

APPLYING FOR HOUSING

Information Booklet



This information booklet is a guide to the location of properties, how often properties are let and the number of points awarded for South Ayrshire Council.

It should help you make informed decisions when completing your application form regarding the areas you wish to live in and the type of properties available.

Due to high demand for housing, South Ayrshire Council prioritise the allocation of their properties based on housing need.

We assess the number of points to be awarded based on the information you provide in your application form. Information on how points are awarded is included within this booklet.

If you are unsure of any information within this booklet, or have an enquiry about completing your application form please contact any of the offices as detailed on the back of this booklet. The proofs required are detailed on the application form.

South Ayrshire Council - Stock Turnover Report



To help you choose which area and size of property you would consider we offer a stock turnover report. This report shows the number of properties let in each area, the total number of properties we own and the average length of time an applicant waited to be housed.

The full reports can be accessed at www.south-ayrshire.gov.uk/article/27541/About-council-housing (Download section at the bottom of the webpage).

Below is an example of the Stock Turnover Reports:

| Vertical Processing | | SOUTH AYRSHIRE COUNCIL - STOCK TURNOVER REPORT 2 BEDROOM MAINSTREAM LIST | | | | | | | |
|--|-------------|---|----|----|----|------------------|-------------------------|--|--|
| | Area Office | Letting Neighbourhood | | | | Total Properties | Waiting List Applicants | | |
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| NR BURNAL NR SURPLE CENTRAL BRACHEAD O | AYR | | 0 | 6 | | | 234 | | |
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| CONTON | | | | | | | 606 | | |
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| HEATHREID 2 3 3 0 225 5 | | | | | | | 693 | | |
| JAMES SROWN AMPAILE | | | | | | | 970 | | |
| BINCALDSTON 2 3 6 73 1 1 1 1 1 1 1 1 1 | | | | | | | 957 443 | | |
| IDCHSIDE | | | | | | | 707 | | |
| NEMTON GREEN | | | 15 | | | | 512 | | |
| NORTH CENTRAL 15 29 3.4 196 | | MOSSBLOWN | 4 | 2 | | 77 | 303 | | |
| OLD BELMONT | | | | | | | 703 | | |
| SNOWDOP SOLARE FLATS | | | | | | | 286 | | |
| SOUTH RELANDAT 4 | | | | | | | 933 | | |
| TABROLTON | | · | | | | | 435 920 | | |
| WALLACETOWN | | | | | | | 212 | | |
| WESTOAN FLATS WHITETS WHITETS WHOODFELD WOODFELD WOODFELD UNDOFFELD UNDOFFEL | | | | | | | 242 | | |
| MOODFIELD 2 | | | | | | | 376 | | |
| BALLANTRAE | | | | | | | 638 | | |
| BARRHILL 0 0 0 0 1 | | | _ | | | | 725 | | |
| COALPOTS | GIRVAN | | _ | | | | 50 | | |
| COLMONEL | | | | | | | 34 130 | | |
| DAILLY | | | | | | | 35 | | |
| GENDOUNE 17 10 28 152 3 3 HENRETTA STREET 0 1 0 8 MONTGOMERIE STREET 1 1 1 0 8 MOTTEMILL 1 1 5 9 79 MAYBOLE CARN 2 1 1 1 1 1 1 1 1 1 | | | | | | | 64 | | |
| HENRIETTA STREET | | | | | | | 152 | | |
| MONTGOMER STREET 1 1 1 0 8 79 79 1 | | GLENDOUNE | 17 | 10 | 28 | 152 | 137 | | |
| MOTEHIL | | | | | | | 152 | | |
| MAYBOLE CAIRN | | | | | | | 143 | | |
| CROSSHILL | MANUDOLE | | | | | | 147 137 | | |
| DAILLY ROAD | IVIATBOLE | | | _ | | | 93 | | |
| GARDENGOSE | | | | | | | 104 | | |
| HICKS AVENUE | | DUNURE | 0 | 0 | 1 | 13 | 137 | | |
| HIGH STREET | | | | | | | 128 | | |
| RINCRAIG | | | | | | | 112 | | |
| RIRKMCHAEL | | | | | | | 101 | | |
| RIRKOSWALD | | | | | | | 138 94 | | |
| LADYWELL | | | _ | | | | 86 | | |
| MANSE STREET | | | | | | | 131 | | |
| MINISHANT 1 | | MAIDENS | 0 | 1 | 0 | 11 | 118 | | |
| MURRAY GARDENS | | | 4 | | | | 115 | | |
| SCHOOL VENNEL 1 | | | | | | | 163 | | |
| ST CUTHBERTS | | | | | | | 114 119 | | |
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| THE GLEBE | | | | | | | 120 | | |
| PRESTWICK EAST ROAD 1 1 0 10 8 EASTFIELD 1 0 0 16 7 GLENBURN 1 0 1 24 8 MARCHBURN 5 2 2 2 30 8 MONKTON 0 0 0 1 155 5 9 1 155 5 1 1 15 5 2 2 13 7 1 1 1 1 1 15 5 1 1 1 1 1 1 1 1 1 1 1 1 1 1 7 4 4 1 | | THE GLEBE | | | | | 141 | | |
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| MARCHBURN S 2 2 30 8 | | | | | | | 704 | | |
| MONKTON | | | _ | | | | 855 878 | | |
| MOORFIELD | | | | | | | 552 | | |
| MOSSBANK | | | | | | | 795 | | |
| PRESTWICK TOLL | | | 1 | | | | 718 | | |
| SYMINGTON 2 2 2 0 27 3 WOODPARK FLATS 4 4 4 6 30 4 TROON BARASSIE 3 3 3 54 6 BARASSIE FLATS 2 5 3 28 4 CENTRAL TROON 1 0 0 4 5 DUNDONALD 2 5 1 65 2 HARBOUR 4 2 1 27 5 LOANS 0 0 1 3 3 3 LOGAN DRIVE 4 4 2 51 5 5 5 MUIRHEAD 0 3 0 20 5 <td></td> <td>1</td> <td>1</td> <td>1</td> <td>7</td> <td>496</td> | | | 1 | 1 | 1 | 7 | 496 | | |
| WOODPARK FLATS | | | | | | | 691 | | |
| TROON BARASSIE 3 3 54 6 BARASSIE FLATS 2 5 3 28 2 CENTRAL TROON 1 0 0 4 5 DUNDONALD 2 5 1 65 2 HARBOUR 4 2 1 27 5 LOANS 0 0 0 1 3 3 LOGAN DRIVE 4 4 2 51 5 MUIRHEAD 0 3 0 20 5 | | | _ | | | | 319 | | |
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| MUIRHEAD 0 3 0 20 5 | | | | 0 | 1 | | 371 | | |
| | | | | | | | 562 | | |
| | | MUIRHEAD MUIRHEAD FLATS | 5 | | | | 533 376 | | |

SOUTH AYRSHIRE COUNCIL HAS NON SHELTERED ACCOMMODATION FOR RENT IN THE FOLLOWING AREAS:

AYR NORTH

ANNPIT

Annpit Road
Bellesleyhill Avenue
Callendar Place
Edenhall Road
Georges Avenue
Maryfield Place
Maryfield Road
McCalls Avenue
Newton Park Court
Northfield Avenue
Seaforth Crescent
Seaforth Road
Springbank Road
St Georges Road
West Sanguhar Road

BRAEHEAD

White Street

Braemar Square
Braeside Road
Cowan Crescent
Ferguson Street
Glenmuir Road
Gould Street
Lindsay Street
Sloan Place
Sloan Street
Thomson Street

CRAIGIE

Beechgrove
Blackhouse Place
Campbell Court
Churchill Crescent
Craigie Way
Craigielea

Dunlop Terrace

Havhill

James Campbell Road

Lymburn Place

Robertson Crescent

DALMILLING

Bluebell Grove

Cherry Blossom Way Daisy

Place

Dalmilling Crescent
Dalmilling Drive
Dalmilling Road
Drummond Crescent
Fulshaw Crescent

Harthall

Mainholm Crescent Mainholm Road Oakwood Avenue Pollock Gardens Sannox Place Sannox View

St. Catherine's Road Thornwood Avenue Thornyflat Drive Thornyflat Road Thornyflat Street Westwood Avenue Westwood Crescent

HEATHFIELD

Heathfield Road Hunters Avenue Mosside Road Noltmire Road Paterson Street Stewart Road

JAMES BROWN AVE

James Brown Avenue

LOCHSIDE

Back Hawkhill Avenue
Farrell Place
Ferguson Street
Galloway Avenue
Gould Street
Lawson Street
Lochside Road
Mclean Street
Murray Street
Ross Street
Somerset Gardens
Walker Road
Wills Road

NEWTON GREEN

Wilson Street

Allison Street
Belvidere Terrace
Glebe Crescent
Glebe Road
Green Street

Peebles Street (Block B) Back Peebles Street (Black A)

Taylor Court
Taylor Street
Viewfield Road
Waggon Road
Weaver Street
York Street
Lane

AYR NORTH

NORTH CENTRAL

Church Court Content Street Craigie Avenue Craigie Road **Davidson Place** Elba Street George Square George Street James Street John Street **Kings Court** Limonds Wynd MacAdam Place MacAdam Square

WALLACETOWN

Arqvle Park **Duke Terrace Nelson Place** Phillips Square **Princes Court** Russell Drive

WESTOAK FLATS

Harthall Oakwood Avenue Westwood Avenue Thornyflat Drive

WHITLETTS

Glenmuir Place High Road Low Road Main Road Nurseryhall School Gardens Whitletts Road

WOODFIELD

Falkland Place Falkland Road Lisburn Road

Marchfield Quadrant Marchfield Road Oswald Road Oswald Place Prestwick Road Woodfield Avenue Woodfield Crescent

Young Street

AYR SOUTH

Strathayr Place Victoria Street

AYR RURAL

Alloway Rozelle Terrace Adamton Estate

FOREHILL/GLENCAIRN/ **HOLMSTON**

Afton Court **Armour Drive** Caledonia Road Cessnock Place **Cunningham Crescent Cunningham Place Gavin Hamilton Court** Glencairn Road Glenconner Road

Hillfoot Road **Holmston Drive**

KINCAIDSTON

Bracken Park Campion Court Celandine Bank

Cornhill

Cranesbill Court Crocus Bank Fern Brae Foxglove Place Gorse Park Harebell Place Heather Park Honeysuckle Park Iris Court

Kincaidston Drive Marguerite Place

Marigold Square Primrose Park

Rush Hill Sorrell Drive

Speedwell Square Stonecrop Place Thistle Walk Trefoil Place

OLD BELMONT

Southfield Park

AYR SOUTH

AYR SOUTH CENTRAL

Academy Street Blackfriars Walk Dalblair Road Fort Street High Street Kyle Street Mill Street **SOUTH BELMONT**

Anderson Crescent
Annfield Glen Road
Burnbank Road
Dalmellington Road
Fenwickland Avenue
Fenwickland Place
Glendale Crescent

Woodpark

SNOWDROP

SQUARE FLATS

Snowdrop Square

Peggieshill Road

Woodlands Crescent

The Mount

KYLE

Mill Wvnd

Smith Street

COYLTON

Arthurston Terrace

Ayr Road

Barclaugh Drive Carbieston Avenue Corsehill Crescent

Craigview

Dalblair Crescent
Duchray Place

Gallowhill Quadrant

Hillhead Joppa

Lorne Terrace Manse Road Park Terrace Woodhead Road **CRAIGIE VILLAGE**

Harelaw Terrace Sidehead Terrace

Glendale Place

Highfield Road

ANNBANK

Braeside

Brocklehill Avenue Browns Crescent Dunlop Avenue Goodwin Drive

Weston Avenue
Whitehill Crescent

Whitehill Drive

MOSSBLOWN

Afton Avenue Arcon Avenue Barwheys Drive **Brocklehill Drive**

Drumley Avenue
Drumley Drive

Hillpark

Martin Avenue Mauchline Road Miller Place

Mossblown Court

Mossgreen Place Osbourne

Avenue

Raggithill Avenue Sandyford Road Sloan Avenue Southside Avenue

Whiskeyhall

TARBOLTON

Alton Avenue
Back Street
Beechwood Road
Craigie View
Croft Street

Gallowhill Avenue

Fail Avenue

Garden Street
Hodge Court
James Street
Langlands Drive
Mansefield Road
McLeod Court
Montgomerie Street

Park Road
Princes Street
Sandgate
School Avenue
Smithfield Crescent
Springfield Road
Westport

PRESTWICK

ARRAN PARK FLATS

Bennan House Corrie House Kildonan House Laggan House Torbeg House

PRESTWICK CENTRAL

Main Street
Midton Road
Templerigg Court
Templerigg Street
The Riggs

EASTFIELD

Carnell Crescent
Carnell Terrace
Crosbie Terrace
Dundonald Terrace
Greenan Terrace
Loudon Terrace
Newark Terrace
Wallace Court

EAST ROAD

Ardfin Road
Carradale Drive
Creran Court
Devilla Court
Fearnoch

GLENBURN

Berelands Road
Blackford Crescent
Farm Road
Langcroft Avenue
Manson Avenue
Newdykes Road
Old School Lane,
St Ninians Development
Orangefield Drive
Shaw Road

MARCHBURN

Adamton Road North
Clune Drive
Ferguson Avenue
Indale Avenue
Marchburn Avenue
Outdale Avenue
Raith Avenue
Raith Terrace
Rowanbank Road
Sanquhar Avenue
St Quivox Road
Whiteside Road
Whiteside Terrace

MONKTON

Charles Avenue
Coronation Street
Firhill Drive
Main Street
Queens Drive
Tarbolton Road

MOORFIELD

Bellevue Crescent
Bellevue Road
Biggart Road
Cunninghame Road
Moorfield Road
St Andrews Avenue
St Cuthberts Road

MOSSBANK

Mossbank

PLEASANTFIELD ROAD FLATS

Colonsay House Cumbrae House Lismore House Rathlin House

PRESTWICK TOLL

Adamton Road South
Afton Avenue
Ayr Road
Doon Avenue
Fernbank
Lugar Crescent
Nursery Avenue
Pleasantfield Road
Waterloo Road
Wellington Street

SYMINGTON

Brewlands Crescent Brewlands Drive Brewlands Road Dankeith Drive Dankeith Road Main Street

WOODPARK FLATS

Birch House Elder House Larch House Pine House Rowan House Spruce House

TROON

BARASSIE

Barassiebank Lane
Burnfoot Avenue
Burnfoot Way
Johnston Drive
Kyle Drive
Muir Drive

North Shore Road Queens Drive Walker Avenue Wallace Avenue Young Avenue

BARASSIE FLATS

Dunlop Court
Kelvin Court
Murdoch Court
Symington Court
Telford Court

TROON CENTRAL

Bank Street
Cavendish Place
Dallas Court
Dallas Place
Templehill
Union Street
Welbeck Crescent

DUNDONALD

Auchans Avenue
Auchans Drive
Bruce Avenue
Castle Drive
Cochrane Avenue
Cochrane Drive
Dybridge Road
Fullarton Avenue
Gulliland Avenue
Kilmarnock Road
Newfield Drive
Stuart Place
Wallace Avenue
Warly Drive
Warly Place

HARBOUR

Ailsa Road Craig Road Harbour Road Kennedy Road Titchfield Road

LOANS

Collenan Avenue Crossburn Terrace Hall Lane Seaview Terrace

LOGAN DRIVE

Birch Way
Brodie Avenue
Brown Avenue
Donald Crescent
Dundonald Road
Hawthorn Place
Gillies Street
Laburnum Grove
Logan Drive
Maple Grove
Marr Drive
Rowan Place
Willow Lane

MUIRHEAD

Afton Gardens
Aldersyde Avenue
Buchan Road
Central Avenue
East Grove
Lochlea Avenue
Merrick Avenue
Mossgeil Avenue
North Drive
South Drive
West Crescent
West Grove

MUIRHEAD FLATS

Baird Court
Ferrier Court
Fleming Court
Macadam Court
Maclaren Court
McMillan Court
Ramsay Court
Simpson Court
Smeaton Court

MAYBOLE

CAIRN

Cairnfield Avenue Kirkmichael Road The Loaning Vicarland Swan Court

FINFVIFW

Fineview Place

GARDENROSE

Enoch Road Glenalla Road Minnoch Crescent

HICKS AVENUE

Allans Hill Hicks Avenue

HIGH STREET

Cassillis Road
Cassillis Terrace
High Street
Kirkwynd
McDowall Terrace
Whitehall

Whitehall Court

KINCRAIG

Chesney Grove Kincraig Avenue Kincraig Crescent Queens Terrace

LADYWELL

Coral Glen
Ladywell Road
Ladywell Terrace
Ladyland Road
Ladywalk
Society Street

MANSE STREET

Abbot Street
Drumellan Street
John Knox Street
Manse Street

MURRAY GARDENS

Murray Gardens

SCHOOL VENNEL

Greenside School Vennel

ST CUTHBERTS

Bryants Close Kirkland Street St Cuthberts Road St Cuthberts Street

THE CROFT

Coral Glen
Dunlop Terrace
Hutchison Street
Roderick
Lawson Terrace
Welltrees Street

THE GLEBE

Crosshill Road Glebe Crescent

WHITEFAULDS

Academy Quadrant
Mochrum Avenue
Whitefaulds Avenue
Whitefaulds Crescent
Whitefaulds Quadrant

GIRVAN

COALPOTS

Arran Court
Assel Place
Ballochtoul
Byne Court
Coalpots Road
Cuddieston

Gregg Place Inglis Way McCulloch Road

Urnfield Whiteford

GIRVAN NORTH

Ardmillan Road
Bourtreehall
Carrick Street
Lendal Quadrant
Maxwell Street
Penkill Road
Troweir Road

GIRVAN (continued)

GLENDOUNE
Beech Way
Birch Terrace
Cherry Drive
Chestnut Drive
Elder Avenue
Elm Court
Hawthorn Drive

Maple Drive Pine Quadrant Rowan Road Sycamore Drive

Linden Avenue

HENRIETTA

Firth Terrace George Street Henrietta Streett Young Street

MONTGOMERIE
McMillan Court
Montgomerie Street

Old Street

MOTEHILL

Dowhill Road

Fauldribbon Road

Hervey Road Kerr Court

McMaster Terrace Motehill Crescent Motehill Road Park Road Piedmont Road

Roxburgh Road Saughhill Road Shalloch Square Smith Crescent Snow Street

NORTH CARRICK

CROSSHILL

Willow Drive

Carrick Drive Kirkbride Crescent Kirkmichael Road

DUNURE

Arran View Carrick Place Kennedy Drive **KIRKMICHAEL**

Bolestyle Crescent Bolestyle Road Maybole Road Woodside Avenue

KIRKOSWALD

Balvaird Road
Cairnhill Place
Main Road
Merkland Place
Merkland Terrace

MAIDENS/TURNBERRY

Ardlochan Terrace Baineshill Drive Turnberry Road Midhill View

MINISHANT

Merrick Crescent Monkwood Crescent

Mure Place

St Helens Crescent

SOUTH CARRICK

BALLANTRAE

Ailsa Drive

Downan Avenue Kintyre Avenue Foreland Main Street Onslow Place BARR

The Clachan
Glenginnet Road
Glebe Road

BARRHILL

Wallace Terrace Gowlands Terrace **COLMONELL**

Hyslop Crescent Craigneil Road Kirkhill Crescent

DAILLY

Back Road Main Street Linfern Road

Hazelwood Avenue

SOUTH CARRICK (continued)

DAILLY (continued)
Eldinton Terrace
Church Crescent
Wood Street

Victory Crescent Smith Crescent Bridge Street The Loaning

OLD DAILLY
Hawkhill Road

PINMOREDinvin Road

SOUTH AYRSHIRE COUNCIL PROVIDES SHELTERED ACCOMMODATION FOR RENT IN THE FOLLOWING AREAS:

Please note that tenants of sheltered housing receive housing support from the Housing Support Worker within the sheltered complex. This includes a morning welfare check, completion of support plans and providing emergency contact information.

To ensure you make the best housing choice, you should take this into account when applying for sheltered housing.

AYR NORTH

Content Street
Elba Court
Elba Street
George Street
James Street
Limonds Court
Syms Lane
Morrison Gardens

Morrison Gardens
Newton Park Court
Whitletts Court

PRESTWICK

Afton Avenue
Benmore
Adamton Road South
Ardfin Road
Lichtenfels Gardens
Alexandra Court
Hanover Housing
Association

TROON

Bradan Road
Fullarton Avenue
Gulliland Avenue
Newfield Drive
Newfield Place
Brodie Avenue
Cherry Lane
Logan Drive
Millrock/Panrock
Princes Square
Hanover Housing
Association
Central Avenue
Sandhill Gardens
St Meddans Court

Walker Avenue

AYR SOUTH & KYLE

Arcon Court, Mossblown
Forehill
West of Scotland
Housing Association
Gallowhill Quadrant
John Hodge Court
Sundrum Park

Mill Street
Trust Housing Association

MAYBOLE

Crosne Street

GIRVAN

Boyle Court Old Street Kirkcare Housing

Association

| SOUTH AYRSHIRE COU | NCIL - NUMBER OF POINTS AWARDED |
|---|--|
| Insecurity of tenure (HL) | 10 or 15 points depending on rights to occupy current accommodation (excluding owner occupiers). |
| Overcrowding | 10 points for each additional bedroom the household needs. |
| Sharing amenities with another household | 8 points for each amenity shared (excluding owner occupiers). |
| Living in unsatisfactory housing conditions | 10 points for each amenity lacked or fault suffered. Please note that an Environmental Health Officer will visit your home to confirm each fault you have identified. (Environmental Health will only check non-SAC properties). |
| Medical points | Medical points apply primarily to medical conditions that affect an applicant's (or a member of his/her household's) mobility and where a move of home would improve/relieve a medical condition. This will be assessed on information provided by the applicant. Waiting list applicants who are residing in temporary accommodation will have their need for medical points assessed only once, at the point of Homeless presentation, and the assessment will be based on their circumstances at the point they presented as homeless. |
| Living in a caravan | 10 points |
| No fixed abode | 24 points |
| Children in Close Points | 5 points per child under 14 (SAC tenants only). |
| Tenancy Points | 1 point per complete year of tenancy at date of application (SAC tenants only) |
| Undercrowding | 10 points for every additional room beyond the requirements of the household, as defined above (SAC tenants only). |
| Temporary Accommodation Points | A standard award of 60 points will be given to waiting list applicants who are residing in South Ayrshire Council temporary accommodation. The 60 points will replace overcrowding points, sharing points, homeless points and lacking amenity points for these applicants. |
| Homeless Points | 20 points for applicants who are assessed as homeless or threatened with homelessness and are not residing in SAC temporary accommodation. |

HOW MANY BEDROOMS WILL I BE ASSESSED AS NEEDING?

| Household | Department for Work and Pensions criteria (DWP) |
|---|---|
| Adult Couple (married or unmarried) | One bedroom to share. |
| Single person over 16 | One bedroom per person. |
| Two children, of the same sex, aged under 16 | One bedroom to share. |
| Two children aged under 10 | One bedroom to share. |
| Parent with shared care arrangements (not child's main residence) | No additional bedrooms required. |

UNDER SOUTH AYRSHIRE COUNCIL'S ALLOCATION POLICY, HOW MANY BEDROOMS CAN I CHOOSE?

| Household | South Ayrshire Council Criteria |
|---|---|
| Single applicants | One or two bedroom property as far as stock supply allows |
| Couples without children | One or two bedroom property as far as stock supply allows. |
| Applicants with children | The choice of an additional bedroom can be offered to applicants in the following circumstances: · Applicants with children, where one child is at least 8 years old and they are separated by at least a 4 year age gap. · Applicants who are 25 weeks pregnant or more and will require an additional bedroom for the unborn child where this child cannot be paired with another in the household Due to the limited availability of 4 bedroom properties, this choice will not be offered if it would result in the household requiring a 4 bedroom property. |
| Larger families | Households waiting on 4 bedroom properties can choose to be placed on the 3 bedroom list if there are no 4 bedroom properties in their chosen letting neighbourhoods. Overcrowding points will not be awarded for the additional rooms required if this choice is made. |
| Applicants with a medical priority | May be considered for an additional bedroom where a particular condition warrants this, e.g. an applicant who requires a carer to be resident on a 24 hour basis, or a room is required for large medical equipment, e.g. dialysis machine. |
| Parents who have shared responsibility for their children | Can request one additional bedroom, regardless of the number of children involved. Proof of shared responsibility is required. The Service Co-ordinator will determine the size of accommodation required. |
| Transfer applicants who are currently under crowded | WIII be entitled to transfer to property with one additional bedroom. Transfer applicants who are under occupied by 2 or more bedrooms will be given additional priority for move of house. |

UNDER SOUTH AYRSHIRE COUNCIL'S ALLOCATION POLICY, HOW MANY OFFERS OF HOUSING WILL I RECEIVE?

Applicants will receive up to four suitable offers of housing. If an applicant refuses all four offers their application will be suspended for a year during which time waiting time points will still be awarded.

Applicants can appeal in writing to the Service Lead-Housing Services if they do not agree with this decision

Applicants should submit their appeal within 7 working days of receiving the decision.

The appeal will be acknowledged within 2 working days.

Please note applicants on our homeless list will only receive one offer of housing.

Important

Applicants will be held for the number of bedrooms they require for their household as defined by the criteria set by the DWP. Applicants may choose to have one bedroom more than they need for their household (where South Ayrshire Council Housing Allocations Policy rules and stock supply allow (as detailed above)).

If an applicant accepts a tenancy with South Ayrshire Council, their housing benefit may be reduced if they have more bedrooms than they need for their household (as defined by the DWP), and they may face difficulties in being able to pay their rent.

If a Council housing applicant chooses to exercise their choice of being allocated a property with more bedrooms than needed (as defined by DWP criteria), they will be asked to complete a disclaimer form confirming they understand and accept the financial implications of this choice.



HOUSING OPTIONS TEAM

80/88 Kyle Street, Ayr, KA7 1RZ

Phone: 0300 123 0900 (Press option 2, then Option 1 and then say Housing Options)

Email: HousingOptionsTeam@south-ayrshire.gov.uk

CARRICK (Covers Girvan and Maybole)

17/19 Knockcushan Street, Girvan, KA26 9AQ

Phone: 0300 123 0900 (Press 2, then press 1, then say Girvan Housing)

Email: Carrickhousingmanagement@south-ayrshire.gov.uk