

Troon Locality

Feedback from Launch Events



People - Focus on people as assets - how to engage people to become involved. Identified need for more information to be circulated, signposting and promotion of services, as well as access to online information/learning - How best do we do this? With regards to Locality planning Groups participants felt the need for new faces, not the same people.

Groups - Utilise existing Community groups to contribute to long term support. Suggestions made around health forums, theme groups/service providers and specialist nurses being based in localities on a weekly basis. Connect with hard to engage groups. Embrace the opportunity to strengthen links with Church/Faith groups and Voluntary Organisations (all age groups). Discussion around Locality Planning Groups being made up of core group and theme groups. Q. Would groups have funding to distribute?

Support - Participants in some neighbourhoods felt there is a lack of support/activities in their area while others highlighted that there were lots of local clubs, particularly to support elderly people. Discussion took place around the role of small local shops in supporting isolated older people and the need to support active lifestyles/facilities. Discussion around opportunities for early supported discharge - Single Point of Contact (SPOC). Support communities to work together and utilise Volunteers to support Community Engagement. Build confidence in staff.

Health - It was highlighted that people don't know where to go or who to talk to about healthcare. There should be key focus on prevention and promoting healthy lifestyles and suggestions were made around utilising local Health Centre's more effectively. General consensus on Profiles was that there was an absence of mental health, addictions, young people and children's information/statistics.

Transport - Transport was identified as a key priority, particularly around enabling people to attend activities, groups and health appointments - an example of this was requiring multiple buses to get to and from hospital - better use made of Community Transport.

Community - A common theme was to utilise existing community groups and engage with volunteers to support community initiatives and services. There was also discussion around the increased demand on community services but no increase in capacity to support this. Locality planning Groups should not be seen as an alternative to Community Councils but should work in partnership with each other.

Information – Participants agreed that there are lots of great groups, services and activities in the local area but we need to get this information out to people - improve signposting, referral and promotion. Suggestions made around utilising Library facilities and Carers to circulate information and the need to share information on who is involved and what people do - strengthen partnership working. With regards to the Locality Planning Groups - whoever is involved must have the right information and a "shared vision".

Needs - There was much discussion around the need to change the culture - this incorporated mind sets, risk taking, new approaches and positive thinking. Other needs were better transport and improved access, which encompassed wheel chair access/transport, peer support, online access and opening times. Re Locality Planning Groups - need good mix of providers and users, therefore must be pragmatic and flexible re meetings. Need to have focused agendas, decide on the priorities for each locality/neighbourhood and prioritise services - don't try to tackle everything at once.

Carers - Participants discussed the need to provide more support and resources for Carers, also support and enable Carers to provide information and signposting for those they care for – training/up-skilling. Include Carers/Home Carers in Locality Planning Groups.

Schools - Recurring theme was to strengthen school links and involve young people/school representatives in planning, projects and initiatives. Provide key information to pupils through school links - early intervention/prevention. Utilise local schools in neighbourhoods more effectively - share resources and amenities and utilise rooms/halls, including evenings and weekends.