
9.30am, 24th October 2024: Council Chambers, Ayr Town Hall, Sandgate, Ayr

FIRST PART OF MEETING (9.30am to 12pm): WORKSHOP SESSION

(Due to the workshop session which will comprise the main focus of today's meeting, the order of business has been allocated 30mins)

Focusing on a 'Radical Place Leadership' approach being developed by South Ayrshire Council, this Unified Vision and Priorities workshop, led and facilitated by Mutual Ventures, provides an opportunity for Community Planning Partners to come together as a strategic partnership to review **the key findings from the baselining phase** and establish a **realistic yet radical vision for public service collaboration** in South Ayrshire.

SECOND PART OF MEETING (12pm to 12.30pm): ORDER OF BUSINESS

- 1 **Welcome**
- 2 **Declarations of Interest**
- 3 **Apologies**
- 4 **Minutes of the Meeting of 22nd August 2024**
- 5 **Approval of LOIP Annual Progress Report 2024**
Report by Assistant Director (Corporate Policy, Strategy and Performance), South Ayrshire Council
- 6 **CPP Performance Management Framework**
Report by Assistant Director (Corporate Policy, Strategy and Performance), South Ayrshire Council
- 7 **Endorsement of Community Learning and Development Partnership Plan (2024 – 2027)**
Report by Service Lead, Thriving Communities, South Ayrshire Council
- 8 **AOCB**
- 9 **2025 Meeting Schedule (attached)**

**Please note that there are no wider updates as the main focus of the CP Board is the workshop session.*

SOUTH AYRSHIRE COMMUNITY PLANNING PARTNERSHIPS BOARD.

Minutes of a meeting of the South Ayrshire Community Planning Partnerships Board
held at 10.00 am on Thursday 22 August 2024 in County Hall

Board Members:

Councillor Julie Dettbarn (Chair); **Angela Cox**, Principal Ayrshire College; **Claire Baird**, Chief Executive, NHS Ayrshire and Arran; **Elaine Young**, Assistant Director – Public Health, NHS Ayrshire and Arran; **Raymond Higgins**, Divisional Commander – Police Scotland; Simon Cameron – Station Commander, Scottish Fire and Rescue; **Lyndsay McRoberts**, Depute Chief Executive and Director of Education; **Marie Oliver**, Chief Executive Officer, VASA; and **Tim Eltringham**, Director – HSCP.

Officers:

Kevin Anderson, Assistant Director – Corporate Policy, Strategy and Performance (SAC); **Lorna Jarvie**, Co-ordinator – Sustainability and Climate Change (SAC); **Gavin Kennedy**, Wallacetown Co-ordinator; **Liz Marquis**, Director of Energy Agency and Chair of the Sustainability SDP; **Jamie Tait**, Service Lead – Thriving Communities (SAC); **Inspector Allen Dodds**, Police Scotland; **Angi Pinkerton**, Trauma Informed Practice Officer (SAC); **Phil White**, Partnership Facilitator – HSCP; **Joanne Streeter**, Scottish Government; **Susan McCardie**, Co-ordinator – Performance and Community Planning (SAC); **Elizabeth Dougall**, Senior Policy Officer (SAC); and **Arlene Steven**, Co-ordinator – Democratic Services (SAC).

Apologies:

Councillor Martin Dowey; **Councillor Alec Clark**; **Alan Comrie**, Senior Transport Planner, Strathclyde Partnership for Transport; **Karen Craib**, Scottish Enterprise; **Claire Tooze**, Area Manager – Skills Development Scotland; **Marcus Ross**, Vice-Principal - Planning and Recruitment (UWS); **Ian McMeekin** – Area Commander - Scottish Fire and Rescue Service; **Jane Bradley**, Director – Communities and Transformation; **Lesley Bowie**, Board Chair, NHS Ayrshire and Arran; **Mike Newall**, Chief Executive (SAC); **Sian Williams** – NatureScot; Dean Anderson – Service Lead, DWP; and **Emma Edwards**, Interim Director of Marketing – UWS.

FIRST PART OF THE MEETING

Trauma Informed and Responsive Workshop which included a short update on the progress of the South Ayrshire LEADS project, followed by 2 tabletop activities.

SECOND PART OF THE MEETING – BUSINESS

1 Welcome

Councillor Julie Dettbarn (Chair) opened the meeting by welcoming all present to the Community Planning Partnership Board (the Board) meeting.

2 Declarations of Interest

There were no declarations of interest by Members of the Board in terms of the Board's Standing Order No.10.

3. Apologies

As above.

4. Minutes of previous meeting

The Minutes of the Community Planning Board (the Board) of 18 April 2024 (circulated) were submitted and approved.

5. Approval of Ageing Well Strategy

There was a report submitted (circulated) seeking approval of the South Ayrshire Ageing Well Strategy prior to a formal launch on 10th September 2024. There was a short presentation by the Partnership Facilitator (HSCP) updating the Board on the development of the strategy.

The Chair thanked everyone involved in the strategy which she thought was beautifully presented and easy to read. Inquiries are being received from throughout Scotland on the strategy and the work involved.

The Board:

Decided: to approve the South Ayrshire Ageing Well Strategy prior to a formal launch on 10th September 2024.

The Board agreed to vary the order of business as hereinafter minuted.

8. Third Sector Interface Update: Voluntary Action South Ayrshire

There was a Verbal Update by Chief Executive Officer, Voluntary Action South Ayrshire. Paper copies of the update were available on tables.

6. Community Justice Ayrshire Partnership

There was a presentation by the Manager, Community Justice Ayrshire and the Performance and Planning Officer.

There were questions following the presentation:-

- Is there a change in the type of offences taking place over the past 5 years and how specialised can you make the CPO in relation to the offence? Various things are considered for example family dynamics. For a short prison sentence there is very little time for rehabilitation and more work will be done in the community than in custody.
- Is it still the case that there are North, East and South implementation groups? No it is better to keep a Pan-Ayrshire approach as this worked better and partners didn't have to attend three meetings.
- Where are we at with compliance with pay back orders? There has been a change in staffing going forward stats will be produced for three authorities.

7. Wallacetown Update

There was a Presentation by: the Wallacetown Co-ordinator and the Assistant Director – Corporate Policy, Strategy and Performance.

There were several examples given on how the work in Wallacetown had been successful. The presentation was well received and the Board agreed that great progress has been made and that this approach is key to making communities better places to live and thrive.

9(a) Strategic Delivery Partnership (SDP)

There were submitted reports (circulated) providing Board Members with an update.

- | | |
|---|--------------|
| 1. Children's Services Planning Partnership | (circulated) |
| 2. Community Safety | (circulated) |
| 3. Financial Inclusion and Growth | (circulated) |
| 4. Population Health | (circulated) |
| 5. Sustainability | (circulated) |

The Board:

Decided: to note the contents of each report and contact the appropriate lead with any questions.

9(b) Update from Community Planning Engagement and Participation Group

There was a report submitted (circulated) which provided Board Members with an update.

The Board:

Decided: to note the update.

12. Any Other Competent Business

The Co-ordinator – Performance and Community Planning updated the Board on the Performance Management Framework to support the LOIP.

The Assistant Director – Corporate Policy, Strategy and Performance advised that post legislative scrutiny of the Child Poverty Strategy will be circulated to Members giving them the opportunity to add to the strategy.

9. Date of Next Meetings:

The date of the next meeting is 4 October 2024 at 10am in Ayr Town Hall. The Chair requested that the meetings are diarised for 2.5 hours going forward.

The meeting ended at 12.45pm



South Ayrshire Community Planning Partnership Board

Report by Assistant Director – Corporate Policy, Strategy and Performance, South Ayrshire Council to Community Planning Board Meeting of 24th October 2024

Subject: Local Outcomes Improvement Plan Annual Progress Report (2024)

1 Purpose of Report

- 1.1 The purpose of this report is to ask the Community Planning Board to consider the Local Outcomes Improvement Plan Annual Progress Report 2024 (appendix one) and approve its publication.

2 The Board is recommended to:

- 2.1 approve the Local Outcomes Annual Progress Report 2024; and
- 2.2 note the extensive progress that has taken place across the five priority areas.

3 Background

- 3.1 In October 2017, South Ayrshire Community Planning Partnership published the 'South Ayrshire Local Outcomes Improvement Plan' (LOIP) with two strategic themes of '**supporting older people to live in good health**' and '**closing the poverty-related outcomes gap**'. This report was refreshed in 2019 with a further review in 2020 which amended the '*closing the poverty-related outcomes gap for children and young people*' to '*closing the poverty related outcomes gap*' to reflect families and the wider community. The strategic themes were then supported by five priority areas:

- **Support for people living with dementia and their carers;**
- **Reducing social isolation and loneliness;**
- **Improving outcomes for care experienced children and care leavers;**
- **Providing support for young people who are carers; and**
- **Employability and lifelong learning.**

4 Progress

- 4.1 This is the seventh and final annual progress report in relation to our first LOIP, in place from 2017-2024, which is required to be published by the Community Planning Partnership. This is now in final draft form and is attached as appendix a. As our first LOIP ends, the annual report recognises the continued progress across all our priority areas, highlighting the strength of collaboration and partnership working which has been a key success of the LOIP (2017-2024) and continues to be evident as we have developed our second LOIP for the period 2024-2029.
- 4.2 It should be noted that most of the priority areas from the LOIP (2017-2024) are now reflected within our new [LOIP \(2024-2029\)](#) specifically improving outcomes for care experienced children and care leavers (The Promise), providing support for young people who are carers, and employability and lifelong learning. Supporting older people to live in good health will now be superseded by the development of an Ageing Well Strategy and reducing social isolation and loneliness will link to the Mental Health Improvement priority. As highlighted in the annual progress report much of the work around dementia and reducing social isolation and loneliness takes place in local communities therefore these areas will also link into Locality Planning Partnerships and the move towards locality-based working.

5 Next Steps

- 5.1 The LOIP annual progress report will be published online closing off the old LOIP whilst referencing the new LOIP (2024-2029).
- 5.2 A Performance Management Framework has been developed which will support future annual progress reporting requirements.

Report by
Service Lead (Performance, Community Planning and Sustainability)
South Ayrshire Council
October 2024

South Ayrshire
**COMMUNITY
PLANNING**
Partnership



LOCAL OUTCOMES IMPROVEMENT PLAN (LOIP)

**ANNUAL PROGRESS REPORT
OCTOBER 2024**



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Foreword

I am delighted to introduce this year’s Local Outcome Improvement Plan (LOIP) annual progress report for 2024. This reports on the final year of our LOIP which has been in place since 2017, and as I reflect over the past seven years, the collaboration and partnership working has grown from strength to strength as has been evidenced in all our annual reports and in particular all the case studies which have drawn out the positive impact that has been made for people living in our local communities.

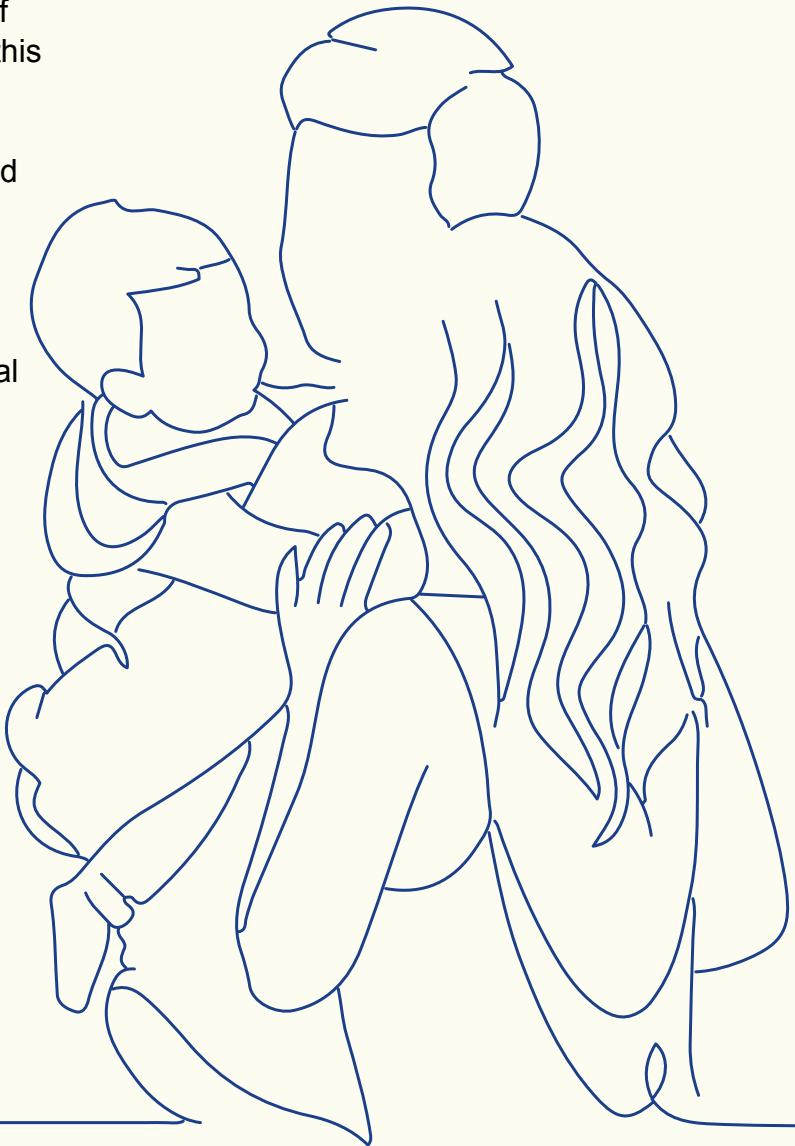
I would therefore like to take this opportunity, on behalf of the Community Planning Board, to thank the dedication, time, commitment and contribution of everyone who has been involved in this LOIP since its approval in 2017

We know that individual agencies and services can’t work in isolation, and that’s where we can draw on the strength of the community planning platform to collectively improve outcomes for people living in our local

communities. Whilst our old LOIP finally draws to a close, I am delighted that our new LOIP (2024-2029) was approved by Community Planning Board members in April and provides a new strategic direction for our CPP going forward. Our strategic approach to our new LOIP recognises the importance of place and wellbeing and our new LOIP is underpinned by our shared commitment across all community planning partners to work in collaboration supporting our vision of ‘*growing, caring and living a better life*’.



Councillor Julie Dettbarn
Chair of South Ayrshire Community Planning Partnership



Introduction

Context

Reducing inequalities and improving outcomes for people in South Ayrshire is a key focus of South Ayrshire Community Planning Partnership (CPP).

The Community Empowerment (Scotland) Act 2015 has given CPPs a statutory purpose regarding public service reform at a local level. The Act requires CPPs to produce two types of plans which will provide information on how we can make improvements in our local areas – the Local Outcomes Improvement Plan (LOIP) and Locality Plan:

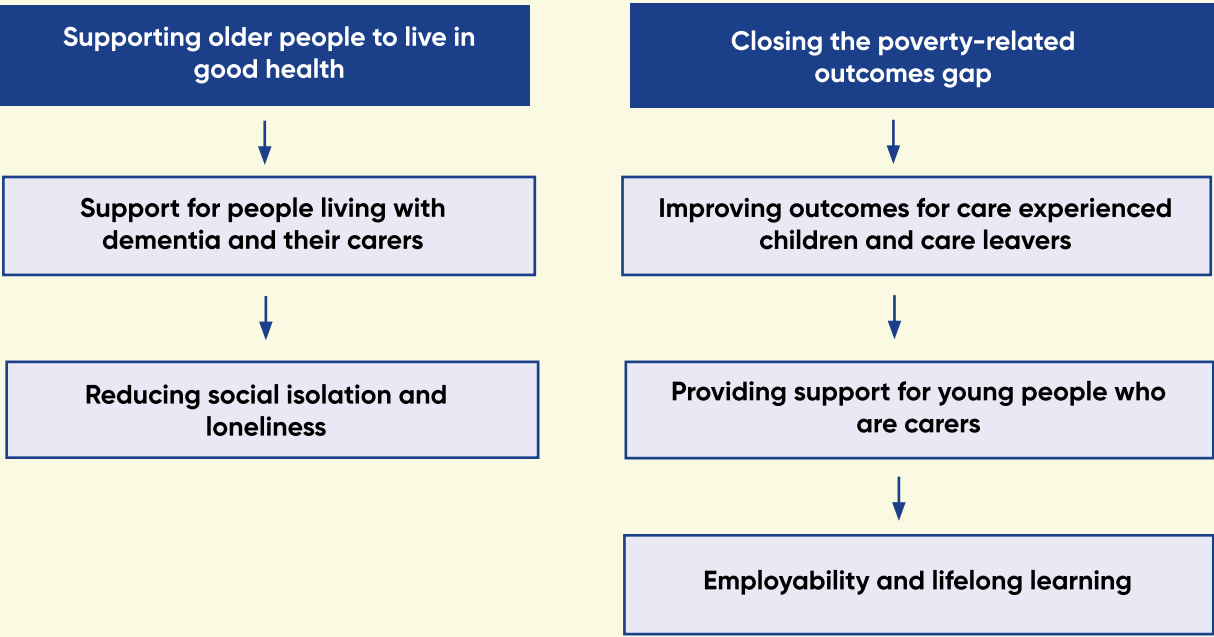
- The LOIP sets out a vision and focus based on agreed local priorities where through collaborative working with our community planning partners and local communities, we can work to reduce inequalities and improve outcomes in South Ayrshire.
- A locality plan is a plan to improve outcomes in that locality – in South Ayrshire locality plans will be progressed through the placemaking process and referred to as ‘local place plans’.

This annual report highlights the progress that has been made during the **seventh year** of our Local Outcomes Improvement Plan.





This **seventh and final annual** report reflects the wide-ranging work that has taken place to support our **two** strategic themes and supporting **five** priorities sitting within our previous Local Outcomes Improvement Plan. Over the past year we have focused on developing a new LOIP, bringing our original LOIP to a close. Our new LOIP was approved in April 2024, followed by an action plan development phase from May 2024 and September 2024. Further information on our new LOIP can be found later in the report.



In November 2023, we again hosted a successful Webinar Series Event which took place over two weeks. The purpose of the purpose of the webinar series event was to give our partners an opportunity to showcase their commitment of supporting our LOIP strategic themes/priorities and wider community planning outcomes. There were **14 webinars** with over **100 people** attending over the 10-day period. Topics covered included:

Wallacetown	VASA South Ayrshire Helpline	Undersky	Overview of Young Carers	Dementia Friendly
Information Advice Hub	Footprint Challenge	VASA- Third Sector Representation Model	Ageing Well/Age Friendly Communities and Champions Board	Volunteering
Trauma Informed	Primary Care	Social Isolation	Locality Working and Team around Locality	

More detailed information can be found in appendix 1.



Work on supporting older people to live in good health continues to be led through the social isolation and loneliness strategy and dementia strategy. Both these strategies are supported by implementation plans which are monitored through the Health and Social Care Partnership. Reporting on the LOIP priorities also takes place via the Population Health Strategic Delivery Partnership.

What have we been doing

Reducing Social Isolation and Loneliness

COMMUNITY PLANNING PARTNERSHIP OUTCOME:	OBJECTIVES:
1. People are prevented from becoming chronically socially isolated or experiencing loneliness	<ul style="list-style-type: none">Promote kindness and self-care, raise awareness and reduce the stigma associated with social isolation and lonelinessDevelop and promote the values of kindness and consider the barriers to kindness within our organisations and communities
2. Those who have experienced social isolation and loneliness following one of the known 'triggers' are responded to appropriately	<ul style="list-style-type: none">Promote asset-based and place-based approachesRaise awareness of local activities and servicesAddress inequalityWork to provide transport options which are accessible and affordable
3. Those who have experienced chronic isolation and loneliness have their connections restored in order to prevent poor social or health outcomes	<ul style="list-style-type: none">Work to provide technological solutions which are suitable for the needs of older peopleDevelop a pathway from identification to reconnectionPromote service co-design and peer-led supportProvide support and reconnection to those who are chronically lonely

Social Isolation and Loneliness Strategy 2018-2027

A Health & Social Care Partnership strategy and implementation plan has been developed by the South Ayrshire Social Isolation Subgroup informed by current literature and wide consultation with our local communities. This nine-year strategy focuses on older people, reflecting the LOIP priority.

The first Implementation Plan for the Strategy covered the period 2018-2022 with a further update in 2023 to develop a new Implementation Plan for 2023-27. This update has taken into account new opportunities to support Social Isolation (such as our move towards Locality based working), changes in Community Planning arrangements, new funding sources and other realities such as the Cosy Space initiative to address the Cost-of-Living crisis. In addition, the work associated with the development of an Ageing Well Strategy and the associated Age Friendly Community outworking will also provide strategic contexts to embed social isolation into broader work.



How are we supporting isolated and lonely older people in South Ayrshire?

- South Ayrshire Community Transport organises a range of trips that support older people and others. These include: Community Bus Trips, Out and About Excursion Club, Hoppa Shoppa trips
- Cosy/Chatty Spaces – examples of these include Annbank over 60s, Barr Monday Club, Dundonald Castle Club, Girvan Community Garden, Kincaidston Action Group Chatty Space, Symington Friendship Group, Seagate Church, Hope Wellbeing and others.
- Council facilities such as Libraries provide a range of activities that support isolation and the Council Sheltered Housing common rooms also provide a wide programme of activities
- Befriending – the Voluntary Action South Ayrshire (VASA telephone befriending service continues to support those most isolated)
- Wider Third Sector organisations also provide great opportunities to develop friendship – Give a Dog a Bone, Honest Men, Club Diamonds, 65 Club (fairly large-scale older people's sessions), Men's Sheds in Girvan, Ayr/Prestwick and Troon
- Inter-generational work – there are some good examples of this type of work including a recent event led by VASA at Belmont Academy
- Digital support – VASA supports older people to utilise basic technology that supports better information access and social connections
- Within Locality Planning Partnerships Social Isolation is almost always a local priority and the focus of local support from Participatory Budgeting and local grant giving
- Within General Practice there is still significant signposting of appropriate people through our Multi-Disciplinary Teams within and linked to Practices, with particular support from Community Link Practitioners and also Occupational Therapy Assistant Practitioners. Many people are signposted or supported to attend the range of groups highlighted above



Out and About Service

More than half of the clients have been experiencing loneliness and social isolation.

Mrs T and Mrs H were two ladies from Prestwick who were not keen on groups but were extremely keen to make friends. They both enjoyed the same things and were eccentric in their own style. After some meetings with them both separately, they were introduced to each other. They met for a coffee supported by VASA in a local garden centre and immediately got along. They have now exchanged numbers and are keen to spend more time together. They now visit each other at their home and also go on outings and for lunch together. They are also keen to extend their group to more people in their situation.

Over 50's Disco Reducing Social Isolation

The initial over 50's disco held at a venue in Ayr coincided with the International Day of Older People 2023 which is on October 1st every year. What started as a one-off event proved to be so popular that before the first event was over the next was in the planning.

The Disco is held in the afternoon, which enables anyone attending to have access to public transport and be able to return home without being out late in the evening, which has proved to be a popular decision.

The discos are very social and friendly experiences, and we have people attending alone as they know that they will always be able to find a friendly face and someone to chat to and will not feel excluded from the events. Being able to attend these events are a very positive experience reducing the feelings of isolation.



South Ayrshire Lifeline

On average 21% of all calls are in relation to social isolation and loneliness, however this spiked in May to over 44%. An example of what we have done to support social isolation and loneliness has included:

- We received an email from a lady looking for any clubs or day centres available in Troon for her 96-year-old mum. Her mum is still fairly independent although not very mobile and uses a walker. The family feel she needs some company of her own age. We emailed back with some activities in Troon but the daughter really was looking for a centre where her mum could have a chat with people however transport would be an issue. We provided the links for applying for the MyBus service and also for South Ayrshire Community Transport which do day trips and would pick up from the house. We also sent a link to our Support Guide listing private care services that would help with taking her mother out for shopping or to activities etc. The lady was very grateful for all the information provided.
- A lady called in looking for somewhere to go to chat to people. She lived in Ayr. We signposted to Hope Wellbeing Centre who have a few groups throughout the week. Also referred to both Carnegie and Forehill Libraries that run Tea and Talk sessions. These sounded ideal to the lady who was going to give them a try.
- We received an enquiry from a 92-year-old lady living in Prestwick, looking for places to go to get out of the house as was fed up being stuck in. We signposted to the 65 Club in Prestwick that has various activities and also to Prestwick Community Centre which, as a venue, hosts a variety of activities from different organisations. We also referred her to SACT, that do trips every week to different places and will pick up from the house. The lady was going to give these all a try and see how she gets on.

Telephone Befriending

Case study 1:

Mr D, 82 years old, was referred to the Telephone Befriending Service in April by SAC Re-enablement team. **Mr D** has no family in the area, through poor health and lack of mobility he'd become a victim to unintentional neglect. He had no social network and was unaware of how to seek help. **Mr D** was a chatty man, it was evident he lacked company and would benefit from a friendly telephone befriending call. As long as the calls wouldn't clash with some of his favourite programmes he was very keen on the idea. He was matched with **Mr H**, a new recruit to volunteering - a man who had acknowledged he was struggling with retirement and felt that he lacked a purpose in life. Right from the start they hit it off. He described his telephone befriender as 'a bloke you can have a real talk with'. His befriender reported back that they regularly sorted out all SAC problems and generally put the world to rights. A proper friendship has developed and both men value the relationship. Through his involvement in the telephone befriending service **Mr D** received digital advice from VASA, appreciated his Christmas lunch from VASA and was keen to get his name down on the list for Christmas 2024. During a recent long stay in hospital and knowing that he had no regular visitors the VASA Hospital Discharge Support Worker dropped off various necessities (and sweets) and a card from his telephone befriender. **Mr H** was able to maintain the calls during the hospital stay and keep the connection going.

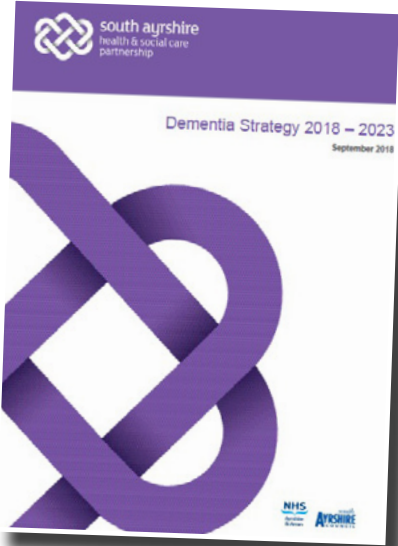
Case study 2:

Mrs G, a lady in her late 80's was referred to the Telephone Befriending Service by the Intermediate Care Team. She had become housebound due to visual impairment; she had no close family nearby and felt very isolated. **Mrs G** was matched with a Telephone Befriender who provided kindness and support along with interesting anecdotes from her busy life. Although **Mrs G's** life is now very restricted she has plenty good stories to tell her volunteer. The phone call has become the highlight of her week. Over the last year **Mrs G** has had a lengthy stay in hospital and suffered a significant bereavement, the friendship of her Telephone Befriender has become more important than ever, **Mrs G** has described her Telephone Befriender as an 'Angel'. Throughout her involvement with the service VASA has sign posted this lady to external support services such as SISG, Staying Ahead of the Curve, Morrisons shopping service for older people and a local optician who makes home visits. VASA has provided digital support; Christmas lunch and she is now on the waiting list for VASA's help in applying for Attendance Allowance. During the regular catch up calls she often expresses great gratitude for the service and doesn't know what she would do without it.



COMMUNITY PLANNING PARTNERSHIP OUTCOME:	OBJECTIVES:
People living with dementia and their carers live in a supported community.	<ol style="list-style-type: none">1. Promote good physical and mental health and wellbeing to delay the onset of dementia2. Have access to appropriate and timely interventions for those with dementia and their carers3. Design physical and social environments which support those with dementia4. Protect vulnerable people from harm

South Ayrshire Dementia Strategy update



The [South Ayrshire Health and Social Care Partnership Dementia Strategy 2018- 2023](#).The strategy sets out:

- an ambitious program to support people living with dementia and their carers; and
- how the HSCP provides formal services for people who have been diagnosed with dementia and their carers (also in the Adult Carers Strategy).

In addition, a key section of the strategy concerned with developing South Ayrshire as a ‘dementia friendly’ place. This set out activity within localities and related work carried out in a more thematic way which is a key priority within this LOIP. It also sets out activities supported by commissioned services such as Alzheimer Scotland, Crossroads, South Ayrshire Dementia Support Association and South Ayrshire Carers Centre.

Last year the Scottish Government published a new strategy, Dementia in Scotland – Everyone’s Story. This was a timely publication given South Ayrshire Health and Social Care Partnership’s (SAHSCP) intention to refresh the local strategy in line with the national strategic direction. The intention was initially to develop this strategy in South Ayrshire within 2023 but due to the delayed publishing of the Scottish Government Strategy and the accompanying delivery plan it was pushed back.

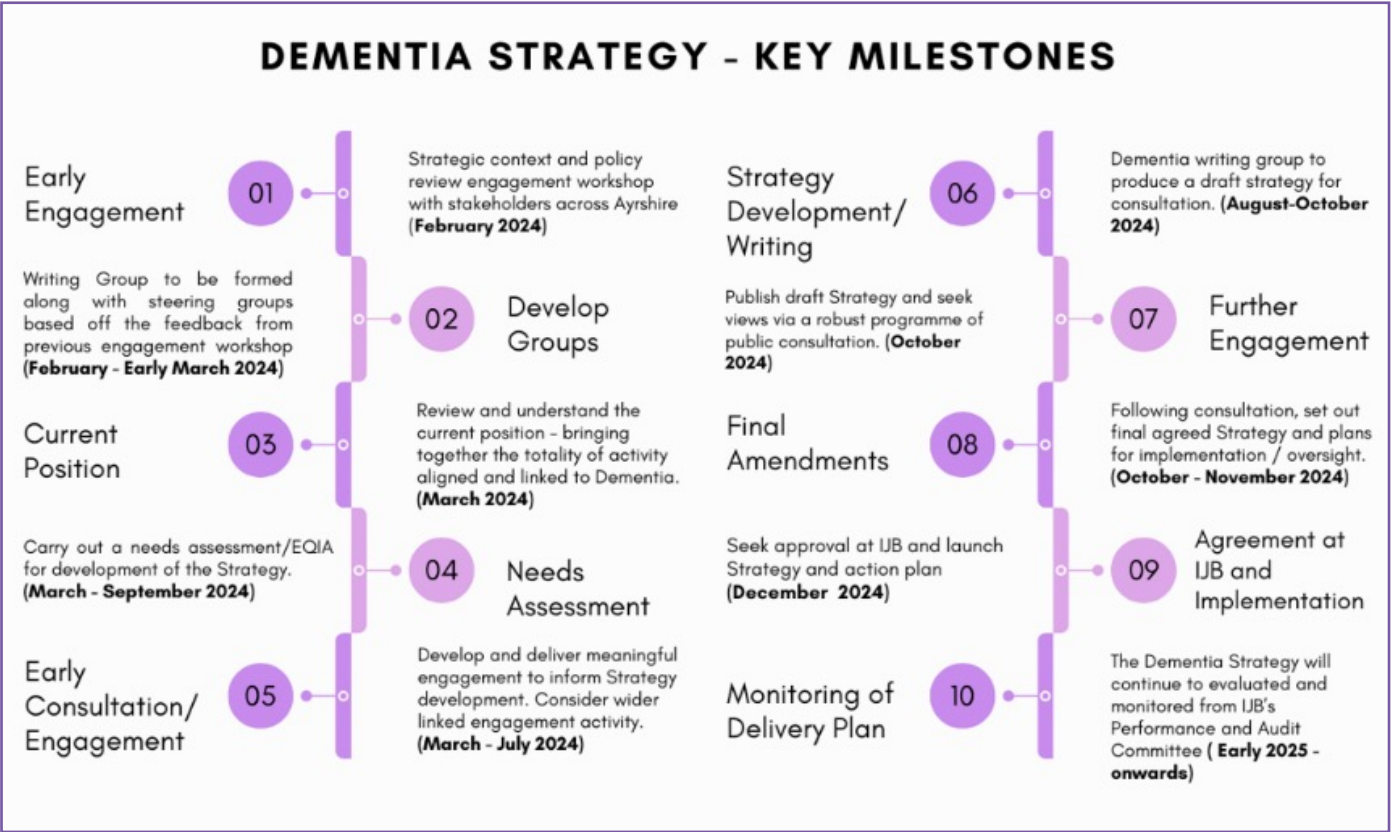
The refresh of the Dementia Strategy is in development as of February 2024. This is in line with the new national strategy ***Dementia in Scotland: Everyone’s Story and seeks to engage with people with lived experience, families and carers.***

A Steering Group has now been established. This group will continue to meet approximately monthly throughout the period of developing the strategy. Having a development time of approximately. nine months will allow us to implement good practice in engagement e.g., more than one phase of engagement, employing a range of engagement methods to reach as many people as possible.

Within the work for the Dementia Strategy engagement focus groups for staffing teams continue to take place. These engagement groups have allowed us to establish the current landscape for Dementia services in South Ayrshire as well as identifying key areas for improvement in line with the national strategy. This is a 3-tiered approach dividing services into service access points. An engagement event took place in August, aimed at engagement with all tier 1 services in both Dementia and Mental Health services. Due to the volume of services involved at this tier it was agreed within the tier 1 development sessions that an information sharing day would be beneficial to both the strategy development and the organisations themselves. This event took place at UWS with services providing micro presentations on service scope and access routes. Stalls were available for services to network and share learning. The day concluded with separate engagement workshops tailored to the Dementia and Mental Health Strategies.

An engagement plan for the consultation period has been drafted by the oversight group and the proposed engagement will be:

- Staff and service user focus groups;
- Further service engagement sessions;
- 1:1 sessions with service users;
- Public awareness raising sessions; and
- Separate staff and wider public surveys.



Dementia Friendly Communities

Work has continued to take place to develop South Ayrshire Dementia Friendly (DF) initiatives. Much of this work is led through locality-based dementia friendly work led by our dementia friendly communities of Troon & Villages, Prestwick, Ayr, North Carrick and South Carrick.

Dementia Friendly Ayr

Care Home Dementia/ Memory Café Network

Greenan Manor who currently hold regular Dementia Cafes within their home for their residents and families plan to run an open Dementia Café for members of the public to also attend to encourage community engagement and participation.

Greenan Manor, Templeton House, Atlantic View and Clairemont are developing dementia/ memory cafés within their facilities and we are working with them together to deliver a weekly dementia café in each of the homes across the month so one each week rotating through the homes. The idea is the residents and loved ones would travel between the homes making new friends and allowing family members time to interact with other families allowing some peer support.



We have additional partners round the table including the police and fire services who will offer help and support to families to ensure the upmost safety for them and their loved ones. Whilst this is a massive task we would like to try where possible to include the local nursery schools and infant departments to join us and hopefully get residents a wee buddy, which has been demonstrated in other authorities.

We are also working on a dementia pledge for local companies to sign up to. This will be little more than them agreeing to access some dementia friend and venue specific training and they will get a window sticker showing their support in creating a dementia friendly community.'



Dementia Friendly Prestwick is a grassroots community charity in Prestwick,

supporting people with dementia to remain engaged and connected to their community. A diagnosis of dementia is often devastating for a family unit, and we also support unpaid carers, the family and friends, too. The charity works to raise awareness, reduce stigma, promote wellbeing, and create a more inclusive environment.

Promoting good physical and mental health and wellbeing

The charity was started by local people in 2016, and one of the first initiatives we launched was our weekly dementia friendly "Health Walk", along Prestwick promenade. With trained "Walk Leaders" and volunteers, this walk goes from strength to strength and we meet every Monday at 11am for a walk and refreshments. If the weather is not so good, we do seated yoga to popular music in our social club. This is open for anyone to come along to, and we see the benefit of taking gentle exercise at a pace that suits. Some of the people who join us live on their own, and being in a supportive environment, where friendships are formed and peer support is evident, is hugely beneficial to their wellbeing.

Unpaid carers can relax a while, and be with people who understand what it's like to have a caring role. People with dementia are supported to stay connected to the community. And it's fun. We have over 20 people on our walks each week. Maybe a dog or two. We are part of the Ayrshire Walking Festival, now in its third year, running in September 2024, where we promote the benefits of having local dementia friendly, inclusive walks. Two of our longest standing volunteers were recognised in the 2024 South Ayrshire Volunteer Awards, which we are very proud of.

Access to appropriate and timely interventions

Early access to support for people facing a diagnosis of dementia is important, and we can help with this transition period. Our social club is designed to give support even before a diagnosis is made. Anyone can pop in for advice, and we're

a hub for information and can signpost people to other agencies. Prestwick Meeting Centre opened in 2022, and this is our club for people with early to moderate dementia, and their unpaid carers, family and friends. We get to know our members well, and we feel like one big family at times. It's a place for people to share their anxieties, worries, and joy, too. We've supported people to live independently for longer than they would have otherwise been able to, and for some people it's been appropriate to consider full time caring facilities. In 2024, we introduced a "Carers' Corner", on the first Wednesday of the month. While their cared-for person takes part in the Meeting Centre activities, carers have the opportunity to talk to each other. There is often laughter, sometimes tears, always tea and coffee, and friendships. By having peer support and access to information, we're playing our part in "Ageing Well" in South Ayrshire.

Design physical and social environments to support people with dementia

Our Meeting Centre and Health Walks provide relaxed, fun and supportive environments. The members are fully involved in the running of our club, deciding how we spend our time together. This is person-centred support, and the members think of the club as "theirs". Our daily activities encourage members to engage with their skills and expertise (members lead on flower arranging, singing, gardening etc). Our walks on the promenade are enhanced by the brightly coloured benches, signage and "poetic wind vanes" we designed and had installed (by Ayrshire Roads Alliance). With such a big walking group, we can be quite prominent when we're out. Often local people will stop to have a blether with us, we've patted their dogs, said hello to babies in prams, and we've played in the playpark (on the big rope swing!) This shows how we're helping to reduce the stigma that can still exist around dementia, and we're grateful to the people who show kindness and patience to us. While dementia isn't a natural part of ageing, the risk of dementia rises as we age. The people we support typically range in ages from 60 to 90+. Our oldest member is 91. Keeping people mobile helps to reduce the risk of falls, and we are collaborating with NHS Ayrshire & Arran Occupational Therapists to bring Tai Chi to our club, so watch this space!

Where are we based?

Our Meeting Centre is located in the RAFA Club, 10 Ardayre Road, Prestwick KA9 1QL. It is open Mondays, Tuesdays and Wednesdays from 10:30am - 3pm. People can self-refer to us, and come in to talk. To get in touch, email hello@dementiaprestwick.co.uk, www.dementiaprestwick.co.uk and look for us on Facebook and Twitter/X.

Dementia Friendly Maybole

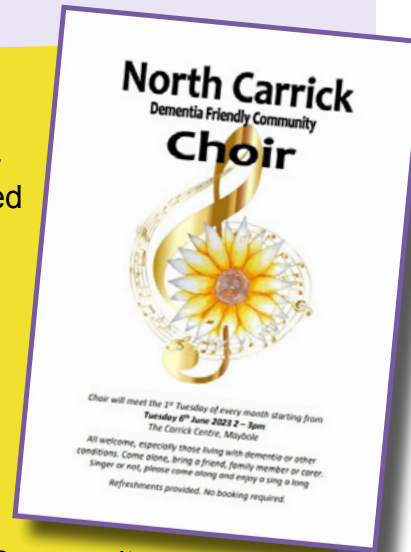
The response team for Maybole Community Care Social Work is promoting the above drop-in sessions throughout North and South Carrick area which is for anyone in the community to pop in and get advice/signposting on supports. This is open to anyone including those living with dementia or their carers.

Inclusion:

- The DF choir is still running on the first Tuesday of every month.
- Dementia friendly signage and basic equipment such as coloured toilet seat and grab rails / cutlery and crockery has been purchased and supplied to the Carrick Centre to help make it a more inclusive area.

Carers:

- Carer care bags that have various items in them from water bottles/note books/A5 magnetic reminder boards/ self care suggestions poster / lavender roll on / adult colouring book / stress balls / Dementia hints and tips for the home and useful contact information booklet. These are available from Maybole Community Care Social Work office at 6 High St, Maybole and the social workers and community care assistants can give them out on home visits or at the drop ins, choir and any local networking events.



The dementia hints and tips for the home and useful contact information booklet is also available from the health centre, library, Carrick Centre, community link practitioners and Social Work drop-in sessions within North Carrick. We have also partnered up with the local wellbeing centre and are trialling wellbeing vouchers that can be given to a carer by social work team to sample a self-care holistic treatment to try and promote some positive wellbeing and rest. These vouchers have been discounted for us by the wellbeing centre. If it proves popular and worthwhile we can purchase more.



Dementia Friendly Girvan And South Carrick

(Making Girvan and South Carrick Safer, Friendlier and Healthier for all)

Work has been ongoing to consolidate and promote progress within the Town via Facebook and local websites. Girvan Town Team continue to promote the work previously undertaken which included:

- Dementia friendly coloured benches x 10 at Ainsley Park. In a cluster formation to encourage conversation and interaction.
- Picnic benches x 2 which are wheelchair accessible at the Promenade.

- Support provided to the Boost Group to encourage healthy eating and exercise.
- Support provided to Z1 and Glendoune to support their Easter projects to encourage youth activities and community cohesion.

Positive feedback has been received around this work with one person saying;

‘the equipment has been life changing’.



Girvan Town Team with funding from the Community Led Lottery Fund promote work around:

- Beach accessible wheelchairs, beach walker and hoist.

Girvan Town Team in partnership with Locality Planning Partnership and SAC carried out the following:


- Placing defibrillators in the town.
- Community awareness and training programmes continue being planned under Locality Planning Partnership.
- Improved disability access from the Promenade to the Beach.
- Input to the Mentally Healthy Communities Action Plan.
- War Memorial benches and refurbishment of picnic tables to allow public access to events on Stair Park.
- Outdoor fitness equipment at the Promenade.
- Lecterns have been placed along the promenade which display historic images of the Girvan promenade and beach which is aimed at stimulating memories and promote conversation.

AYR UNITED

Ayr United run 'Football Memories' once a month which see a lot of people attend, who have long term health conditions. One of them being people with dementia. 'We have men and women that come with their carers or from their care homes as well as we have wives that drop their husbands off and they can go away and get a couple of hours respite.

The football memories is what it sounds like. We reminisce about football, be interactive through quizzes, supply teas, coffees, food aiming to stimulate and make the experience a social one for anyone that turns up'

They run weekly walking football sessions and have two or three men living with dementia that have attended their walking football. By doing this they get physical exercise, socialise and give their family some respite.



Alzheimer's Scotland South Ayrshire

There are a number rolling groups for Carer Support, Music and More, The Art Room, Tuesdays at Millrock, Memory Café and new events and groups added depending on funding.

With thanks to a generous donation from the Cabin in Troon and VASA funding, Alzheimer's Scotland South Ayrshire has held two larger events this year in the South Beach hotel (afternoon tea, live entertainment and dancing) with another planned in October. There were approximately 40-50 people were in attendance.

Feedback:

'Singing and music in general as I know personally with my own parents journey through dementia is a fantastic tool to make their day a little more pleasurable. And this was very evident at the tea dance, everyone's mood lightened.'

'Thank you both for such a wonderful afternoon. You brought happiness to so many people who are having such a very difficult time'.

'Big thank you to you and Louise for organising Tuesday afternoon. I described it to my daughter as being an afternoon of joy, smiles and happiness. Emotions that sadly can be in short supply in our daily lives. B was just in the moment with the music, so good to see him happy and smiling, thank you again.'



Lunch and Relaxed Bowls session and another planned in September at Howie Bowling Club in Prestwick.

Feedback:

'Fantastic', 'Amazing', 'Great day'. 'Members lovely. Good food, loads of fun.' 'Very good, great laughs. Roll on the next time.'

A successful weekly social club in Millrock Court, Troon (Sheltered housing) which is a great point of contact

for those living with Dementia and their families. The monthly lunch there which is always popular. Due to the success of this Alzheimer's Scotland is piloting a similar model of group in Ayr on Wednesdays at Morrisons Gardens starting in September.

With VASA funding, a monthly **Nurture through Nature Outdoor Group** with Little Acorns at Auchincruive.

Feedback:

'Great stress-free time for the person and carer to share - a very supportive and positive environment.' 'Provides a safe and relaxed environment to try new things.'

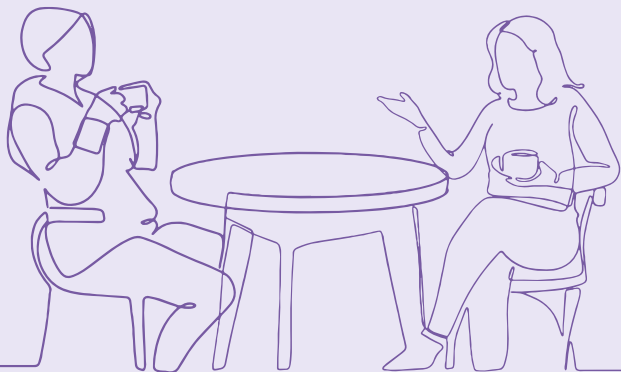
Prestwick Rotary Club have made up Nostalgia cases filled with old memorabilia to spark conversation and memories. The resource has been used at the Nostalgia Morning at Millrock Court and at Girvan Memory Cafe. These are accessible to community groups via the Rotary club.

Alzheimer's Scotland South Ayrshire Dementia Advisor has run three **Carer Education Courses** so far this year which are four sessions of two hours aimed at unpaid carers of someone living with Dementia. These have been held in the Carer Centre in Ayr with carers encouraged to join and make use of support offered there. The Advisor has also held drop ins and can meet carers in the venue if need to offer support and signposting.

Feedback:

'Thank you so much for including me in the course, the information you have provided has been invaluable'.

'I enjoyed the sessions. It was helpful hearing others' stories about their loved ones and how they are coping.'



Along with the Nurse and Occupational Therapist from the Community Mental Health Team, a **Memory Café** in Girvan once a month in Boyle Court (Sheltered Housing) which started in January. This will provide a point of contact and a welcoming/ supportive place for local people to access.

The Gaiety

With support from funding from South Ayrshire Health and Social Care Partnership, a number of pilot events have taken place – funding will be applied for to support similar projects in the future. Events delivered so far includes:

- EHP Theatre has been working with The Gaiety to supply a pilot series of music shows specially targeted to support people in our ageing community who have dementia and also to benefit their families and those that care for them. We know from delivering similar events that the memories stimulated energise participants and "bring them to life" with an effect that lasts well beyond the event itself.
- The shows are performed by singing duo Christy Mac & Steve Bishop with a delivery that is friendly and informative and includes gentle audience interaction, making for an altogether stimulating, entertaining and uplifting experience for those who attend. These have ranged from 'The Greatest Hits of Doris Day'; 'Juke Box Memories of the 50's & '60's'; 'Big Band & Swing'; 'The Sounds of Motown'; and 'An Afternoon at the Musicals' - and further shows are envisaged as we progress with the pilot programme.



Typical feedback has been

'It's a tonic for them to get away somewhere different, be with an understanding and kind group of people and see a quality performance. Thanks again for the great opportunity.'

These events have been made possible with local funding support. Entry to each of the events is free of charge. There is capacity for approximately 30 people to attend each of the performances, and many will attend more than one event. The impact of the events is such that at least one other family member of each person will be positively affected also by the improvement in energy and engagement they see in their loved one.



South Ayrshire Carers Gateway provides support for unpaid carers and continues to look how to develop these services where possible. In response to an ageing population where dementia is expected to increase, South Ayrshire Carers Gateway has started to plan for expansion in the delivery of services they provide.

Mainstream Services

The Older People's Community Mental Health Team (CMHTE) has continued to support people living with Dementia from Diagnosis, Post Diagnostic Support and long-term support. The team continue to provide Cognitive Stimulation Therapy (CST) Groups as an integral part of Post Diagnostic Support (PDS) throughout South Ayrshire. These groups are research based and are seen as one of the few psychological based therapies which are of benefit to people with a dementia diagnosis. All those within South CMHTE that fit the criteria, are offered a place on the groups. The groups are facilitated by CMHTE staff trained in CST.

CST Groups are in two parts - CST Main groups - 14 weeks and CST Maintenance Groups - 28 weeks. Where possible people are offered both but at times due to capacity issues and length of waiting times people attend the Main Group only. These are held in Ayr/ Prestwick, Troon, Girvan with plans to commence a CST Group in Maybole. The feedback from both attendees and relatives is extremely positive.



Patient A

'To be honest I wasn't that keen to start with but after attending the first couple I have really enjoyed it. We have a chat and talk about the old days. I look forward to it every week.'

Relative A:

'My husband attends the group every week and thoroughly enjoys it. The staff are so lovely and he returns home chatty and happy'.

Relative B:

'Since attending the group my wife has been more like her old self. It also gives me a couple of hours to myself which I really appreciate'.

Over the past year attendee numbers have been as follows:

CST Main Group - 54 attended weekly for 14 weeks

CST Maintenance Groups - 16 attended weekly for 28 weeks

Maximum number at any group is 8 and these are closed groups as there is a set programme.

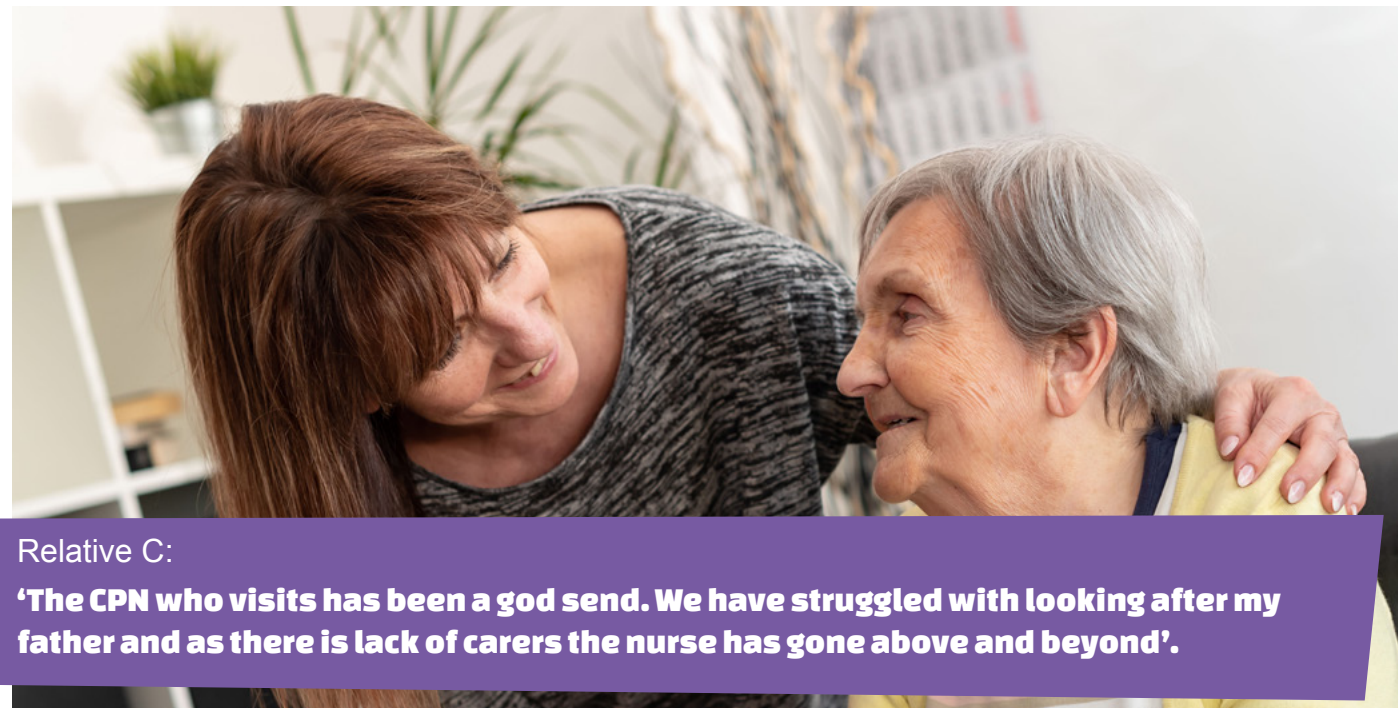
All those with a new diagnosis are offered Post Diagnostic Support for a year. This includes offer of CST, where appropriate, sign posting to other agencies closely worked with e.g. Alzheimer's Scotland. Indeed, a recent development over the past few months is a Memory Cafe in Girvan which is jointly facilitated by CMHTE and Alzheimer's Scotland. CMHTE previously jointly facilitated one in Troon but following review Alzheimer's Scotland now facilitate this independently.

Within CMHTE there are also Nursing Home Liaison Nurses and Additional Support Care Home Liaison Nurses who provide review, treatment and intensive support for those residents and staff where it is identified as a need. This is based on a bio psychosocial model, tailored to individual need. Stress and distress training is also provided by the Nursing

Home Additional Support Care Home Liaison Team.

A further development over the past year has been the facilitation of CST in two Care Homes. This has included training staff within the homes to enable them to continue these groups independently.

Within the South CMHTE we also have an Advanced Nurse Practitioner. Part of their role is to provide additional support to staff regarding physical health issues which may be impacting on those with a dementia. Where appropriate they will also review patients either at home or in a Care Home setting. It also worth noting that South CMHTE are the only team within Ayrshire and Arran that have an ANP and role specific Care Home Liaison and Additional Support Team. Feedback is very positive:



Relative C:

'The CPN who visits has been a god send. We have struggled with looking after my father and as there is lack of carers the nurse has gone above and beyond'.

Relative D:

'My father very quickly deteriorated due to his vascular dementia. The CPN was very quick to respond to his needs and that of my father and mother. They were also able to get medical support from the Consultant timeously and lessened both my father's distress levels as well as the stress we were experiencing as a family.'

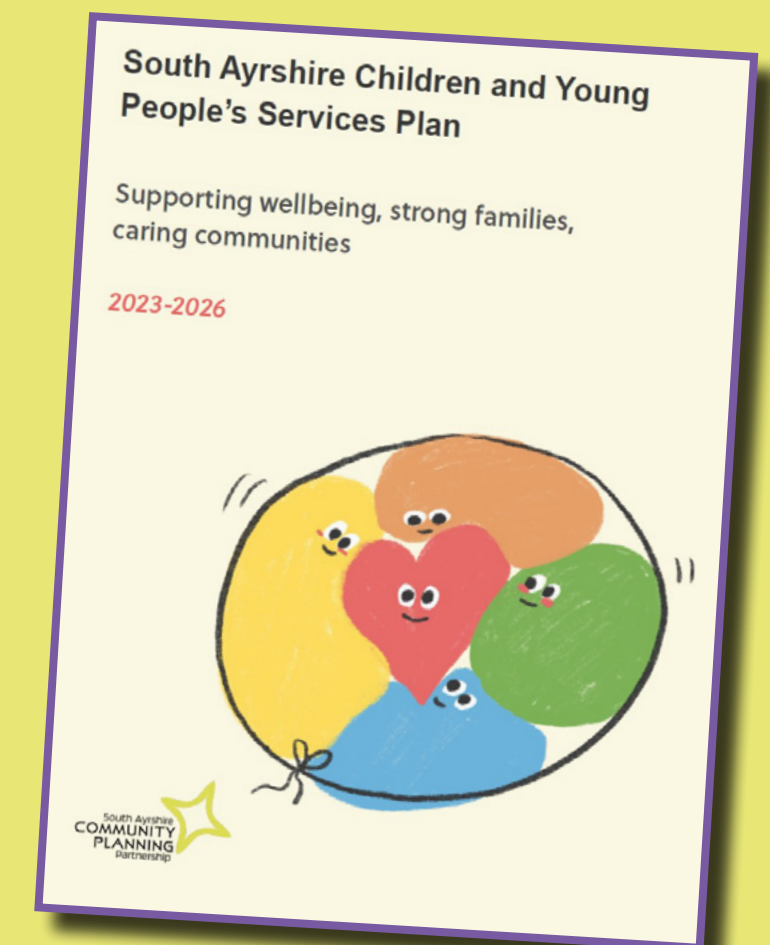


**Closing
the poverty
related
outcomes
gap**

Action on improving outcomes for care experienced children and care leavers, and young people who are carers, continues to be led through the work of the South Ayrshire's Corporate Parenting Executive Group, Champions Board, Young Carers Implementation Group, and the overarching Children's Services plan – all of which report to the Children's Services Planning Partnership which is a Strategic Delivery Partnership of South Ayrshire Community Planning Partnership. Our priority of employability and lifelong learning is led through our Employability and Lifelong Learning Partnership which reports to our Financial Inclusion Strategic Delivery Partnership.

Children's Services Plan 2023 to 2026

We are delighted to share our third [Children and Young People's Services Plan](#) in South Ayrshire which sets out our vision and aims for the next three years (2023-2026). The plan shares our journey in South Ayrshire to place families at the heart of everything that we do, with a focus on prevention and early intervention. Demonstrating our commitment to work together, the six key priorities within the plan are informed by consultation with our children and young people, Children's Services partners and practitioners in South Ayrshire. Using our local data and through further consultation, a detailed Action Plan will be created for each priority area to inform improvement and measure progress.



What have we been doing

Improving outcomes for care experienced children and care leavers

COMMUNITY PLANNING PARTNERSHIP OUTCOME:	OBJECTIVES:
We want to improve outcomes for young people who are care experienced and are care leavers	<ol style="list-style-type: none">1. Ensure that care experienced young people benefit from involvement in Champions Boards leading to improved outcomes2. Work with our CPP partner organisations to strengthen their commitment, knowledge, skills and capacity and increase their understanding of their corporate parenting duties3. Policy and practice will become more responsive to Care Experienced Young People4. Ensure that public awareness and attitudes become increasing positive towards Care Experienced Young People5. Ensure that care experienced young people are aware of their rights and entitlements:<ul style="list-style-type: none">• Corporate Parenting Plan Strategic Outcome – Upholding and promoting children’s rights• Action 8 - Support care experienced young people to participate in local activities with other young people and peer groups.• Action 13 - Ensure that advocacy support is considered for young people in care and leaving care in the new Strategic Advocacy Plan.

The Champions Board team continued to evolve in 2023 to include one research assistant and three additional young people with care experience. One joined as a volunteer as part of her school week curriculum, another young person on a stage two employability offer and another two young people at the initial stages of their employability pathway. This offered us a fantastic opportunity to nurture, support and highlight opportunities for young people with care experience. In addition, the team continues to support another four posts for people with lived experience two participation assistants and two sessional participation assistant positions. The team have also provided student placements for two social work students over the last year and one additional groupwork volunteer.

The network of young people who take part also continues to grow with over 100 young people with care experience aged 8-26 regularly connecting with Champs through weekly groups in Ayr Academy, Queen Margaret Academy, and Belmont academy and evening groups in Ayr and Girvan supported by Thriving communities.

The focus of the team remains to offer young people an opportunity to use their lived experience to influence positive change, this happens in a range of ways through a participation network which nurtures a sense of belonging and community. Through representation of prevalent themes and issues at champions board meetings with key decision makers across South Ayrshire Council. By delivering awareness raising sessions around care across south Ayrshires workforce and nationally

- consulting with young people and their families and delivering an individual small grants scheme for young people with care experience.
- Members of the champions board team used their lived experience and knowledge of care to facilitate a range of consultations and engagement activities with young people including:
- Signs of safety survey July 2023;
 - Name change Looked after reviews February - April – November 2023;
 - Stepping Stones for Families, Children 1st November 2023;
 - Women’s Aid February 2024;
 - Care and risk management - young people’s views September 2023;
 - Advocacy Strategy March/April 2024;
 - Care leavers App co production session March 2024;
 - Twilight training on the promise for all south Ayrshires teacher’s production of podcasts October 2023; and
 - Promise awareness raising sessions throughout 2023.



Champions for Change
SOUTH AYRSHIRE CHAMPIONS BOARD

A small team with a big heart



She [Champs worker] is one of the people I trust most. (Amy)

I didn't have one friend before champs now I've got lots (anonymous)

I've had some really tough stuff to deal with I don't know if I would have managed without champs.

It's kind of hard to explain they've always been there for me champs, encouraging me. (Stephen)

We (champs) are like a family we look out for each other (Ross)

You [champs] actually listen ...no many folk do (John)

I've got to do lots of new things and learn - but it's fun (Liam)

Shine Even Brighter: Champions Board Small Grants

In 2023 South Ayrshire champions board received 151 small grant applications totalling £38,936 This is an increase of 39 applications and £22,899 more funding from year 2021 until 2023. This growth represents The Champions Boards connection to care experienced young people and children in South Ayrshire growing as well as increased resource and capacity thanks to administrative support from Thriving Communities. Additional funding was identified through whole family wellbeing fund for distribution in 2024. See [champs small grants analysis report](#) for details.

Residentials

The team also supported 25 young people to take part in 3 residentials in October and November thanks to support from the staff at Dolphin House the groups tried a treetops challenge, water sports, and gorge walking.

“What an amazing experience I have never been away without worrying before - I felt free
(R - age 14)

To round off the year we filled the back of the stalls when over 50 young people joined by invited guests attended the Gaiety pantomime – oh yes, we did!

Cultural Programme South Ayrshire Champions

South Ayrshire Champions board have worked with the Gaiety partnerships culture collective and playwright Fiona Evans to create a range of material over the last few years. In 2023, 3 young people worked with musician and playwright to write songs which a wider group of young people then devised music videos for please follow link [champs music videos](#) the young people involved highlighted their incredible work at a Care Day event at Cutty Sark on 16 February 2024. The songs have been played on Radio Scotland and all videos are available on YouTube and the music is streaming on Spotify.

“I wanted to show what I think and feel and writing a song really helped me to do this”.

In December 2022 South Ayrshire secured £229,937 to #keepthepromise across our school community. Our aim was to increase the participation of children young people and their families in education, leading to a co-produced curriculum offer. To do this we had to understand our school community in the round and ensure that we understood the people and agencies who young people and their families

hold as key supports in their lives. Research Assistant joined the champions board team and spent 2023 getting to know young people families and the workforce who are the school community.

Care experience week took place in October 2023 the champions board worked with a range of partners including young carers to host a care week event at Ayrshire college event. The event was the busiest yet with 70 young people and over 30 partners taking part.



“I loved this I got to see what the college was like got to meet people and find out all of the things I can do at college everyone was so friendly. There was a really good atmosphere”.
(young person from online evaluation)

Quarterly Champions Board meetings

2023 saw the revival of Champs quarterly meetings with Senior Decision Makers across South Ayrshire. This has enabled the team to support young people to raise things that are important to them to work alongside decision makers to find a solution. To date quarterly meetings have addressed how young people at college or in employment and living in temporary furnished accommodation are supported, reverse mentoring, access to support for funding for basic needs in cost-of-living crisis and young people's voices in Twilight training across Schools. Quarterly Champions board meetings remain the single most important space for young people with lived experience of care to create positive change.

“I go to one [Quarterly Champions Board] meeting and tell the group about my rent in temp furnished and then it's getting sorted – I still canny really believe that happened”

Ben

Embedding the Promise is inextricably linked to public sector reform. In 2023 the Promise was agreed to be put forward as a continued priority area in the new LOIP (2024-2029) and our Children's Service Planning Partnership identified the Promise as one of the 6 priority areas of South Ayrshires Childrens Service Plan 2023-26.



The Promise in South Ayrshire

In 2020 South Ayrshire developed 55 Calls to action. Our calls to action were developed in response to the Promise and directly referenced the language of the Promise. They offered us a framework to understand the change required and became a primary source of motivation to achieve this change.

We have developed ten promise improvement areas 2021-24, with thirty-one actions and a further forty-seven benefits (measurable improvements) connected to these actions for which baseline information has been established to allow us to measure the impact of our Promise activity. The process of 'benefit tracking' allows us to clearly identify how each benefit will be measured, as well as the data and collection method required to do so. This forensic project planning approach has helped us to understand the impact of each action we take to embed the Promise.

“We will place love and relationships at the centre of the experiences and outcomes for every child by implementing the Promise across South Ayrshire.”

South Ayrshire Children's Service Plan 2023-26

Of the thirty-one actions identified 2021-24, **fourteen are now complete**, a further **fourteen are on target** and will be carried onto plan 24-30. One action has been superseded by a new action and **two actions require an extension** to the due date to accurately measure their impact. Of the forty-seven measurable improvements (benefits) identified twenty-two benefits have been realised a further twenty-two benefits

are progressing (amber), and three benefits are red. All amber and red benefits will be carried forward to improvement actions as part of plan 24-30 <https://www.plan2430.scot/>. We are also reviewing our 55 calls to action to ensure that areas that were identified as important locally are included as we move forward and incorporating What Matters questions <https://www.plan2430.scot/media/a0aavxkh/printable-what-matters-cards.pdf> into the work, we are doing to further embed voice.

We chose to name our Corporate Parenting plan South Ayrshires parenting promise to reflect the plan's close alignment with the Promise and a change in response to the challenge from children and young people to use language which is clear and relatable. South Ayrshires Parenting Promise was launched in 2021 and aligns with the timeline of the Promise. Our Parenting Promise is aligned to South Ayrshire Community Planning Partnership in recognition of the fact that Corporate Parenting activity aligns with Children's Services Planning and implementing the Promise requires a far wider reach than may have been achieved had the strategy remained within the Health and Social Care Partnership.

All South Ayrshires Promise improvement areas and associated actions are held in South Ayrshires Parenting Promise Action plan



In 2023 South Ayrshires Integrated Impact assessment (IIA) was developed to include The Promise Child Rights and Wellbeing, Trauma Informed Practice, Our Ageing Population, Health and Wellbeing and Rurality. Within the IIA we have recognised **'Care' as a protected characteristic** specific to South Ayrshire Council, anyone introducing new policies, procedures, strategies, projects, and financial decisions whether working directly or indirectly with young people and their families will have to consider the Promise and acknowledge care as a protected characteristic as core to all new initiatives. The IIA has undergone a period of testing and will be rolled out across the Council during late 2024.

As a result, all care experience applicants are now automatically interviewed when they have a skills match to the post they have applied for as outlined in South Ayrshires application form below:

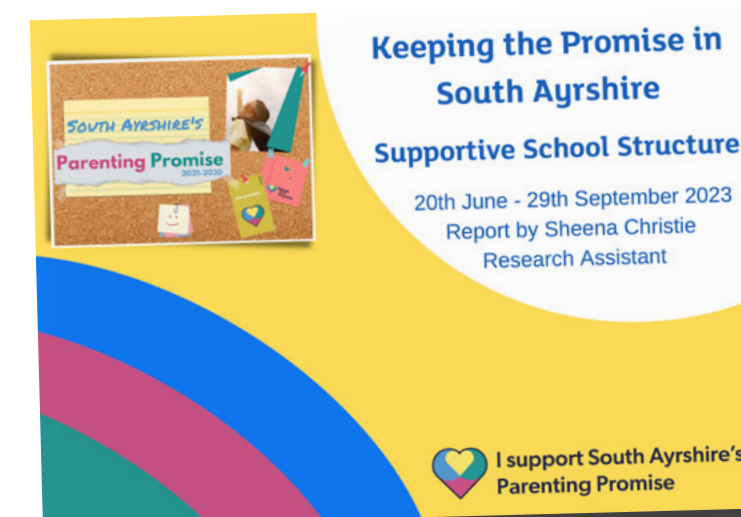
Please note that we recognise care experienced applicants as someone who has been formally looked after by a local authority, in the family home (with support from social services or a social worker), in kinship care with family, friends or relatives (including informal kinship care), foster care, residential or secure care or legally adopted. South Ayrshire Council will offer an automatic interview where care experienced applicants meet the essential criteria for a job.

Promising Times Ahead events were held in Care experience week October 2023. Young people from our Champions Board became **wellbeing ninjas** and distributed messages of kindness and sweet treats to members of the workforce including senior managers IJB (Integration Joint Board) board members and school staff. Combined promise and signs of safety sessions were delivered to South Ayrshires foster carers over a 6-month period.

A further £425,019 was secured from Promise Partnership Corra Foundation, £229,937 under supportive school structure and South Ayrshire has employed a research assistant as part of the champions board to work with young people and families to develop a co-produced curriculum. The research assistant spoke to the workforce, families, and young people. Five shared themes emerged across each group. These were the importance of:

- choice when identifying a key person.
- a trauma informed approach
- the many benefits of positive trusting relationships
- creating safe spaces for young people to access when things become difficult.
- The difficulties caused by having too many people in a young person's life and the need for consistency when anyone new is brought into a young person's life.

The research has produced 7 recommendations for us to implement and carry into promise actions 2024-30. the full report can be found by clicking on this link: [supportive school structure full report](#) and a summary report can be accessed by clicking on this link [Summary Report \(south-ayrshire.gov.uk\)](#)



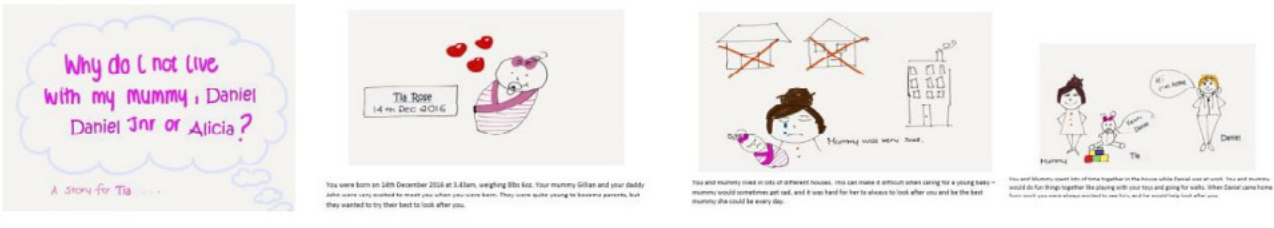
A further £195,082 has been secured through trauma informed practice to develop supportive framework for workforce wellbeing. This additional resource has created a strong platform for local collaboration to empower and upskill to workforce which will support our infants' children and young people with care experience.

The Signs of Safety is an approach which aligns the core values of the promise including a shift from a deficit based to strengths-based approach broadening our understanding of risk and using simple caring language. Signs of safety particularly supports South Ayrshire Promise improvement areas:

- 5 South Ayrshire recognises that 'language creates realities' those with care experience must hold and own the narrative of their own lives and
- 8 South Ayrshire must support the workforce to contribute to a broader understanding of risk. South Ayrshire must understand, through its people and structures, the risk of children not having loving supportive relationships and regular childhood and teenage experiences.

The full implementation of signs of safety requires a whole system commitment to build upon community and family assets. It supports the establishment of a common value base and common language for how services and systems work collaboratively to support Children and Families. The words and pictures example below illustrates how the approach has helped to use simple, caring language when communicating with children and their families with a focus on strengths.

Words and Pictures examples ¹



As far back as 2018 our Champions Board told us of how different they felt from their non care experienced peers due to the language used around care. The term LAC was noted as particularly marginalising and derogatory. A series of events and awareness raising sessions have focussed supporting the workforce to talk differently and intentionally about care experience, and tell a new story, reframing care in 2023, fifty-five young people with care experience who responded to a questionnaire and focus group told us their preference was to change the name of LAC reviews to [name of young person's] meeting.

“It is my meeting anyway I prefer people to use my name”
(Jamie)

“Can we just make it more about the person” (Alex)

“I hate LAC it’s horrible just another label really” (Demi)

“The word review is so triggering for me that I now can’t take part in anything with the name review. If you haven’t experienced this, it must be really hard to understand but trust me the name is so important” (Taylor)

¹All names have been changed to illustrate the words and pictures process.

As a result, on 1st November 2023, we have made the changes noted in the table below.

Name before November 2023	Name post November 2023
Initial LAC (ILAC)	Jacks first meeting
LAC Review	Jacks meeting
Substantive LAC	Jacks next steps meeting

A change of language in the recording of social work files has also been noted in the most recent case file audit undertaken at the end of 2023. This audit indicated an increased awareness of the impact of the written word on anyone accessing their files. Some practitioners have explored writing directly to the person they are working with this has brought a softening of language and clarity. The adoption of a signs of safety approach has increased the prevalence of strengths-based language.

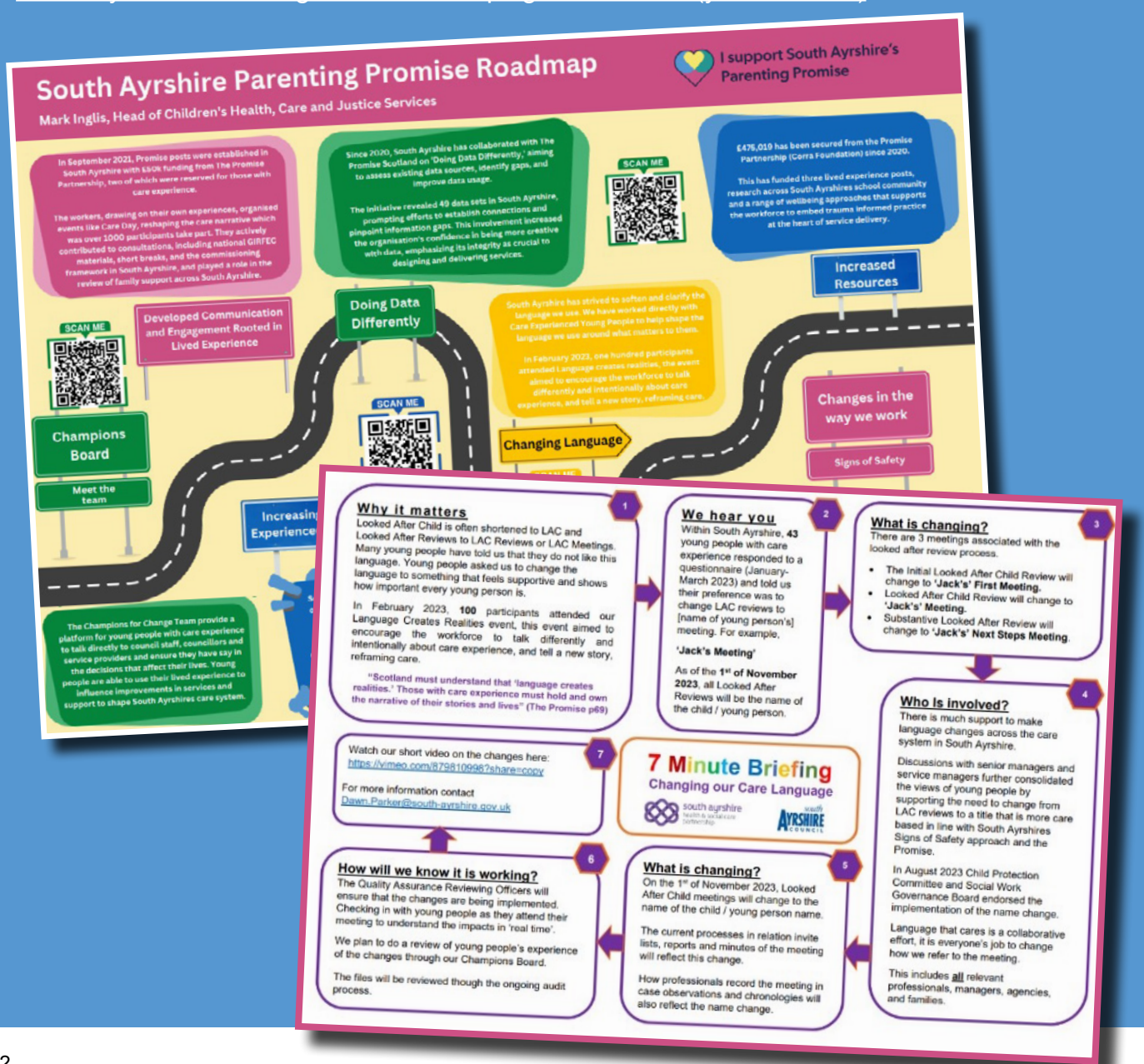


Communications

We have continued to provide updates on the implementation of the promise through regular communications and briefings. We have worked with young people to create a range of materials to tell workforce and wider public what we're doing to #keepthepromise in South Ayrshire. Engagement and communication of the Promise has also been a key strength for South Ayrshire to date signature line adopted by staff members includes a direct link to South Ayrshires parenting Promise. Analysis of visits to the webpage indicate it is one of the most visited pages. South Ayrshires Corporate Communications team issue regular reminders to all staff and Elected Members to add The Promise logo to their email signature. Communications use a range of platforms to share the work of the Promise including Yammer (Viva Engage) SAC Community Hub, announcements on The Core, The South Ayrshire Council Weekly Round-up and Elected Members' Information Note. A link to the Promise is held on the landing page of South Ayrshire council website and a separate Promise resources page has been established with links to local presentations and short animations around key thematic areas <https://hscp.south-ayrshire.gov.uk/ParentingPromiseResources>

A range animations posters have been produced throughout 2023 including those listed/illustrated below:

[South Ayrshire Parenting Promise - Keeping our Promise \(youtube.com\)](https://www.youtube.com/watch?v=...)



Doing Data Differently

Attempts to understand what data sources exist and how they are currently linked and to identify and understand information gaps to make better use of what is already there. As a result of our participation, we now know that we have 49 data sets in South Ayrshire on the prototype data tool and are in the process of establishing how these data sets link and identify where there are gaps. Our involvement in this work has increased our curiosity and confidence to be more creative with our data and make a clear connection to the integrity of our data and its importance as key to designing and delivering services.

<https://www.south-ayrshire.gov.uk/article/59216/Doing-Data-Differently-in-South-Ayrshire>

The Director of SAHSCP (South Ayrshire Health and Social Care Partnership) and Corporate Parenting Lead Officer presented respectively on **How Can Data be Harnessed to Help Keep the Promise** (Keeping the Promise Next Steps Conference 2023) and **Unlocking the Power of Data to Make a Difference in Your Community** (Holyrood Connect Public Sector Data Summit 2024)

As we conclude plan 2020-24 and embark on 2024-30, we know that there is still much to do to embed The Promise across all our work but feel confident that we have built a strong platform to build on over the next six years.



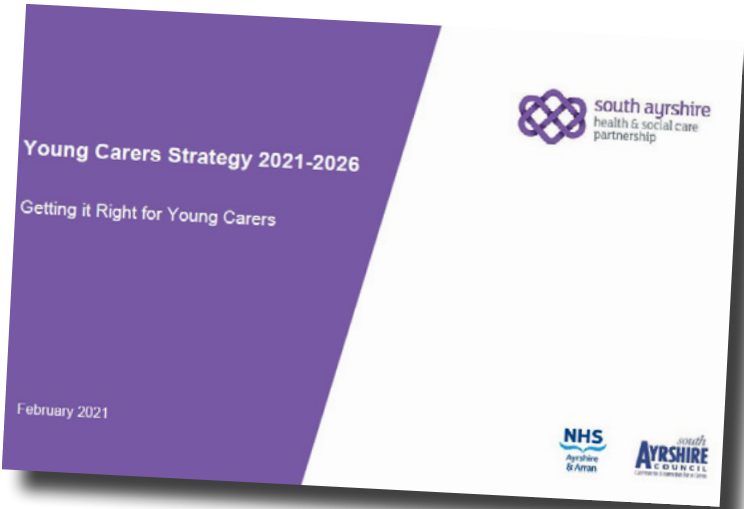


Providing Support For Young People Who Are Carers

COMMUNITY PLANNING PARTNERSHIP OUTCOME:	OBJECTIVES:
Young carers are living in a supported community.	<div>1. Work with education, health and social care and other CP partners to ensure that young carers are supported in line with GIRFEC and the Carers (Scotland) Act 2016</div> <div>2. Ensure that our Young Carers are Safe, Healthy, Active, Nurtured, Achieving, Respected, Responsible & Included</div> <div>3. Ensure that all our Young Carers are:<div><div>• Recognised and identified</div><div>• Valued and feel involved</div><div>• Supported to manage their caring role</div><div>• Provided with information, advice and training opportunities</div><div>• Able to have a life alongside caring</div></div></div>

The Young Carers Strategy covers the period 2021 to 2026. This Strategy sets out our local response to the statutory duties (responsibilities) of the Carers (Scotland) Act 2016 - which is a law that says what support must be given to carers, including young carers. South Ayrshire Health and Social Care Partnership has responsibility for delivering that support on behalf of South Ayrshire Council and NHS Ayrshire and Arran. In this Strategy, we explain what it means to be a young carer and outline our plans to raise awareness, recognise and support young carers over the next five years. We will show how we will maintain our progress and make improvements in areas where changes need to be made.

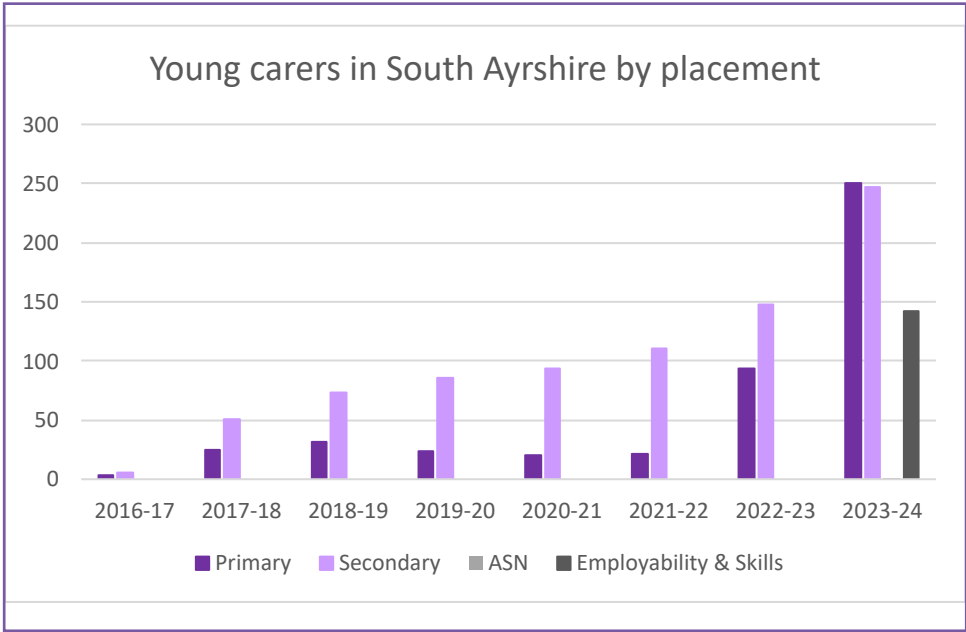
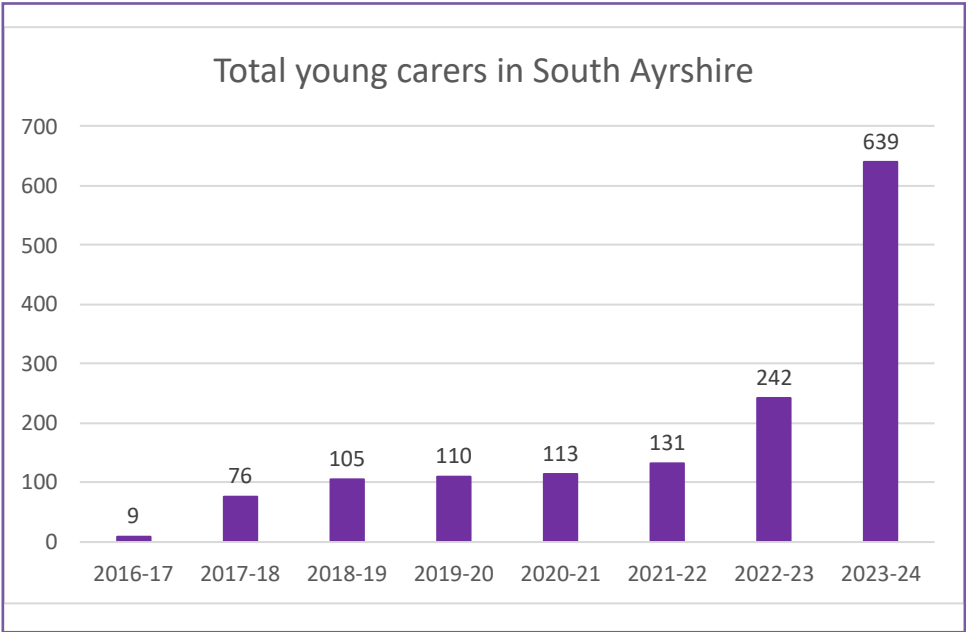
Our approach to supporting young carers is aligned to the Getting it Right for Every Child (GIRFEC) framework, which promotes and protects young people’s health and wellbeing. We have developed our strategic themes around the eight GIRFEC well-being indicators – Safe, Healthy, Active, Nurtured, Achieving, Respected, Responsible, Included (SHANARRI). As a working document, it is vital that young carers are fully involved in the implementation of this Strategy. Progress will be monitored and reported, and the strategy will be reviewed regularly during its lifetime.



The Young Carers Strategy Group is the Implementation Group responsible for delivering and reporting on all the actions within the Strategy. Membership has been expanded to cover the breadth and scope of young carer involvement with other services and organisations. The Strategy is also endorsed through the South Ayrshire Community Planning Partnership.

Young carers identified in South Ayrshire are as follows:

	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	2023-24
Primary	3	25	32	24	20	21	94	250
Secondary	6	51	73	86	93	110	148	247
ASN								1
Employability & Skills								142
Total	9	76	105	110	113	131	242	639



Source: SEEMIS & Datahub April 2024

Reporting has improved this year and now includes figures from Datahub which shows young carers who attend college and are supported by Employability & Skills.

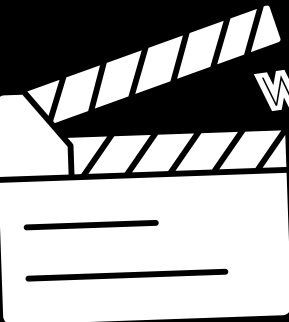
This provides a clearer picture of the number of known young carers in South Ayrshire, however, these figures are likely to be lower than the true figure for any given year due to the number of young carers who are unidentified.



Raising Awareness

Secondary roadshows

We worked in partnership with the new Whole Family Approach Team (Connexions) to develop a secondary school roadshow. We decided to partner with Connexions on this project due to our short film, The Weekend, addressing parental substance use. It was important to highlight the drug and alcohol specific support available to young people and families in addition to, or instead of, support as a young carer. The roadshow consisted of assemblies each morning for S1, S2, S3, and S4-6, followed by a marketplace event where various organisations that can support young carers and families held a stall with information and advice. An electronic survey was completed by the young people who attended – 20% are supporting a loved one due to problematic substance use and 30% believe they are a young carer. All other secondary schools are now arranging a roadshow at their school.



WEE CARERS MOVIE

Work has begun on the Wee Carers movie. We have held multiple sessions with primary aged young carers

to discuss their experiences, thoughts, and feelings on caring. Three fictional stories have been written based on this and two have already been filmed. Two of the young people involved in The Weekend have been assisting as peer mentors. We plan to have another Night at the Oscars event to launch this which will be hosted by the children involved in the project. The film will then be disseminated to primary schools with an information package for them to share with all primary aged children.

Awareness raising and training has continued for a number of groups/services, including:

- Occupational Health
- Probationer teachers
- Small Steps Family First
- Wallacetown Group staff
- Pupil Support Coordinators
- Whole school staff (primary and secondary)

The Young Carers Strategy Lead Officer has continued to attend parents' evenings and

school events to raise awareness of young carers. These have been great opportunities to speak directly with families and staff, share information on young carers, alleviate

any family fears of identifying their children as young carers and tackle stigma. Our young carer film project, The Weekend, has won a number of awards, including:

- Scottish Public Services Award – Championing Diversity & Inclusion
- Great British Care Awards, Scotland/North East England regional final, Unpaid Carer
- Great British Care Award, grand UK Finals, Unpaid Carer
- Finalist in National Youth Work Awards, Equality & Diversity (ceremony June 2024)

This has contributed to the awareness raising reach of the film due to wide-spread media coverage online, in printed press and national radio.



Work with schools

New policy/training/management guidelines – A draft school policy is with Education colleagues for sign off and then will be disseminated to all schools. We have amended the configuration of SEEMiS to record additional information for young carers. Updated work instructions, Management Guidelines and a training video will be shared with schools. All school staff will view the training video on the first in-service day of the new academic year. South Ayrshire Council are the first Local Authority to mandate young carer training for school staff in Scotland.

We have been chosen as a pilot area for Carers Trust Scotland (on behalf of Scottish Government) Schools Challenge Award. To obtain the award, all schools must meet the following criteria:

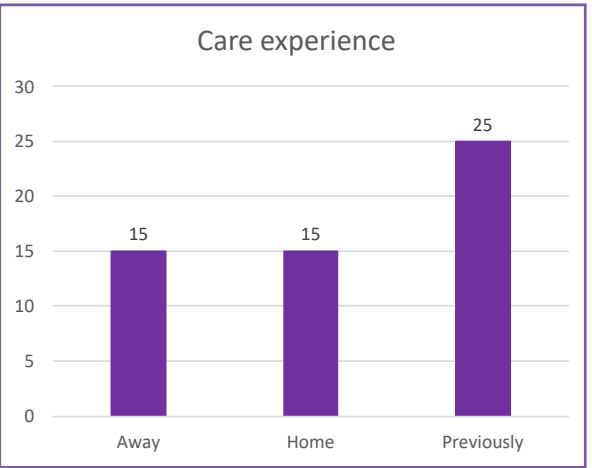
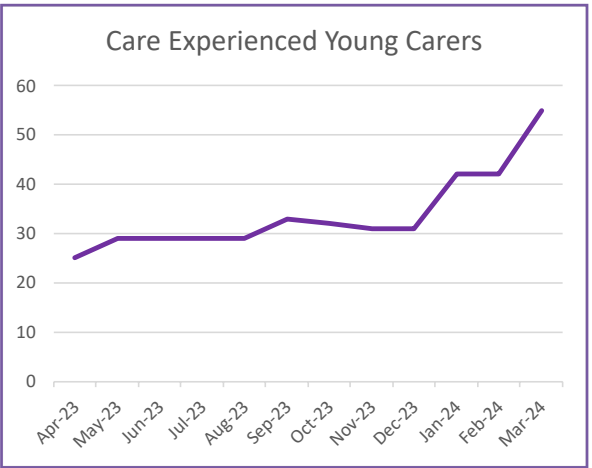
- Have a Young Carer Champion
- Have a school policy for young carers
- Have all young carers recorded on SEEMiS
- All staff to be trained on young carers

All schools in South Ayrshire will meet all criteria on the first in-service day of the next academic year (August).

Links with the Champions Board

For the second year, we joined with the Champs Board to host an event at Ayrshire College Ayr Campus. This provided an opportunity for young people to come along and see what the college has to offer, familiarise themselves with the building and staff to ease any anxieties, and meet with a range of partners who can provide advice and/or support. 82 young people attended and the feedback from young people, the college and organisations who attended was extremely positive.

We are now able to report on young carers who are also care experienced. We are working with the Champions Board and Education to create reporting on attendance and attainment for these children and young people and will be identifying any additional needs or barriers that we need to address.



We joined forces with the Champions Board to deliver an input to Police Scotland at Ayr Police Station. During the session, we were able to discuss the similarities and differences between young carers and care experienced young people, as well as raise awareness of both groups.

Opportunities for Young Carers

Tutoring Pilot – Our tutoring pilot with UWS was completed in June. Each pupil was matched with an Education student from UWS. The student liaised with the pupil's class teacher and created fun and engaging sessions to support the pupil on a one-to-one basis. Two pupils had face to face tutoring sessions and four pupils had online sessions. Feedback from the Head Teacher, class teachers, pupils and students has been extremely positive, and we are working with UWS to replicate this on a larger scale this academic year. The Head Teacher noted there had been:

- An increase in confidence in all pupils
- A change in mindset – pupils developed a growth mindset

Pupil comments:

“I really enjoyed tutoring and my tutor was really nice. My tutor had fun activities for me to do every week.”

“I found it helpful to have someone working with just me and was there to help whenever I was stuck”.

“I wish we had tutoring more. I enjoyed it. It was really fun!”

All continuing students have volunteered to tutor for this academic year. YCSLO attended UWS Education lectures on 4th October to recruit additional students and expand this initiative.

Free Access to

Active Communities

A code is available for young carers to allow booking of all chargeable holiday activities free of charge. This has been extremely popular with our young carers and families and provides respite, exercise and fun for our young carers during the school holidays.



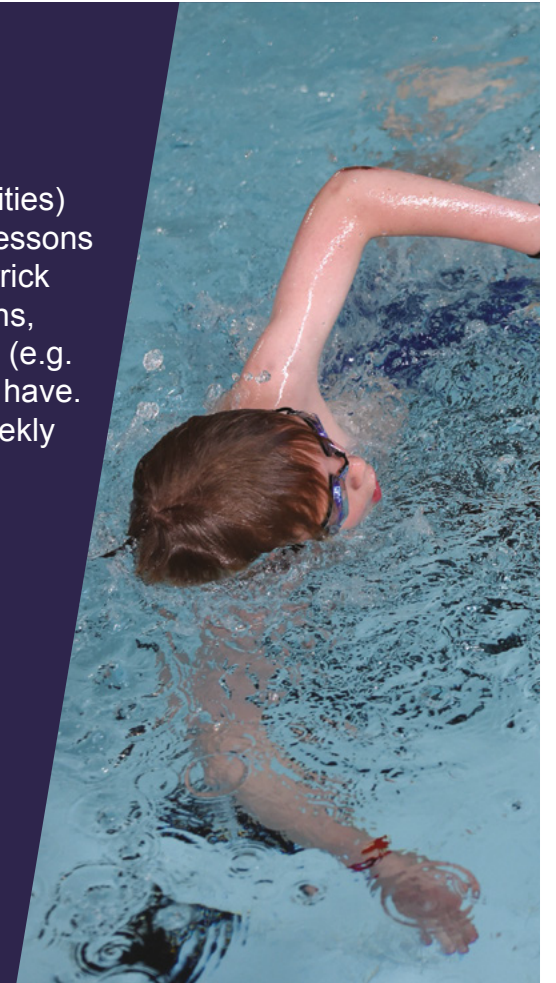
We are partnering with Active Schools (Thriving Communities) and our commissioned carers service to offer swimming lessons to all young carers who live in the Maybole and North Carrick area. We have secured £3,000 which will cover the lessons, transport to and from school and any additional expenses (e.g. swimming costumes, goggles) that the young carers may have. The children and young people have been loving their weekly sessions.

Comments from our young carers:

“I can't wait to go again”

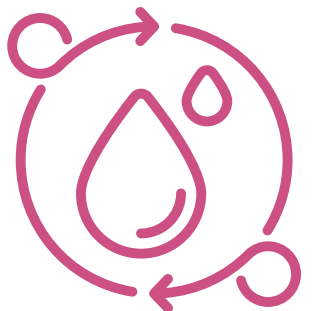
“It was awesome”

“I loved it because we played games in the water”



Period Products Initiative

Young carers and anyone who lives in their household were able to request a 3-month supply of disposable and/or reusable sanitary products. These were packaged discreetly and delivered to the young carer's home, or a mutually agreed community setting. We supplied 123 people with almost 800 boxes of disposable products and over 220 reusable products. This has saved 26 families a combined total of £5,200 (or on average £200 per family). 80% of respondents had tried reusable products for the first time and 100% of these people would continue using them. These products are normally available via schools and community settings, but uptake had been poor and stock was not being utilised. We know that young carers and their families are disproportionately affected by the cost-of-living crisis. In a recent study by Carers Trust, 57% of respondents said that they either 'always' or 'usually' worried about the cost of living and things becoming more expensive (Carers Trust, 2023). In addition, 56% said that the cost-of-living crisis is either 'always' or 'usually' affecting them and their family (Carers Trust, 2023). We have utilised the unused products normally assigned to schools and community buildings and the driver from our Learning Disability team delivered all packages to young carer homes or community buildings when out on daily business, therefore this initiative has had zero cost.



Feedback from families:

“Great for my daughter... First time trying reusable products and she likes them.”

“Very grateful to be supplied with the reusable products for my daughter, she has not long started her period and is feeling far more confident using them.”

“Great initiative especially with a young girl just starting her periods.”

Funding

A funding source identified for professionals to apply for direct funding for young carers. This has been very successful, and the following have been secured to support our young people:

- Multiple P7 Dolphin House residentials
- iPads
- Laptops
- Instruments plus one year of lessons
- Sports memberships and travel costs

New young carer activities developed and/or supported by HSCP have included:

- 6 week figure skating block (Changing Lives Through Sport)
- Scottish Rowing sessions for secondary aged young carers
- Free scuba/mermaid sessions at Ayr Show
- Free wristbands for unlimited access to fun fair at the Ayr Show
- Family passes for free entry to Culzean
- Christmas days out at Honeypt House
- Carers Parliament
- Young Carers Festival
- Little Art School sessions
- Residentials at Honeypt House
- Concert for Carers
- Wee Carer movie project
- Alloway Tunnel project
- Tempura mural
- Scottish Parliament Cross Party Group



Family residential at the National Sports Centre in Largs
'Dedicated time to spend as a family with no distractions. Loved seeing my kids having a great time and trying new activities. Fully inclusive where carers, and cared for, joined in all the activities and had a great time in an extremely supportive environment. Especially loved seeing the smiles on all the kids' faces!'

'Thank you for this wonderful opportunity- it really wouldn't have been possible for us otherwise'

'Thank you for organising and supporting this break. Loads of memories made for us, even if we were exhausted by the end!!'



School Drop-in Sessions

Each secondary school in South Ayrshire has engaged in hosting monthly drop-in sessions, allowing consistent, local and easily accessible support for all teen young carers. This also provides an opportunity for young people who think they may be young carers to reach out for information and advice and reduces stigma due to increasing visibility in schools on a regular basis.

Young Carer Strategy Implementation Group

We have representation on the Young Carer Strategy Implementation Group of young carers. Ailish and Joshua who are Young Carer Ambassadors at Carrick Academy (Joshua is also MSYP) now attend each meeting to share their lived experience and views at a strategic level which is invaluable.

Due to the dramatic increase in the number of known young carers in primary schools, we prioritised establishing a voice group for their age and stage. The first meeting was a weekend away at Honeypt House where we reviewed the new Wee Carers Statement, the Young Carer Strategy, and priorities in relation to primary aged children. The children had lots of fun over the weekend and made new friends, as well as providing their valuable insight, views and ideas.

Carer Celebrations

Young carers attended Prestwick Carers Day for the first time. Over one third (35%) of people who attended were young carers. The event consisted of stalls hosted by organisations who could provide additional support for carers and families, musical performances by Prestwick Academy pupils and an afternoon tea. The feedback was overwhelmingly positive from young and adult carers.

Young carers attended Girvan Carers Day for the first time. The day consisted of stalls hosted by organisations who could provide additional support for carers and families, musical performances by Girvan Academy pupils and staff, unpaid carers (young and adult) sharing their experiences, and an afternoon tea. The feedback was overwhelmingly positive.

Young Carers Action Day

Our young carers were invited to Scottish Parliament to hear a debate on young carers. We were delighted to hear Elena Whitham MSP praise the work in South Ayrshire in her speech! We were invited to the Cross-Party Group on Unpaid Carers.

Two of our young carers, Flynn and Joshua, participated in the round table discussion, sharing their experiences of caring with MSPs.



Carers Week

This year was our most action-packed Carers Week to date! We worked in partnership with our commissioned carers service and partners to provide a bigger-than-ever weeklong celebration of young carers. There were a whopping 22 experiences on offer for our young carers, which included session with The Little Art School, a film screening, wellbeing walks, trips to the escape rooms, ice-cream days and park trips.

Employability & Skills

Hosted an amazing employability festival at the Cutty Sark for young carers with activities, stalls from various organisations, live music, and food. As well as having the opportunity to discuss opportunities with stall holders, the young carers who attended enjoyed interactive games wearing goggles which simulated the effects of drugs and alcohol which included trying to erect a tent!

As well as celebrating with our young carers, we had a social media takeover, articles in local press, held information stalls across South Ayrshire and participated in a Facebook Live session hosted by the Champions Board to raise awareness.

Active April

Young carers throughout South Ayrshire explored the importance and benefits of being physically active during Active April. Lots of activities were on offer for young carers, including, beach days, walking groups and a trip to Hampden Park. Awareness raising and sign-up sessions for Activ8 memberships were held in each locality.

Wallacetown

We are working closely with the staff at Wallacetown due to the prevalence of unpaid carers in lower deciles. This has proven to be very beneficial with whole families being identified as carers (young and adult) and then signposted and supported by staff to access additional support.





Employability and lifelong learning

COMMUNITY PLANNING PARTNERSHIP OUTCOME:	OBJECTIVES:
Provide support for young people and adults to progress to positive destinations and sustainable employment.	<ol style="list-style-type: none">1. To coordinate and monitor adult learning and literacy provision across South Ayrshire in line with the CLD Plan.2. To contribute to the coordination of Volunteering across South Ayrshire3. To drive forward the shared ambitions and actions of No One Left Behind and the response to Covid -19 to ensure the right support is available in the right way at the right time.4. To use the Scottish Approach to Service Design to co-produce an all age employability support service that is person centred, more joined up, flexible and responsive to individual needs.5. To utilise labour market statistics and available data to inform decisions, identify priorities and support an effective partnership response.

Thriving Communities – Employability



Thriving Communities is fully committed to improving training and employment opportunities for young people and adults. In line with the Scottish Government’s No One Left Behind and UK Governments Shared Prosperity priorities we ensure there are real, meaningful, work experience and training opportunities for people across South Ayrshire to help them achieve their employment goals.

From September 2023 to March 2024 through a wide range of employability programmes and initiatives, we supported 775 young people and adults.



School Leaver Destination Report (SLDR)

In partnership with Skills Development Scotland and Education, Thriving Communities play a significant role in ensuring our young people reach a positive destination on leaving school. Over the past three years South Ayrshire have been in the top four councils across the country for the number of young people progressing to a positive destination on leaving school:

98.1% 2022/23 (Published Feb 24) surpassing national average 95.9%

97.3% (Follow Up Report Published 18 June 2024) national average 92.8%

98.6% 2021/22 (Published Feb 23) surpassing national average 95.7%

96.9% (Follow Up Report Published August 23) national average 93.5%

98.3% 2020/21 (Published Feb 22) surpassing national average 95.5%

97.6% (Follow Up Report Published June 2022) national average 93.2%



Once again, we continue to perform above the national average, which demonstrates our dedication and commitment to providing young people across South Ayrshire with the right support to help them fulfil their potential.

Participation Measure

In addition to the SLDR, Thriving Communities work in partnership with Skills Development Scotland, using local and national data, to identify those aged 16 to 19yrs who may require support in reaching a positive destination. The team have made this a priority and have carried out doorstep visits to try and engage with young people to support them into training, learning or employment. This has resulted in a significant increase in participation of 16-19 year olds in South Ayrshire.

Published data (August 23) notes South Ayrshire's rate of 96.6% surpassing the national average of 94.3%

Modern Apprenticeship Programme

South Ayrshire Council offer Modern Apprentices to young people aged 16 to 19, or up to 29yrs for people who are care experienced/young carer and/or have an additional support. Whilst completing their apprenticeship the MA works towards the relevant work-based qualification. Modern Apprenticeships are available at a variety of levels, all mapped to the Scottish Credit and Qualifications Framework (SCQF) and accredited by the Scottish Qualifications Authority (SQA). Thriving Communities supported the recruitment of the first Adult Craft Trade Apprenticeships within Property Maintenance.

From September 2023 – March 2024, 25 people gained Modern Apprenticeships, in the following occupational areas:

- **Business and Administration - 10**
- **Social Services and Health Care - 6**
- **Roadbuilding and Maintenance – 2**
- **Active Leisure – 1**
- **Horticulture - 6**



Local Employability Partnership (LEP)

South Ayrshire's Local Employability Partnership (LEP) is a well-established partnership and has clear links to local strategic plans, including Community Learning and Development Plan, Strategic Economic Plan and Child Poverty Action Plan. The LEP enables collective leadership and a shared commitment across partners to provide a more aligned approach to national and local employability support which will be reflected in a 3year Delivery Plan (2022-25) The Partnership utilises labour market statistics and available data to inform decisions, identify priorities and support an effective partnership response through in-house delivery and commissioned services.

Reducing inequality, closing the gap and South Ayrshire's aging population is core to the LEPs vision and priorities, while ensuring we create a fair, inclusive, suitable economy through employability and volunteering opportunities across South Ayrshire.

From September 2023 – March 2024 the LEP commissioned courses within Administration, Hospitality and a target group for those noted as Economically Inactive, which is one of the LEPs priorities going forward.

Education Scotland HM Inspection (2-4 October 2023) Feedback

Employability data is particularly strong and shows significant sustained improvement. Strategic decisions are informed well by demographic, qualitative and quantitative data, which is complemented and informed by staff knowledge and local intelligence. There is a clear focus on improving outcomes for disadvantaged and marginalised groups including care experienced young people, young carers, those who are economically inactive and people who would benefit from support with their mental health and wellbeing [Education Scotland CLD Inspection South Ayrshire](#).



Thriving Communities – : Adult Learning

Adult Learning happens in a variety of places, in a range of ways for any number of reasons. We continue to develop and deliver programmes that are relevant and accessible to our communities. We want all learning to be life long, life wide and learner centred. We aspire to establish adult learning as a route into community involvement and personal empowerment. CLD, will facilitate the development of digital skills that adult learners in the community may need, to access all opportunities to further learning, employability, or involvement in their community. We continue to cultivate digital confidence in parents, to ensure that each child thrives in their home, social and school environment. The Adult Literacies team have continued to deliver critical programmes to adults looking to improve their reading, writing, spelling, numeracy, and IT skills.

Thriving Communities has delivered a range of interventions to improve outcomes for adults and families. Some of our achievements are noted below:			
Breakdown of programmes: <ul style="list-style-type: none">69 programmes have been delivered to adult learners.35 programmes have been delivered to families.998 learners undertook learning with 894 fully completing.	Breakdown of learners age: <ul style="list-style-type: none">16 – 24 years – 9525 – 30 years – 8931 – 40 years – 24641 – 50 years – 11751 – 60 years – 11961 + years – 142Unknown – 190	SIMD Data: <p>Between 2023 – 2024, 51% of learners resided in the Deciles 1 - 3 and 77% resided in Deciles 1 – 5.</p> <p>This demonstrates that learning programmes are targeted at the areas of greatest need.</p>	Overall Learning Experience: <p>Learners rated their overall learning experience highly: 97% of all learners, rated their Learning Experience as Excellent, Very Good or Good.</p>

Literacies

Thriving Communities has supported 53 learners with literacy support. For those learners who, for a variety of reasons, have not been able to attend our groups, we provided one to one tuition. This has very much been learner led and has been taught to a variety of needs, levels and interests. Each learner has a bespoke programme of work designed to tackle exactly the literacy issues they face whether that is budgeting, reading official letters, measuring and weighing or simply reading for pleasure. As part of the Ageing Well focus in Thriving Communities has been delivering support to sheltered housing units across localities.



ESOL (English for Speakers of Other Languages)

Thriving Communities has supported **154** active learners across South Ayrshire. Tutors have supported small groups or provided one to one support to people to help build confidence, improve their chances of employment and at the same time, integrating into the community. Thriving Communities has worked with 15 different linguistic profiles over this time period. The ESOL programme has seen significant engagement and expansion:

Ukrainian Cohort: The Ukrainian learners have transitioned from hotel accommodations to social housing. Many of these learners require support for IELTS and equivalence of Ukrainian qualifications for professional purposes. Collaboration with Skills Development Scotland facilitates these needs, with structured evening sessions to support higher-level accreditation.

Separated Children: Access to mandatory education supports wider learning needs and linguistic development for separated children. Due to the increased demand from the Ukrainian crisis, the English as an Additional Language (EAL) offer in schools is limited. Thriving Communities have provided ESOL support to initially 9 children, this number has risen to 23. The objectives for this group include language development, socialisation, and integration.

Community Interpreting Course: South Ayrshire has pioneered the development and delivery of an accredited SCQF Level 5 Community Interpreting course, a first in Scotland. This initiative, in collaboration between South, North and East Ayrshire with WEA and Fife College, has produced 6 community interpreters who now support language, settlement, and integration efforts across various services.

Volunteers: Thriving Communities have delivered 12 bespoke training sessions for Literacies and ESOL volunteers and currently have over 70 active volunteers.



Please scan the QR codes below to see videos on Adult Family & Learning support:



Belleisle Fun Day Activity



Family Learning

Learner Profile - ESOL

Ali was referred to South Ayrshire CLD ESOL provision by the local EAL department in September 2023. He came under the category of a young unaccompanied person. He was separated from his country in Africa and his family. Ali was 16 and did not understand any English. This disadvantaged Ali at school, as he was placed in the year relevant for his age but he did not have the required language skills to immerse himself in the school curriculum.

Ali was placed at Kyle Academy where the EAL department gave him language support within the school environment. However, he needed exposure to everyday reading and writing, along with contextualised speaking and listening opportunities. In September 2023, he started attending the ESOL community classes at the Wallace Tower, Ayr. This provision follows an ESOL methodology and targets literacy gaps which most separated children encounter. Ali started to learn the alphabet, sounds of letters, symbols, how to write on lines and copy accurately. He soon progressed onto reading simple texts and writing basic sentence structures.

Within class Ali offered peer support to other young people. He has gained confidence and has decided to leave school to allow him to attend a full time ESOL course at Anniesland College in August 2024. He has commented how the ESOL CLD Wednesday sessions have helped him and he wishes he had had longer sessions rather than the 1.5 hours once a week.

South Ayrshire Volunteering Strategy Update

Between 1 September 2023 and 31 March 2024:

50 new South Ayrshire volunteering opportunities were developed and promoted. Most of these volunteering opportunities were looking to recruit between 5 and 10 individual volunteers for each new opportunity.



Voluntary Action South Ayrshire (VASA) supported approximately 100 organisations to promote volunteering opportunities, by including in online and printed VASA newsletters, by listing nationally on Volunteer Scotland and by referring interested individuals to the respective organisations.

VASA supported 146 individuals aged 25years+ to prepare for volunteering and to find suitable volunteering opportunities based on their interests, skills and availability.

The VASA Volunteering Team participated in 34 events to promote and raise awareness of volunteering.

The Saltire Awards are the Scottish Government's approach to celebrating, recognising and rewarding the commitment, contribution and achievements of young volunteers in Scotland (aged 12 – 25 years). www.saltireawards.scot Across South Ayrshire these awards are coordinated by VASA. Between 1 September 2023 and 31 March 2024, 7449 volunteering hours were logged by South Ayrshire young people who have signed up and are undertaking the Saltire Awards.

Next steps for South Ayrshire Local Outcomes Improvement Plan



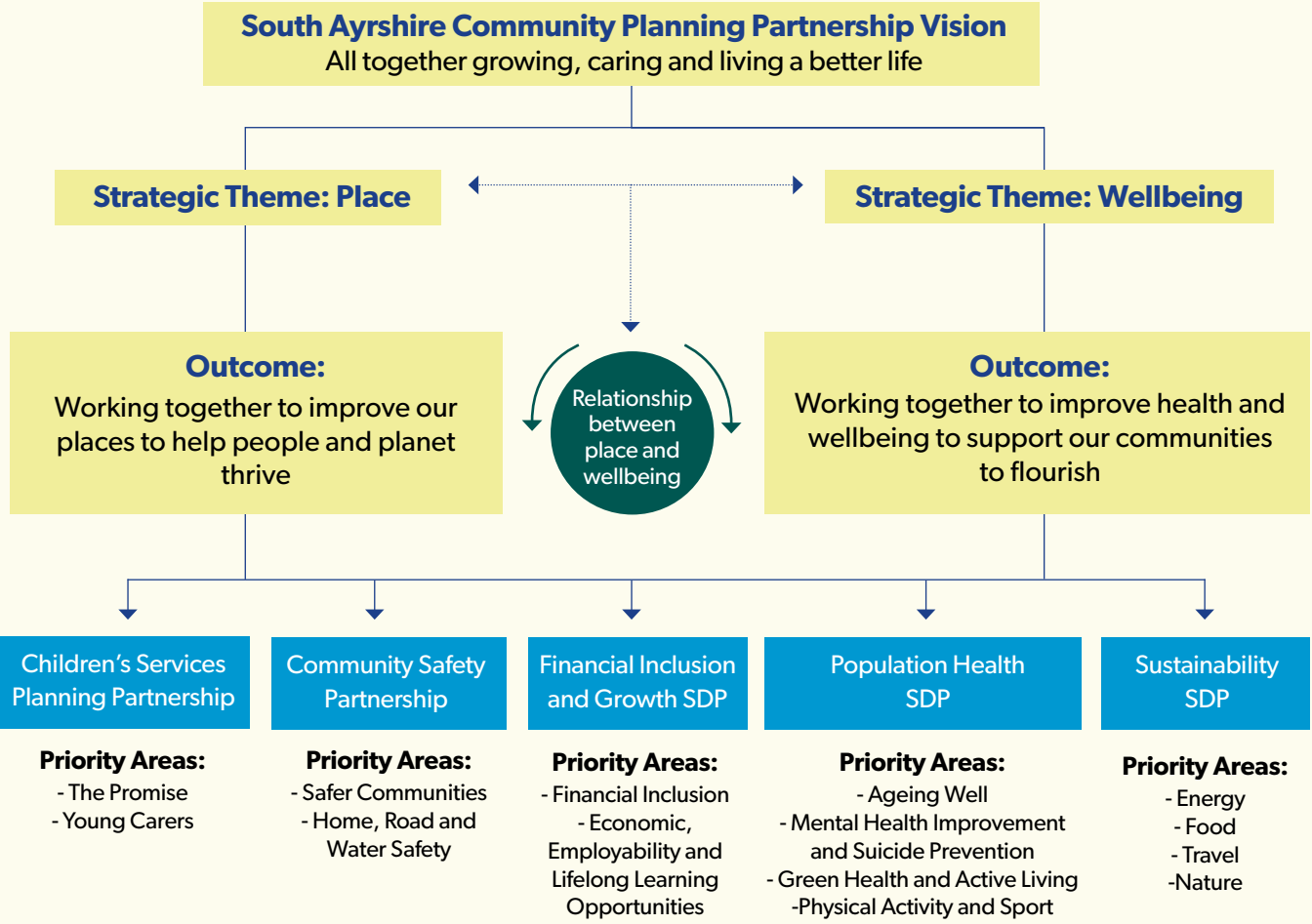
‘Our strategic approach to our new LOIP recognises the importance of place and wellbeing – our new LOIP will be underpinned by our shared commitment across all community planning partners to work in collaboration to reduce inequalities and improve outcomes for everyone in South Ayrshire supporting our vision of ‘growing, caring and living a better life’



As highlighted in [last years annual progress report](#), work had begun to develop a new Local Outcomes Improvement Plan for the period 2024-2029.

Following a lengthy development and consultation phase, our new [Local Outcomes Improvement Plan 2024-2029](#) was [approved](#) by South Ayrshire Community Planning Board in April 2024.

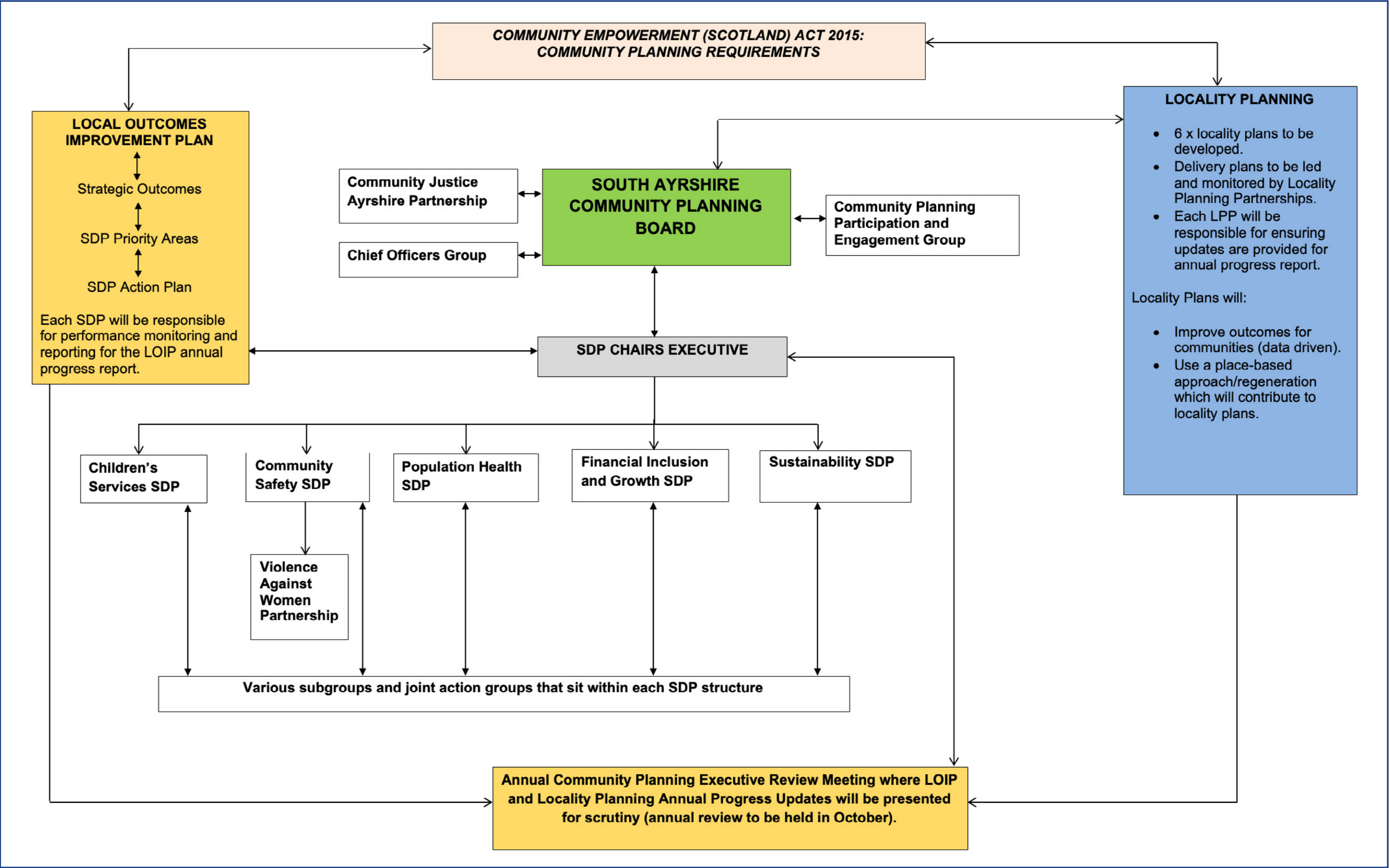
Our new LOIP has two high level outcomes focused on place and wellbeing, under which sit several key priority areas incorporating Children’s Services, Community Safety, Population Health, Sustainability and Financial Inclusion and Growth. [Consultation with our local communities](#) has shown high levels of support for the priority areas we proposed, and work has now begun to develop supporting actions plans to take forward our priority areas. A summary of our high-level priority areas can be found below, with more detailed information on each of our priority areas highlighted in our [plan on a page](#).



It should be noted that the majority of priority areas from the previous LOIP are now reflected within our new LOIP specifically improving outcomes for care experienced children and care leavers (The Promise), providing support for young people who are carers, and employability and lifelong learning. Supporting older people to live in good health will now be superseded by the development of an Ageing Well Strategy although reducing social isolation and loneliness will also link to Mental Health Improvement priority. As highlighted in this report much of the work around dementia and reducing social isolation and loneliness takes place in local communities therefore these areas will now link into Locality Planning Partnerships and the move towards locality-based working.

Monitoring and Review

Implementation and management of our new LOIP will be supported by our Strategic Delivery Partnerships as part of a new structure changes within the CPP:

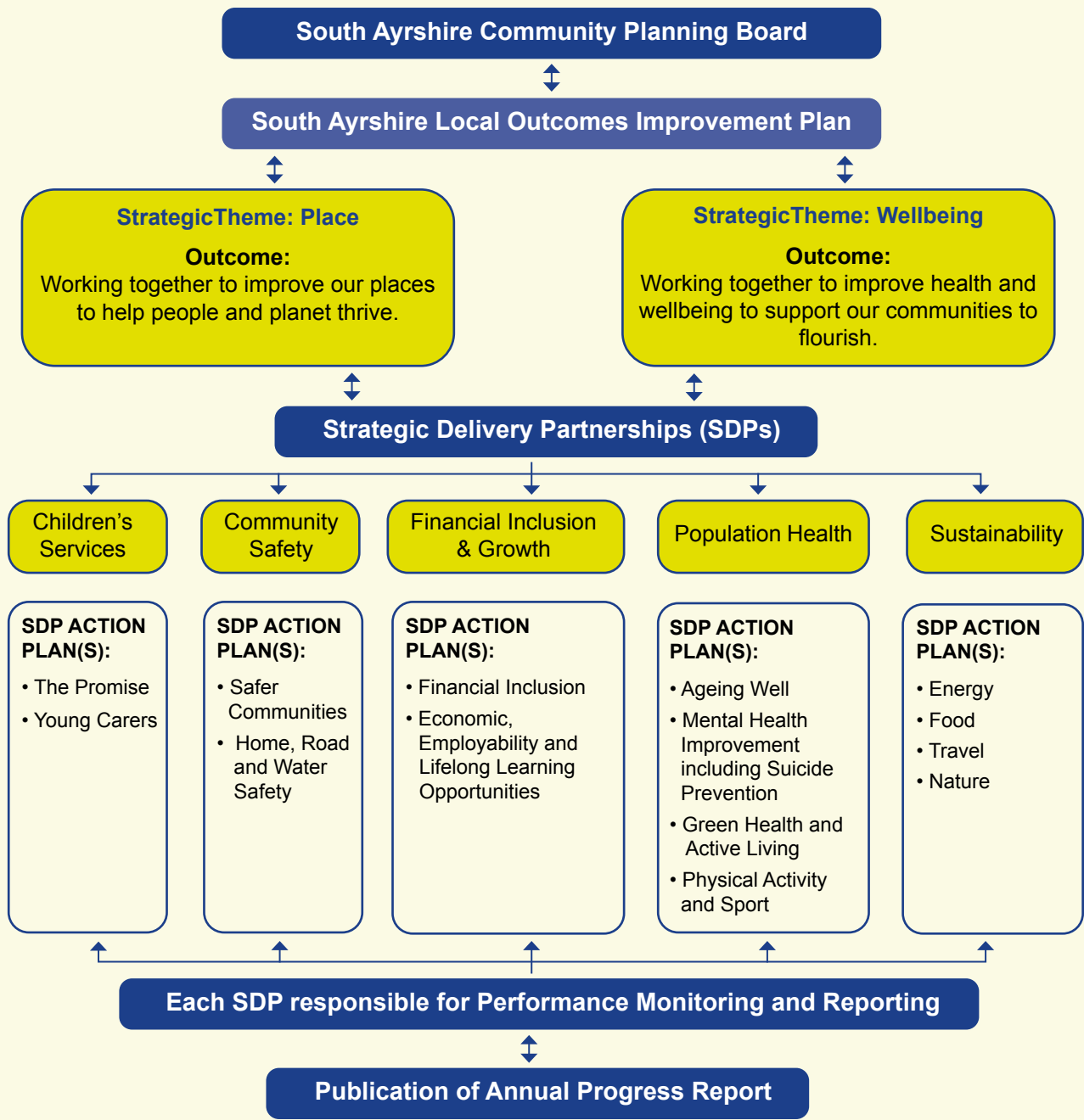


A new Performance Management Framework has been developed to support the monitoring and review of the LOIP and supporting delivery plan.

The first draft of action plans to support priorities will be submitted to South Ayrshire Community Planning Board in October 2024.

Going forward, monitoring will be carried out through Pentana (a performance management system) which will support the creation of annual progress reports. There will be a move from the current reporting period from beginning of September to the end of August, to the beginning of April to the end of March (to allow better co-ordination of performance updates from partners).

The LOIP specific updates within this report reflect September 2023 to end of March 2024 – updates for April 2024 to September 2024 will be incorporated into the 2024/2025 annual report (as May 2024 to September 2024 has been focused on the action plan development phase).



Appendix 1

Monday 20th November 2023:

2pm to 3.30pm Wallacetown	Making Wallacetown a place where people are healthy, safe and want to live. Services working with the community, for the community. <ul style="list-style-type: none">• Shaping service delivery informed by resident needs, strengthening community wellbeing and resilience.• Development of community locations, increasing a wide variety of service provision.• Weekly focus on tackling crime and anti-social behaviour through meaningful resident engagement.• Examples of excellent partnership working.• Future plans, including Wallacetown Community Arts Festival 2024.
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Tuesday 21st November 2023:

10am to 11.30am: VASA – South Ayrshire Helpline	An information resource of support, services, activities, events and more. Find out what's happening around your area. You can also hear about our South Ayrshire Lifeline Services available for the general public and also for referrals from agencies and partners.
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Wednesday 22nd November 2023:

10am to 11.30am: Undersky	South Ayrshire Ranger Service will be introducing the Green Health project in South Ayrshire, discussing the opportunities available across the county and how to access them. Undersky will be presenting the Green Health Calendar, a project which aims at connecting people with nature through simple monthly activities and ideas of local green and blue spaces to visit. The Green Health calendar takes us gently through the seasons, inspiring readers to explore and enjoy nature on their doorsteps.
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Thursday 23rd November 2023:

10am to 11.30am: Overview of Young Carers	This webinar will be delivered by NHS Ayrshire and Arran Public Health department, South Ayrshire Council Ranger Service and The Conservation Volunteers. It will look at the benefits of Green Health and will showcase the new Green Health app for South Ayrshire. There will also be an input on self-led opportunities and volunteering opportunities for green health in South Ayrshire.
2pm to 3.30pm VASA – Third Sector Representation Model	Find out more about how the new redesigned Third Sector Forums align to the new Community Planning Partnership structure.

Friday 24th November 2023:	
10am to 11.30am: Information Advice Hub	Our webinar will provide information on: <ul style="list-style-type: none"> • Maximising Income through Welfare benefits; • Managing outgoings through effective budget planning; • Addressing Fuel Poverty and Cost of Living Crisis • Education Program • Partnership working
2pm – 3.30pm Provost School Footprint Challenge	The Provost School Footprint Challenge is an annual environmental competition between all secondary schools in South Ayrshire. It aims at providing our schools and children with an incentive to improve their school's carbon footprint. The challenge focuses on transport, improvement of the school grounds for biodiversity, energy, water, food and waste. During the webinar, South Ayrshire Ranger Service will give a short introduction to the challenge. We will be showing some videos of the schools' most recent achievements, including Carrick Academy's journey as this year's gold winners.

Monday 27th November 2023:	
2pm to 3.30pm: VASA - Volunteering	Hear more about volunteering, the benefits both to organisations and the volunteers themselves. Find out what the volunteering landscape in South Ayrshire looks like and how you can promote, or be part of, an active volunteering community.

Tuesday 28th November 2023:	
11am to 12.30am: Ageing Well/Age Friendly Communities and Champions Board	This session will provide information on the development of an Ageing Well strategy for South Ayrshire. As part of this there will be feedback on the development of the Champions Board (representing older people) and the progress towards developing South Ayrshire as part of the WHO's Age friendly Communities.
2pm to 3.30pm: Primary Care (2pm-3pm)	This session will provide information on local primary care services such as GPs and Community Pharmacies. There will be an opportunity to see the types of services that patients can make use of as part of 'multi-disciplinary' working

Wednesday 29th November 2023:	
10am to 11.30am: Trauma Informed	The purpose of this webinar is to update on the work being carried out by the South Ayrshire: LEADS project, and partners, in developing a trauma informed and responsive South Ayrshire, including the Pledge signing, training, mental health first aid network, and our collaboration with those experts by experience. There will also be an opportunity to hear about our plans in relation to staff wellbeing.
2pm – 3.30pm: Locality Working and Team around Locality	This session will set out the Health and Social Care Partnership's approach to developing adult and older people's services within localities and how this model might allow better access to services. It will also touch on the proposed Locality Planning Partnerships and their function.

Thursday 30th November 2023:	
11am to 12am: Social Isolation	This session will explore the wide range of supports that have been put in place to address loneliness and social isolation, mainly for older people and including feedback on the Cosy Space work.

Friday 1st December 2023:	
10am to 11am Dementia Friendly Work	This session will consider the practical work that takes place across South Ayrshire to support those living with dementia and their carers.

This information can be made available, on request, in braille, large print or audio formats and can be translated into a range of languages. Contact details are provided below.

درخواست کرنے پر یہ معلومات نابینا افراد کے لئے ابھرے حروف، بڑے حروف یا آڈیو میں مہیا کی جاسکتی ہے اور اسکا مختلف زبانوں میں ترجمہ بھی کیا جاسکتا ہے۔ رابطہ کی تفصیلات نیچے فراہم کی گئی ہیں۔

本信息可应要求提供盲文，大字印刷或音频格式，以及可翻译成多种语言。以下是详细联系方式。

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ਇਹ ਜਾਣਕਾਰੀ ਮੰਗ ਕੇ ਬੋਲ, ਵੱਡੇ ਅੱਖਰਾਂ ਅਤੇ ਸੁਣਨ ਵਾਲੇ ਰਾਹ ਵਿਚ ਵੀ ਲਈ ਜਾ ਸਕਦੀ ਹੈ, ਅਤੇ ਇਹਦਾ ਤਰਜਮਾ ਹੋਰ ਬੋਲੀਆਂ ਵਿਚ ਵੀ ਕਰਵਾਇਆ ਜਾ ਸਕਦਾ ਹੈ। ਸੰਪਰਕ ਕਰਨ ਲਈ ਜਾਣਕਾਰੀ ਹੇਠਾਂ ਦਿੱਤੀ ਗਈ ਹੈ।

Niniejsze informacje mogą zostać udostępnione na życzenie, w alfabecie Braille'a, w druku powiększonym lub w formie audio oraz mogą zostać przetłumaczone na wiele języków obcych. Dane kontaktowe znajdują się poniżej.

Faodar am fiosrachadh seo fhaighinn, le iarrtas, ann am braille, clò mòr no clàr fuaim agus tha e comasach eadar-theangachadh gu grunn chànanan. Tha fiosrachadh gu h-ìosal mu bhith a' cur fios a-steach.

South Ayrshire Council
Contact Centre
0300123 0900



South Ayrshire Community Planning Partnership Board

Report by Assistant Director – Corporate Policy, Strategy and Performance, South Ayrshire Council to Community Planning Board Meeting of 24th October 2024

Subject: CPP Performance Management Framework

1 Purpose of Report

- 1.1 The purpose of this report is to ask the Community Planning Board to note the contents of the Performance Management Framework which will support future reporting requirements for the Local Outcomes Improvement Plan (2024-2029) and Child Poverty Strategy (2024-2029).

2 The Board is recommended to:

- 2.1 **note the contents of the Performance Management Framework attached as appendix one.**

3 Background

- 3.1 In April 2024, the Community Planning Board approved a [new Local Outcomes Improvement Plan \(2024-2029\)](#) and [Child Poverty Strategy \(2024-2029\)](#) which sets out the main strategic context for CPP for the next 5 years.
- 3.2 It was agreed that a Performance Management Framework (PMF) was developed to support both reporting on progress and ensuring that we meet our statutory reporting requirements.

4 Progress

- 4.1 The new PMF supports the delivery of South Ayrshire Community Planning Partnership (CPP) and its reporting cycles required. It will cover the period 2024-2029.
- 4.2 The CPP is looking to place a greater emphasis on the management and use of performance information to drive continuous improvement within a community planning setting. The PMF has been developed to coincide with the restructure of the CPP and changes in reporting mechanisms particularly in relation to LOIP, Child Poverty Strategy and Locality Planning Partnerships. Effective use of performance

information will allow the CPP to clearly demonstrate how our key strategic areas are performing and contributing to the delivery of our CPP outcome targets.

- 4.3 To support the performance management process, action plan templates have been developed to ensure consistency across all our priority areas – high level action plans to deliver our LOIP and Child Poverty Strategy priorities with supporting operational action plans will provide detail on how the high-level actions will be achieved. Actions will be uploaded onto our performance management system, Pentana, which will allow us to streamline the reporting process for the LOIP and Child Poverty Strategy. The reporting scheduled is highlighted on page six of the PMF.
- 4.4 The aim of the PMF is to set out arrangements by which the CPP plans, delivers, reviews, and improves what it intends to achieve. It recognises that there will be multiple factors that influence outcome and change therefore it may not be possible to identify or isolate one single factor – it is acknowledged that actions taken forward by the CPP will contribute to change to varying degrees (which is sometimes harder to measure)¹. Case studies will be used in addition to performance information to highlight the impact that multiple factors contribute towards improving outcomes for our local communities.

5 Next Steps

- 5.1 Each Strategic Delivery Partnership is in the final stage of completing their specific LOIP action plans – all plans will be circulated to the CP Board members by the end of October for review.
- 5.2 In relation to the development of the Child Poverty Strategy action plan, a workshop session was held on the 20th of August 2024 facilitated by Public Health Scotland and attended by representatives across South Ayrshire Council, South Ayrshire Health and Social Care Partnership, NHS Ayrshire and Arran, Social Security Scotland, and the Third Sector. At the session participants looked at refining the short, medium, and long-term outcomes and then mapping existing activities against them to see:
- Activities that have no or weak links to outcomes
 - Identify gaps in activities that will help achieve the outcomes
 - Identify duplication in activities

The next step will be to collate all activities that services are providing to support families in South Ayrshire that are at risk or experiencing poverty. Services may deliver multiple activities² that support families at risk or experiencing poverty, so it was important to highlight this. This work helps to understand the reach of the activity for families, especially for priority groups and understand if there is an existing evidence base or whether this needs to be considered. Public Health Scotland will analyse the returns from services to assist in producing a draft action plan to support the Child Poverty Strategy.

¹ Improvement Service (extract from Logic models and theories of change presentation – May 2024)

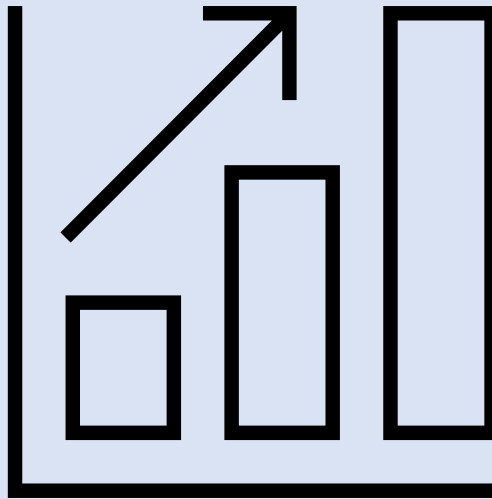
² Activity is a general term that might also be referred to as an action, intervention or programme of work. Examples of activities include; embedding of financial inclusion staff in secondary school clusters, specific employability programmes, third sector programmes/projects, child health reviews, free school meals, etc.

6 Equalities

- 6.1 As this report is in relation to performance management, an Integrated Impact Assessment (IIA) is not required. IIAs have been completed previously for both the LOIP and Child Poverty Strategy – IIA summary reports can be accessed as follows: [LOIP \(2024-2029\) IIA Summary Report](#) and [Child Poverty Strategy \(2024-2029\) IIA Summary Report](#).

Report by
Service Lead (Performance, Community Planning and Sustainability)
South Ayrshire Council
October 2024

Performance Management Framework 2024-2029



Introduction

This Performance Management Framework (PMF) supports the delivery of South Ayrshire Community Planning Partnership (CPP) and its reporting cycles required. It will cover the period 2024-2029.

The CPP is looking to place a greater emphasis on the management and use of performance information to drive continuous improvement within a community planning setting. This PMF has been developed to coincide with the restructure of the CPP and changes in reporting mechanisms particularly in relation to LOIP, Child Poverty Strategy and Locality Planning Partnerships. Effective use of performance information will allow the CPP to clearly demonstrate how our key strategic areas are performing and contributing to the delivery of our CPP outcome targets.

The aim of this PMF is to set out arrangements by which the CPP plans, delivers, reviews, and improves what it intends to achieve. It recognises that there will be multiple factors that influence outcome and change therefore it may not be possible to identify or isolate one single factor – it is acknowledged that actions taken forward by the CPP will contribute to change to varying degrees (which is sometimes harder to measure)¹. Case studies will be used in addition to performance information to highlight the impact that multiple factors contribute towards improving outcomes for our local communities.

Statutory and National Context

COMMUNITY EMPOWERMENT (SCOTLAND) ACT 2015

The Community Empowerment (Scotland) Act 2015 states that community planning is about how public bodies work together, and with the local community, to plan for; resource and provide; or secure the provision of services which improve local outcomes in a local authority area, with a view to reducing inequalities. In other words, it is about working together to make a real difference to our local communities and people's lives.

Local Outcomes Improvement Plan

Section 6(1) of the 2015 Act requires each CPP to produce and publish a Local Outcomes Improvement Plan (LOIP). The LOIP is a key element in the delivery of public service reform at local level. It provides a vision and focus, based on agreed local priorities, towards which CPPs and community planning partners ensure pace of change and decisiveness in impact for communities; develop new and different ways of working and behaviour; take a more systematic and collaborative approach to performance improvement; and apply strong governance, accountability and operating arrangements.



¹ Improvement Service (extract from Logic models and theories of change presentation – May 2024)

In April 2024, the CP Board approved a new [Local Outcomes Improvement Plan](#) for the period 2024-2029 with a focus on two strategic themes of Place and Wellbeing supported by high-level outcomes of:

- Working together to improve our places to help people and planet thrive; and
- Working together to improve health and wellbeing to support our communities to flourish.

Locality Plans

A locality plan under section 10(1) of the Act is a plan to improve outcomes in that locality. Because this locality has been identified because it contains communities who experience significant inequalities of outcome from socioeconomic disadvantage, the starting point for the plan should be about how outcomes can be improved so as to reduce these inequalities. Under the act, each plan should demonstrate a clear, evidence based and robust understanding of needs, circumstances and aspirations of communities in the locality.

In South Ayrshire a collaborative approach has been adopted in relation to Locality Planning where six Locality Planning Partnerships, led by South Ayrshire Health and Social Care Partnership, combine the statutory requirements of both Community Empowerment and Integration legislation. Progress updates will be provided to both the Integrated Joint Board (IJB) and CP Board.

CHILD POVERTY (SCOTLAND) ACT 2017

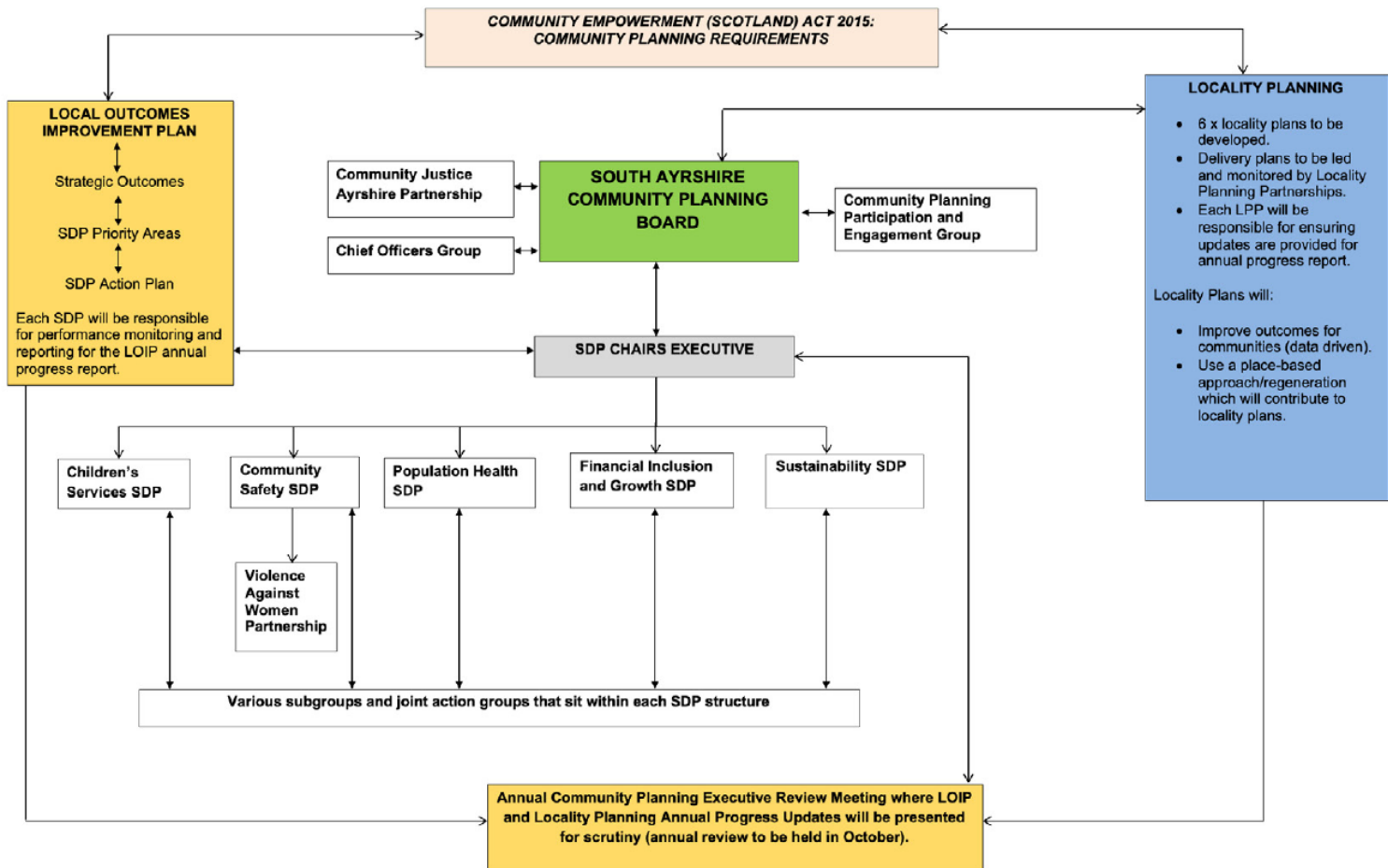
The Child Poverty (Scotland) Act 2017 sets out highly ambitious poverty mitigating related targets to be achieved by Community Planning Partnerships by 2030. In 2022, the Scottish Government produced a new delivery plan – ‘Best Start, Bright Futures’. The plan recognises the significant contribution partners have made towards tackling child poverty since the Act was introduced but highlights the strategic challenges that have emerged over the past few years including the pandemic and cost-of-living crisis.

There is a requirement to produce Local Child Poverty Action Reports – in South Ayrshire it was agreed to create a long-term [Child Poverty Strategy](#) (2024-2029) which was agreed by the CP Board in April 2024, however an annual report on progress will still be produced meeting the reporting requirement. The Child Poverty Strategy focuses on three priority areas:

1. A child poverty system in South Ayrshire that delivers the best possible outcomes for our communities;
2. Co-ordinated income maximisation following the principles of proportionate universalism; and
3. High quality, flexible, accessible and affordable education and childcare.

**Regular monitoring of the Child Poverty Strategy will take place via the Financial Inclusion and Growth Strategic Delivery Partnership.*

ROLES AND RESPONSIBILITIES



Community Planning Board

The CP Board is the executive and decision-making body of the CPP. It makes decisions on the priorities, strategic outcomes and objectives for the CPP.

Community Planning Executive

The CP Board is supported by a Community Planning Executive who undertake an annual review function of the CPP – this will include the scrutiny of the Local Outcomes Improvement Plan and Locality Planning annual progress updates.

Strategic Delivery Partnership (SDP) Chairs Executive

Reporting to the CP Board, the SDP Chairs Executive ensures that progress within the SDPs is taking place and will monitor progress of each of the LOIP action plans. The group will also identify areas of commonality, issues, and joint working.

Strategic Delivery Partnerships (SDPs)

Each SDP is responsible for the development, progress and performance monitoring of its specific action plan which is directly aligned to the LOIP.

SDP Chairs have the responsibility of:

- ensuring that monitoring performance against targets set is carried out and identifies corrective action when required,
- sets realistic and relevant targets;
- monitoring the progress of subgroups which lead on priority area: and
- reports performance in a timely manner.

Locality Planning Partnerships (LPPs)

Each LPP will ensure that locality plans are based on local priorities and data driven – the supporting action plans will be monitored by each of the six LPPs. Each LPP will be responsible for ensuring updates are provided for both the CP Board and IJB and for annual progress reporting.

MONITORING AND REPORTING

The delivery of our priority areas is set out in our delivery plans (as detailed in appendix one) and will be scrutinised by our Community Planning Board and Community Planning Executive. Our performance information will monitor our success against our priority areas and will allow the CPP to monitor trends over time and performance against appropriate benchmarks and comparative data.

To support the performance management process, action plan templates have been developed (appendix two) to ensure consistency across all our priority areas – high level action plans to deliver our LOIP and Child Poverty Strategy priorities with supporting operational action plans will provide detail on how the high-level actions will be achieved. Actions will be uploaded onto Pentana which will allow us to streamline the reporting process for the LOIP.

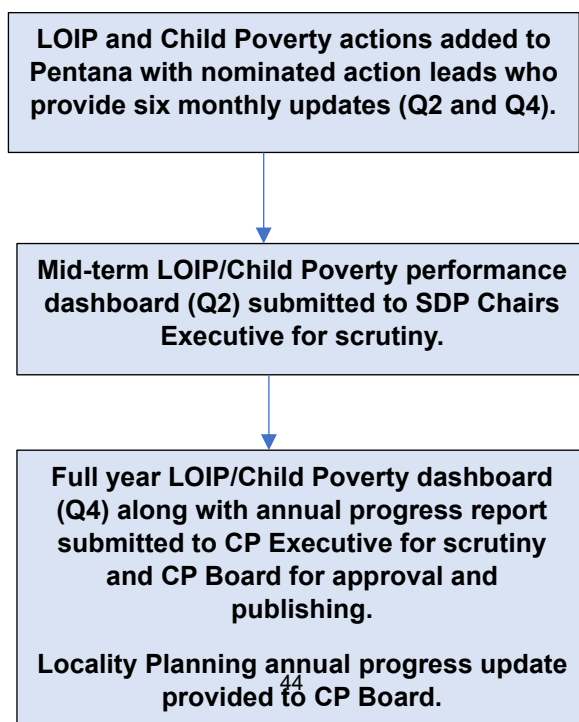
Reporting Exception

*The **South Ayrshire Ageing Well Strategy** sets out a long-term vision for change that will support healthy ageing in the area. Importantly, this has also been framed as a longer-term ‘movement’ that is essentially about mobilising all forces, all stakeholders, all localities, all organisations to realise the ‘Ageing Well Vision’.*

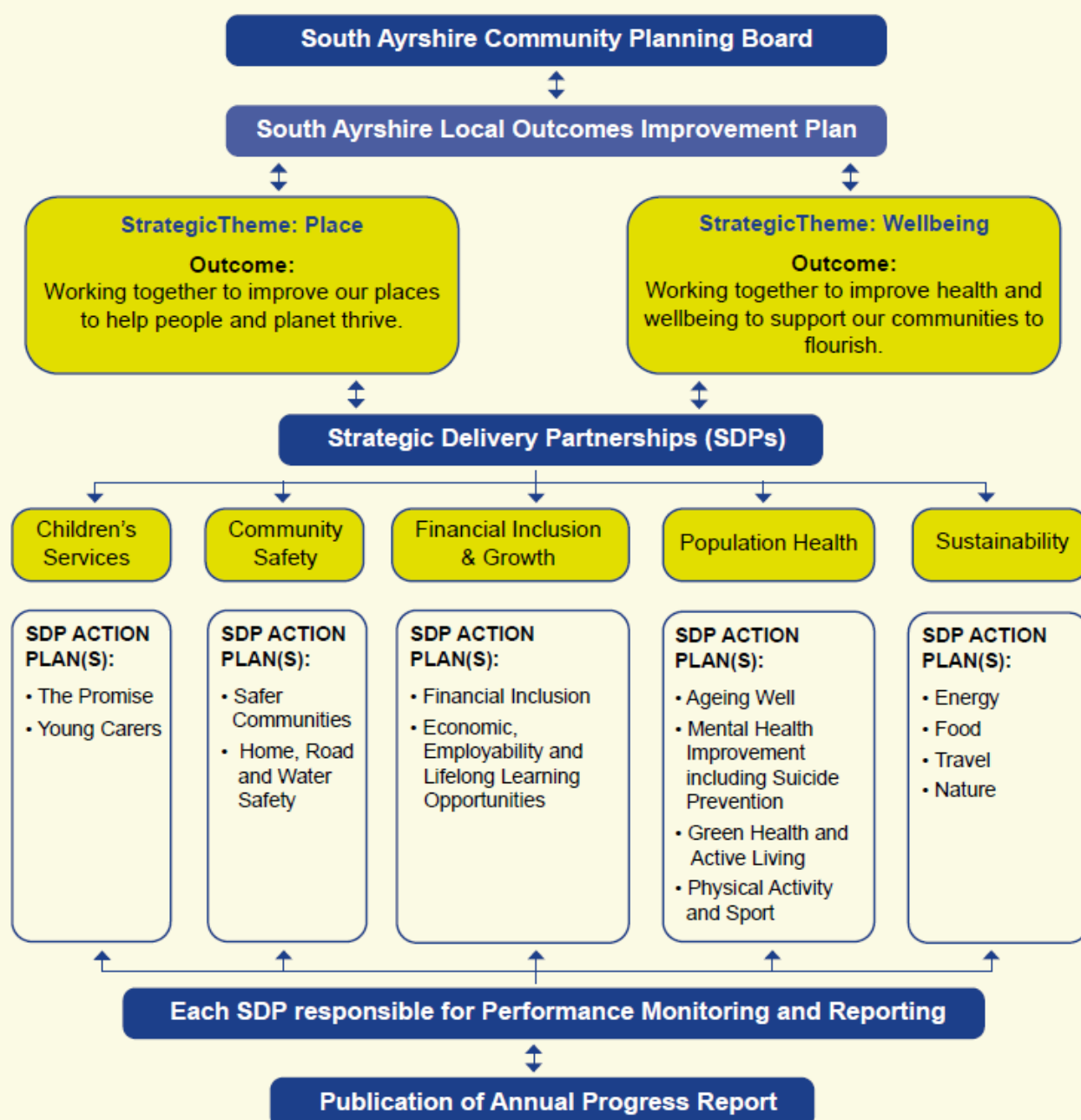
As such, much of the work will be addressing, for example, structural issues or issues like culture, that are more challenging. Consequently, our overall approach to assessing impact needs to be carefully considered and appropriate for the type of activity or change being measured. A separate PMF will be developed specifically for the Ageing Well Strategy which will consider a range of evaluation methodologies; however, reporting will fall into line with the annual reporting cycle for the overall LOIP.

Reporting schedule

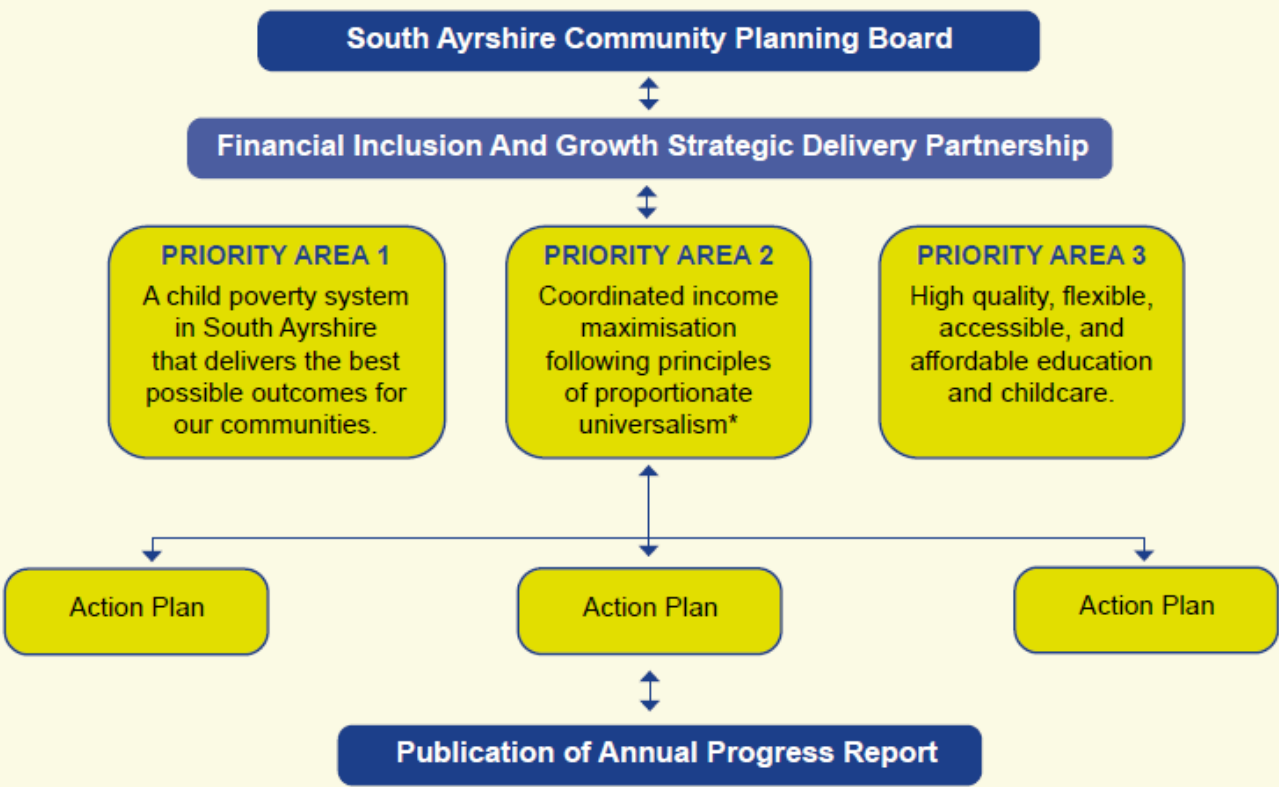
**this reporting schedule won’t properly come into effect until the period 2025/2026. For year one (2024/2025) of our priority areas, action plans were submitted to the CP Board in October 2024 (following approval of the LOIP/Child Poverty Strategy in April 2024). However, in order to meet requirement of the LOIP annual progress reporting, an annual progress report was published in October 2024 to allow the previous LOIP to be closed off.*



LOIP Delivery Plan



Child Poverty Strategy Delivery Plan



APPENDIX 2

LOCAL OUTCOMES IMPROVEMENT PLAN (2024-2029): YEAR 1 (HIGH LEVEL ACTIONS)						
STRATEGIC DELIVERY PARTNERSHIP: PRIORITY AREA:						
High Level Action	Target	Measuring Success	Timescales	Responsibility	Link to LOIP Outcomes	Collaborative Working

LOCAL OUTCOMES IMPROVEMENT PLAN (2024-2029): YEAR 1 (OPERATIONAL ACTIONS TO MEET HIGH LEVEL PLAN)

STRATEGIC DELIVERY PARTNERSHIP:

PRIORITY AREA: xxx

Action Group / Remit / Purpose

Operational Action	Measuring Success	Timescales	Responsibility

CHILD POVERTY STRATEGY (2024-2029): YEAR 1
PRIORITY AREA: XXX

Action	Target	Measuring Success	Timescales	Responsibility	Collaborative Working

South Ayrshire Community Planning Partnership Board



Report by Service Lead, Thriving Communities to
Community Planning Partnership Board Meeting of 24th October 2024

Subject: Community Learning and Development Partnership Plan 2024 - 2027

1 Purpose of Report

- 1.1 The purpose of this report is to provide an overview of the [Community Learning and Development \(CLD\) Partnership Plan 2024-27](#).

2 The Board is recommended to:

- 2.1 It is recommended the Community Planning Partnership Board recognise the role of CLD and how CLD contributes to the CPP priorities.

3 Background

- 3.1 In June 2012 the Scottish Government issued the CLD Strategic Guidance. While directed at Community Planning Partnerships (CPPs) and recognising the vital role played by a wide range of organisations and services, the guidance clearly identifies a lead role for local authorities **‘to provide clear leadership and direction, and to drive the action needed to ensure we maximise the contribution of CLD partners in the reform of public services’**.
- 3.2 This expectation was formalised by The Requirements for Community Learning and Development (Scotland) Regulations 2013 [CLD Regulations](#) which place a legal requirement on local authorities to fulfil this role. The CLD Regulations support the achievement of the following policy goals:
- To ensure communities across Scotland – particularly those which are disadvantaged – have access to the CLD support they need;
 - To strengthen coordination between the full range of CLD providers, ensuring that CPPs, local authorities and other providers of public services respond appropriately to the expectations set by the CLD Strategic Guidance;
 - To reinforce the role of communities and learners in the assessment, planning and evaluation processes, enabling them to shape CLD provision; and
 - To make the role and contribution of CLD more visible

- 3.3 The CLD Regulations place a duty on local authorities to secure the delivery of community learning and development in their area, working with other CLD providers and communities. The regulations state that local authorities must publish a plan every three years setting out:
- what action it and its Partners intend to take to provide CLD over the period of the plan;
 - how delivery will be coordinated by the local authority;
 - what needs have been identified but will not be met during the relevant three years.
- 3.4 In South Ayrshire the CLD Partnership is responsible for the development, management and monitoring of the CLD Plan. The Partnership includes representatives from South Ayrshire Council, Voluntary Action South Ayrshire (VASA), Health and Social Care Partnership, Community Planning Partnership, Department for Work and Pensions (DWP), Skills Development Scotland (SDS) and Ayrshire College.
- 3.5 In September 2021 South Ayrshire Council's Leadership Panel approved the [CLD Plan 2021-2024](#)
- 3.6 On 13 June 2023 the [CLD Plan Mid-Term Progress Report](#) was presented and approved at Service, Partnership and Performance Panel
- 3.8 From 2nd to 4th October 2023 HM Inspectors visited South Ayrshire and carried out a progress visit of Community Learning and Development and progress made against the CLD Plan 2021-2024
- 3.9 The HM Inspectors progress report is published on Education Scotland website [Education Scotland CLD Inspection South Ayrshire](#)
- 3.10 On 5 December 2023 Graeme Dey, MSP announced in Parliament that there would be an independent review of Community Learning and Development.
- The review took place between December 2023 and June 2024 and the findings from this review were published on 18 July 2024 [Learning for All for Life \(www.gov.scot\)](#)
- 3.11 The timing of the publication meant that the findings from the review could not be included in the new CLD Plan 2024-27, however the CLD Partnership have agreed to consider the recommendations over the next twelve months and if there are any changes or updates required to the new CLD Plan 2024 – 2027 it will be brought back to Cabinet.
- 3.12 On 14 February 2024 [Cabinet](#) approved for the CLD Partnership, led by Officers from Thriving Communities, to consult on a new CLD Plan 2024 – 2027. The consultation sought the views of CLD practitioners, learners, partner organisations and community representatives. Face to face engagement sessions took place along with online surveys as part of the consultation process.

- 3.13 Following the engagement and consultation the partnership agreed the following priorities;
- Adult and Family Learning – Improving Outcomes For Adults and Families
 - Financial Inclusion – Supporting our Families to Progress
 - Youth Work – Improved Outcomes For Young People
 - Community Development – Supporting Our Communities To Thrive.
- 3.14 Workforce Planning was also identified as a priority and inline with the CLD guidance there will be a specific action plan developed to support Workforce Planning.
- 3.15 The CLD Partnership agreed that following approval of the Plan at Cabinet, an action plan will be developed to support the priorities set out in the Plan.
- 3.16 Progress of the new Plan will be reported through Pentana and a Mid-term Report will be reported to Service and Partnership, Performance Panel.

4 Progress

- 4.1 On Tuesday 17th September 2024 the [End of CLD Partnership Plan \(2021 – 2024\) Report](#) was presented and approved at Service, Partnership and Performance Panel
- 4.2 On Tuesday 24th September 2024 South Ayrshire Council's Leadership Panel approved the [CLD Partnership Plan 2024 - 2027](#)

5 Next Steps

- 5.1 The CLD Partnership are developing an action plan that supports the priorities set out in the new plan. Progress will be reported via Pentana and to Service and Partnership Performance Panel.
- 5.2 The CLD Partnership will create workforce development opportunities across the partnership including promoting opportunities of staff to gain CLD qualifications.
- 5.3 Publish a mid-term report in March 2026 highlighting progress towards meeting the priorities set out in the CLD Partnership Plan.
- 5.4 Ensure the work of CLD is aligned and recognised as adding additionality to the Community Planning Partnership.

6 Equalities

- 6.1 The proposals within this report have been assessed through the EQIA scoping process. The CLD Plan was also one of areas of work where the Integrated Impact Assessment has been piloted.



PROPOSED 2025 DATES

DAY	DATE
Thursday	30 January 2025 at 9.30am
Thursday	8 May 2025 at 9.30am
Thursday	4 September 2025 at 9.30am
Thursday	6 November 2025 at 9.30am