

Your new recycling service

At-a-glance guide



**Check
your new
collection
dates**

Your new recycling service

Thank you for recycling your household waste. With your help the recycling rate in South Ayrshire is growing and is now more than **55%**.

However, we need to do more to help meet Scotland's ambitious targets of recycling 70% of waste by 2025 and the banning of biodegradable waste, such as food waste, paper and card going to landfill from 2025.

This leaflet provides you with information about your service and how to use your bins.

In line with many other councils, our new way of working forms part of our commitment to the Scottish Household Recycling Charter, which is designed to introduce a consistent approach to recycling across Scotland.

Helping you to recycle more

Your recycling service is being improved thanks to money from the Scottish Government. The investment allows South Ayrshire Council to provide two new smaller bins for householders to help increase the amount and quality of recycling collected,

while also reducing the amount of waste sent to landfill.

You can find details of your new collection dates from your collection calendar, a copy of which can be downloaded from **south-ayrshire.gov.uk/bins-and-recycling**

Your collection service



**Paper, Card
and Cardboard**
(Every four weeks)



**Glass Bottles
and Jars**
(Every six weeks)



**Metals, Plastics
and Cartons**
(Every four weeks)



Food Waste
(Every week)



Garden Waste
(Every four weeks)



**Non-Recyclable
Waste**
(Every three weeks)

Please check your calendar for information on your collection days. All properties currently using sacks should continue to do so. All waste should be contained inside the bin, with the lid closed.

Any excess waste should be taken to your local recycling centre (see p15) or phone us on **0300 123 0900** to request an additional recycling bin.

Paper, Card and Cardboard

Collected every four weeks



Yes

Paper – clean and dry

- ✓ Newspapers
- ✓ Magazines, catalogues and directories
- ✓ Junk mail and brochures
- ✓ Letters and envelopes
- ✓ Office and shredded paper
- ✓ Wrapping paper
- ✓ Paperback books (or can be donated to charity shops)

Cardboard – flattened

- ✓ Large and small cardboard boxes
- ✓ Brown corrugated packaging
- ✓ Toilet and kitchen roll tubes
- ✓ Greetings cards

No

- ✗ Plastic bags and liners
- ✗ Tissues and napkins
- ✗ Padded envelopes
- ✗ Kitchen towels
- ✗ Wallpaper

Top Tip!

Flattening items like boxes and packaging will free up more space, so you can get more in your bin.






1 Collect your recycling and flatten your cardboard.

2 Place flattened items into your new grey bin.



3 Place your bin or sack at your normal collection point by 6:00am on pick-up day.

 Paper, card and cardboard can be recycled into new newspapers and packaging.

Glass Bottles and Jars

Collected every **six** weeks



Yes


- ✓ Food and drinks bottles and jars
- ✓ Condiment bottles and jars
- ✓ Toiletry, perfume and aftershave bottles

No

- ✗ Plastic bags and liners
- ✗ Crockery, ceramics and pyrex
- ✗ Windows and mirrors
- ✗ Drinking glasses
- ✗ Light bulbs
- ✗ Broken glass

Top Tip!
Remove lids from glass bottles and jars and put in the blue bin for recycling.



- 1** Rinse your glass bottles and jars with any lids removed.
 - 2** Place your recycling into your new purple lidded bin.
 - 3** Place your bin at your normal collection point by 6:00am on pick-up day.
-  All your glass bottles and jars can be recycled into new glass bottles and jars.



Metals, Plastics and Cartons

Collected every **four** weeks



Yes

Metals – empty and rinsed

- ✓ Food and drinks cans
- ✓ Empty aerosols
- ✓ Foil trays
- ✓ Aluminium foil
- ✓ Chocolate and biscuit tins
- ✓ Metal lids

Plastics – rinsed and squashed

- ✓ Food and drink bottles
- ✓ Toiletry bottles
- ✓ Tablet and medicine bottles
- ✓ Cleaning products
- ✓ Pots, tubs and trays
- ✓ Lids and tops

Cartons – rinsed and squashed

- ✓ Soup cartons
- ✓ Juice cartons
- ✓ Other cartons

No

- ✗ Plastic bags and liners
- ✗ Crisp bags
- ✗ Biscuit wrappers
- ✗ Sweet wrappers
- ✗ Bubble wrap
- ✗ Polystyrene
- ✗ Plastic wrappers and netting
- ✗ Plastic cups and straws
- ✗ Pet food pouches
- ✗ Oil and paint cans
- ✗ Small and large electricals
- ✗ Batteries and wire
- ✗ Cutlery
- ✗ Gas bottles
- ✗ Metal pots, pans and trays



Top Tip!

Many items, such as pots and pans, can be taken to recycling centres (see p15).



- 1** Rinse your metals, and rinse and squash your plastics and cartons.




- 2** Place your recycling into the blue bin.



- 3** Place your bin or sack at your normal collection point by 6:00am on pick-up day.



-  Metals, plastics and cartons can be recycled into new plastic bottles, tins, cans and aerosols.

Food Waste

Collected **every** week



Yes

- ✓ Cooked and uncooked
- ✓ Dairy and eggshells
- ✓ Meat, fish and bones
- ✓ Fruit and vegetables (peelings too)
- ✓ Bread and cakes
- ✓ Rice, pasta and pizza
- ✓ Tea bags and coffee grounds
- ✓ Pet foods
- ✓ Out-of-date food (unpackaged)
- ✓ Windfall fruit from your garden

No

- ✗ Liquids
- ✗ Food packaging

Top Tip!
Remove packaging before recycling food.



Keeping your **caddy** clean

- ✓ You can empty your kitchen caddy as often as needed.
- ✓ Your caddy can be stored anywhere including in a cupboard or outside.
- ✓ Avoid spillages by only filling the liner 3/4 full before tying.
- ✓ Give your caddy a quick rinse after emptying it and then replace the liner.

*Caddy liners can be bought from our customer service centres and libraries. Alternatively, you can use newspaper or plastic bags to line the caddy.




- 1 Put all cooked and uncooked food waste into a compostable liner inside your kitchen caddy.

- 2 When the liner is almost full, tie it off, remove it from the kitchen caddy and place it inside the kerbside caddy.



- 3 Place your kerbside caddy at your normal collection point by 6:00am on pick-up day.

-  Your food waste is processed at a specialist plant where it is transformed into valuable resources like energy or fertiliser.

Garden Waste

Collected every **four** weeks

March to November and, by request, December to February

Phone **0300 123 0900** to request a winter collection



Yes

- ✓ Grass cuttings
- ✓ Leaves and bark
- ✓ Flowers
- ✓ Hedge trimmings and prunings
- ✓ Weeds
- ✓ Twigs & small branches (cut to fit)
- ✓ Cut flowers
- ✓ Pot plants and herbs (no pots)
- ✓ Sawdust

No

- ✗ Soil and turf*
- ✗ Stones
- ✗ Food packaging
- ✗ Garden furniture*
- ✗ Plastic bags
- ✗ Food waste**
- ✗ Pet waste

*Take to Recycling Centre

**Place in food caddy

Non-Recyclable Waste

Collected every **three** weeks

An average green bin in South Ayrshire contains a lot of waste that should be recycled.* Use your collection service to recycle as much as possible and we can avoid sending high quantities of valuable



resources to landfill where it breaks down to produce methane and other harmful gases.

Your green bin is only for waste that cannot be recycled using your recycling bins.

Yes

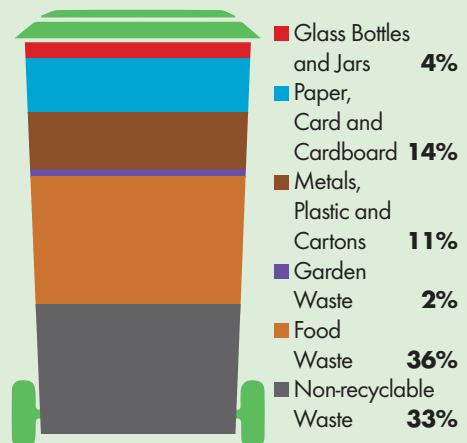
- ✓ Nappies
- ✓ Polystyrene
- ✓ Plastic bags and liners
- ✓ Pet food pouches
- ✓ Biscuit and crisp wrappers
- ✓ Sweet wrappers
- ✓ Toothpaste tubes
- ✓ Pet waste
- ✓ Packaging soiled with food
- ✓ Vacuum cleaner dust

No

- ✗ Any item that can be recycled using your new recycling services.

Top Tip!
If you have large items please take them to your local recycling centre or book a bulky uplift by phoning **0300 123 0900**

*An average **green bin** contains:



South Ayrshire Council 2015 figures

Frequently asked questions...

Q: Will you collect extra waste left alongside the provided bins?

A: No. All waste should be contained inside the bin, with the lid closed. Excess waste can be taken to your local recycling centre.

Q: Will my assisted service still be provided?

A: Yes, if we already help you with your wheelie bins or sacks, this service will automatically transfer to the new service.

Q: Can I get smaller bins?

A: If you don't generate a lot of waste and could manage with smaller bins we can discuss options with you. Phone **0300 123 0900** for details.

Q: How can I dispose of larger items?

A: Household waste can be disposed of free of charge at our recycling centres. There is a charge for disposing of commercial and business waste.

Q: Can I request further bins?

A: If you regularly produce extra recycling, or have a large household, please contact us to discuss the available options.

You can also book a bulky uplift by phoning **0300 123 0900**.

Recycling Centres

South Ayrshire Council has **four** recycling centres:

- **Ayr** Recycling Centre,
Old Farm Road,
Heathfield, Ayr
KA8 9ST
- **Maybole** Recycling Centre,
Seaton Street,
Maybole
KA19 7BG
- **Girvan** Recycling Centre,
Old Street,
Girvan
KA26 9HG
- **Troon** Recycling Centre,
Port Randal Drive,
Troon
KA10 6DJ

These items can all be **recycled*** at our centres:

- All electronic and electrical equipment inc. strip lights
- Batteries
- Books/tapes/CDs/videos
- Car batteries/engine oil
- Cardboard
- Drinks cans/food tins
- Gas cylinders (empty)
- Glass bottles/jars
- Newspapers/magazines
- Scrap metal
- Soil/rubble
- Textiles/shoes
- Wood waste

Please search for recycling centres on the South Ayrshire Council website for information on the

opening times for your recycling centre and for further information on smaller recycling points.

*Excess non-recyclable waste can also be left at centres.

This information can be made available, on request, in braille, large print or audio formats and can be translated into a range of languages. Contact details are provided below.

درخواست کرنے پر یہ معلومات نابینا افراد کے لئے اُبھرے حروف، بڑے حروف یا آڈیو میں مہیا کی جاسکتی ہے اور اسکا مختلف زبانوں میں ترجمہ بھی کیا جاسکتا ہے۔ رابطہ کی تفصیلات نیچے فراہم کی گئی ہیں۔

本信息可应要求提供盲文，大字印刷或音频格式，以及可翻译成多种语言。以下是详细联系方式。

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ਇਹ ਜਾਣਕਾਰੀ ਮੰਗ ਕੇ ਬੋਲ, ਵੱਡੇ ਅੱਖਰਾਂ ਅਤੇ ਸੁਣਨ ਵਾਲੇ ਰਾਹੀਂ ਵੇਚ ਵੀ ਲਈ ਜਾ ਸਕਦੀ ਹੈ, ਅਤੇ ਇਹਦਾ ਤਰਜਮਾ ਹੋਰ ਬੋਲੀਆਂ ਵੇਚ ਵੀ ਕਰਵਾਇਆ ਜਾ ਸਕਦਾ ਹੈ। ਸੰਪਰਕ ਕਰਨ ਲਈ ਜਾਣਕਾਰੀ ਹੇਠਾਂ ਵੱਡੀ ਗਈ ਹੈ।

Niniejsze informacje mogą zostać udostępnione na życzenie w alfabecie Braille'a, w druku powiększonym lub w formacie audio oraz mogą zostać przetłumaczone na wiele języków obcych. Dane kontaktowe znajdują się poniżej.

Faodar am fiosrachadh seo fhaighinn, le iarrtas, ann am braille, clò mòr no clàr fuaime agus tha e comasach eadar-theangachadh gu grunn chànanan. Tha fiosrachadh gu h-ìosal mu bhith a' cur fios a-steach.

For more information:

South Ayrshire Council,
Walker Road Operating Centre,
Ayr, KA8 9LE

0300 123 0900

south-ayrshire.gov.uk/bins-and-recycling
customerservices@south-ayrshire.gov.uk

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