

South Ayrshire Health and Social Care Partnership

Feedback from Locality Planning Launch Event

Maybole and North Carrick Villages



The word cloud above summarises the main themes gathered from discussion at South Ayrshire Locality planning launch events, and the text below explains each theme in more detail.

Services: There was concern that the low use of social work services outlined in the profiling information provided on the areas is reflective of the lack of accessible services. Perhaps people don't know what social workers and OTs can offer them and there is often a stigma to using these services which causes a barrier and the referral process is often too slow. Many felt that access to health Services in Maybole is generally very good. The day hospital is a great facility this needs to develop many services could be co-located within the GP surgery in Maybole using a 'one stop shop' model. The 'Sports club' could house services which combat social isolation during the day and a sports venue/function suite pm. It was felt that there is a need for day care services in Maybole people don't want to travel to Girvan. The local approach to developing services at a locality level challenges of traditional commissioning of services in rural areas. The learning centre above the library could also be used to house a range of services.

Information: It was felt that there was a general lack of information around services and health and social care- to address this we should make information more available and accessible within communities. More specialist profile information is required around the North Carrick Villages. We should make more use of and notice boards and information

screens and create a leaflet with key information and distribute information through groups such as resident's associations' churches, charity shop and through the development of a one stop shop housing a range of services.

Care: much of the discussions around care related to the lack of day care services in Maybole many felt that while shifting balance of care was a challenge day care for those with Low/medium care needs could be delivered locally to address the pressure on carers. It was recognised that care at home may not always be appropriate for everyone. There was a general consensus that within Maybole and North Carrick there was a good strong community where people care for each other.

Social: many participants identified issues around social isolation. The social work services referral process is slow, social work services could be delivered from the health centre using a one stop shop model. Local organisations could be used to combat social isolation. There are good links between social workers and GPs. Social media is a great way to communicate with many people who don't attend groups.

Access: Issues were raised regarding access to both transport and services in Maybole there are no local taxis for wheelchair users. There was a general sense of limited access to hospital services and leisure and recreation facilities and opportunities. It was recognised that access to funding was necessary to help locality planning forums work

Transport: The availability, accessibility and price of transport were raised by many. The development of an effective and sustainable community transport network was recognised as an opportunity which would increase participation on many levels.

Community: there is an opportunity to develop a community garden linked to health centre and an opportunity to develop a community transport infrastructure and use community buildings i.e. sports centre. There is a great community spirit in the north Carrick villages

Local: Use local organisations for social isolation and develop local enterprise many services could be delivered locally.

Groups: The many active groups in the area need to be coordinated and publicised. Faith groups and guilds are a great source of skills. Develop a network of groups across the locality and beyond.

Support: Good partnership links with support agencies One stop shop would create a hub. Involve volunteers to provide information and one to one support and signposting. Develop local support schemes and support existing groups to access funding. Develop telephone support for sensory impaired.

People: Up until now people at grassroots level have not been involved in decisions. The fact that people care for each other was seen as a key aspect of this locality. It was felt that a diverse range of people /good cross section of ages and specialist areas should be involved in a locality planning forum

Isolation: Social isolation is an issue. Distance creates isolation.

Communication: Communication is key. How we communicate is important – we need to use different forms of communication i.e. social media telephone support for sensory impaired dementia friendly and think accessibility.