


**Prestwick and Villages Locality Planning Group
Action Note of Meeting: Monday 25th March 2019**

Present: Margaret Milligan, Willie Stewart, Liz Kelly, Ian Davis, Eudora Tabor, Elaine Anderson, Lesley Reid

In Attendance: Phil White, Seonaid Lewis

Apologies: Mary Mann, Jacqui Morris, Hugh Hunter, Margaret Toner, Norah Williamson, Gayle Ridge, Helen Moonie

Item	Discussion	Action
Welcome	Margaret welcomed everyone to the meeting.	
Primary Care Reform – Phil White	<p>Phil provided an overview of Primary Care Reform (see attached).</p> <p>The presentation finished with 3 questions:</p> <ol style="list-style-type: none"> 1. What are your concerns regarding the new model of Primary Care? 2. What are opportunities for the wider HSCP Team in this new Primary Care world? 3. How do we ensure the public make best use of the services available? <p>Key points from discussion:</p> <ul style="list-style-type: none"> • Rural practices – how does it work, part time GP Practice - how are we going to get the range of services? <p>Phil - we're in the process of dividing resources up e.g. mental health practitioner or a pharmacist...retain our GP's but free them up to see higher level/complex patients. Community Link Practitioners (we currently have 6.5 in South Ayrshire) have already been allocated to Practices across all GP clusters and in some practices, e.g. Taiglum, the Community Connector is from East Ayrshire but will also link into South.</p>	 <p>Primary Care in South Ayrshire for LP</p> <p>Seonaid - circulate presentation and video link.</p>

Q. Would be good to hear from our local GP's, what their plans are/what they need?

- Pharmacists within GP Practices will make a huge difference

General discussion took place around privacy concerns and lack of space within Practices for consulting rooms for pharmacist's – it was highlighted that not all Pharmacies have consulting rooms, e.g. Boots in Prestwick - community pharmacy needs to explore different business propositions/models.


Redirection and redesign - key points from discussion:

- GP receptionists - Triaging - Receptionists discuss with patients, make correct choices and re-direct as appropriate - currently in full view of everyone - this does need to be considered - GP's need to think about this

Phil- Training is well underway with Receptionists and other key staff - Receptionists do receive abuse from patients and this has to be addressed/supported - discussing changes to names and roles to help with this.

- Need consistency – not lots of different names/roles

Phil advised that e.g. Advanced Nurse Practitioners have different functions and are subsequently paid differently. This is the GP's prerogative as they're running a business but some roles are employed by NHS/HSCP, which creates further differences. In South Ayrshire Community Link Practitioners are employed through health but in East Ayrshire it's through third sector and in North mainly through Council; subsequently all have different titles. Physiotherapists are also managed through different budgets.

	<p>Other key points:</p> <ul style="list-style-type: none"> • Changing mind-sets - particularly in older people - generational/cultural • Patients charter • Self-management – shared responsibility – people need to be given the tools – up-skill/educate people – equal conversations/responsibility • Building relationships and trust • Shared systems – patient records – not duplicating/having access • Patient Education - nhs inform is part of this - There will be a public campaign - we've started sharing some of this <p>Phil highlighted an example from Troon Locality Group - they are in the process of organising a public facing event to help share information and stories/experiences – people need to know and understand.</p>	
<p>Previous action notes & Matters arising</p>	<p>Previous action notes agreed as accurate. Seonaid updated that she is in the process of identifying a sponsor organisation to hold the funding for Prestwick Carers Day. Prestwick Academy is unable to do this but it looks hopeful that South Ayrshire Carers Centre might be able to.</p>	<p>Seonaid - update at next meeting</p>
<p>Updates - Strategic Planning Advisory Group (SPAG)</p>	<p>The next SPAG meeting takes place on 27th March. The agenda includes – Transforming Primary Care, remit and membership of group, Population Mental Health & Wellbeing Strategy, Revising Strategic Plan, Self Directed Support and Locality Group updates.</p> <p>Margaret let the group know that Julie is stepping down as SPAG Representative and asked if anyone would consider taking on the role? No-one volunteered at this time.</p> <p>Seonaid circulated the update provided to SPAG on behalf of group - current activity and direction of travel - it's crucial we can demonstrate how we are working towards local priorities.</p>	<p>Seonaid - circulate email to group for consideration and table for April meeting</p> <div style="text-align: right;">  <p>Prestwick & Villages update - March 2019</p> </div>

Chairs/Vice chairs meeting	Margaret let the group know that funding to support Symington newsletter was raised again at Chairs meeting - unfortunately it was clearly articulated that, as before, the admin budget for this year is not available. Liz reiterated that had we known this a bid could have been submitted to PB event.	
Prestwick & Villages Decision Day Feedback and discussion	<p>General discussion took place, key points:</p> <ul style="list-style-type: none"> • Great turnout - Great 'buzz' and well organised • Using Assembly hall worked well - more space and better flow • Conversation cafe was worthwhile - we got some feedback and interacted with people. Lot of learning for next time. <p>Seonaid provided brief summary –</p> <ul style="list-style-type: none"> • 19 groups took part - 15 fully funded and 1 partially funded • 3 unsuccessful groups - Queens Care Home Trishaw Project, Symington Primary Parent Council/PTA Community Garden Project and Prestwick Sailing Club - 'Women on the Water' (WOW) • 361 people registered to vote • Evaluation forms and conversation café information will be collated and circulated to group 	Seonaid - provide evaluation feedback and fuller report
Locality Priorities	Caring for Carers - Employer Engagement pilot - sub group meeting went well but as Mary is not here tonight the update will be carried forward to April meeting. Social Isolation and Loneliness and Dementia will be carried forward.	<p>Mary - Provide update at next meeting</p> <p>Seonaid - Carry forward to April meeting</p>
AOCB	No other business	
Date and Time of next meeting	<p>Margaret reminded the group that the April meeting has been pushed back to 29th April 7pm due to public holiday on the 22nd.</p> <p>Future meeting dates – May TBC, 24th June, 26th August</p>	