2 wonderful years with them"

"My child when she started wasn't confident and was very shy. However because of the wonderful; staff my child grew in confidence and is very outgoing with the staff and other children. Its been amazing to watch her grow over the year . Mrs Carswell is a very good leader and very good at keeping us up to date with information. A Fantastic nursery school"

"PEEP sessions are excellent, great to be involved in play at school. The care my child received is excellent"

"The service is a safe, secure and pleasant environment and my child was very happy with the staff. Mrs Carswell has helped us so much especially at accessing specialist services. Great communication from the start. This staff skills and experience gave my son the help he needed and the best start to his education".

During inspection we spoke with seven parents who all felt they had good opportunities to be involved in the nursery. They told us they were very happy with the care their child received.

Self assessment

The service had not been asked to complete a self assessment in advance of the inspection. We looked at their own improvement plan and quality assurance paperwork. These demonstrated their priorities for development and how they were monitoring the quality of the provision within the service.

From this inspection we graded this service as:

Quality of care and support	5 - Very Good
Quality of environment	6 - Excellent
Quality of staffing	not assessed
Quality of management and leadership	not assessed

What the service does well

Management and staff had created a welcoming and friendly ethos, where children appeared happy, settled and relaxed. We found the service to have maintained a very good standard of practice in meeting the children's care and support needs. Staff were caring, nurturing and responsive to the individual needs of children and managed transitions well. This was reflected in observations during inspection, through discussion and feedback from parents. Relationships throughout were very positive and staff spoke highly of the support received from one another and management.

Effective partnerships established with other professionals had led to targeted intervention and support improving outcomes for children within the service. Very good links had been established with parents through involvement in 'sharing the learning days', outdoor learning sessions and through engaging parents in a high number of home link activities. Parents spoke very highly of their involvement within the centre.

We found staff had a clear understanding of their role and responsibility in keeping children safe and all staff had recently attended in-house child protection training. The management team were very supportive of staff training needs and a training calendar was in place to support a culture of continuous improvement.

Staff had participated in 'creating a creative environment' training and the impact of this was clearly evident in practice. We found the environment to be of an excellent standard with children having access to an extensive range of resources indoors and out. The playroom was bright, attractive and well planned and resourced.

Resources were fun, stimulating and appropriate for the developmental stage of the children and encouraged different types of play, such as creative, imaginative and loose parts play. We found that the free flow access to the outdoor learning environment enriched the opportunities for children on a daily basis. We observed children developing key skills outdoors, through testing out their own ideas, exploring and investigating natural materials. We observed the children to be confident, active and engaged throughout the inspection process, with many children leading their own learning and making choices.

Staff also made very good use of other spaces available within the school and local community to maximise opportunities for children. This included the use of the gym hall, sensory room and the 'hive' within the school and the library and nursing home within the local community.

What the service could do better

During our inspection we sampled children's personal learning and care plans and Brilliant Books. We found that some dates were missing in tracking children's progression within the service and we found that the quality of information was inconsistent. We asked the management team to monitor the documentation of children's learning to ensure a consistent standard.

During this inspection, our observations highlighted that some of the children did not wash their hands effectively. We shared our observations with the management team and have asked them to promote children's hand washing. During feedback management told us that staff have identified this as part of planned learning for term 1.

Throughout our inspection we did not observe the children accessing drinking water in the outdoor environment. Staff told us that they had water and milk available for the children at snack time and that children could ask them for a drink if they needed one. We have asked that the staff regularly prompt children to access drinking water. We have also asked the service to make drinking water readily available to children both indoors and outdoors.

We asked the management team to ensure that information on the service's child protection procedures was readily available for parents.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Inspection and grading history

Date	Type	Gradings
1 Oct 2015	Unannounced	Care and support 5 - Very good Environment 5 - Very good Staffing 5 - Very good Management and leadership 5 - Very good
20 Nov 2012	Unannounced	Care and support 5 - Very good Environment 5 - Very good Staffing 5 - Very good Management and leadership 5 - Very good
3 Feb 2011	Unannounced	Care and support 5 - Very good Environment 5 - Very good Staffing 4 - Good Management and leadership 5 - Very good

To find out more

This inspection report is published by the Care Inspectorate. You can download this report and others from our website.

Care services in Scotland cannot operate unless they are registered with the Care Inspectorate. We inspect, award grades and help services to improve. We also investigate complaints about care services and can take action when things aren't good enough.

Please get in touch with us if you would like more information or have any concerns about a care service.

You can also read more about our work online at www.careinspectorate.com

Contact us

Care Inspectorate
Compass House
11 Riverside Drive
Dundee
DD1 4NY

enquiries@careinspectorate.com

0345 600 9527

Find us on Facebook

Twitter: @careinspect

Other languages and formats

This report is available in other languages and formats on request.

Tha am foillseachadh seo ri fhaighinn ann an cruthannan is cànan eile ma nithear iartras.

অনুরোধসাপেক্ষে এই প্রকাশনাটি অন্য ফরম্যাট এবং অন্যান্য ভাষায় পাওয়া যায়।

یہ اشاعت درخواست کرنے پر دیگر شکلوں اور دیگر زبانوں میں فراہم کی جاسکتی ہے۔

ਬੇਨਤੀ 'ਤੇ ਇਹ ਪ੍ਰਕਾਸ਼ਨ ਹੋਰ ਰੂਪਾਂ ਅਤੇ ਹੋਰਨਾਂ ਭਾਸ਼ਾਵਾਂ ਵਿਚ ਉਪਲਬਧ ਹੈ।

هذه الوثيقة متوفرة بلغات ونماذج أخرى عند الطلب

本出版品有其他格式和其他語言備索。

Na życzenie niniejsza publikacja dostępna jest także w innych formatach oraz językach.