

Children and Community

Local Housing Strategy 2011 – 2016 July 2012 Update

Balanced Housing Markets - Summary

Target Completion	Not yet started	Partially Complete	Complete	Parked	Total
2011	-	-	1	-	1
2012	-	1	1	1	3
2013	-	1	-	-	1
2014	-	-	1	-	1
2015	-	-	-	1	1
2016	-	1	-	-	1
Total	-	3	3	2	8

Balanced Housing Markets - Actions

		Target Date	Comments	Status / Action
BHM 2.1	Completed Housing Options for Older People Review	May 2012	N/A	Complete
BHM 2.2	Completed Housing Options for Older People Strategy	Dec 2012	Target date changed on monitoring tool to reflect current workload and commitments	Partially complete
BHM 1.1	Completed Review of Affordable Housing Policy	June 2012	This will be progressed by colleagues in Planning.	Parked Correspond with planning to offer assistance when this work will be taken forward
BHM 3.1	Completed adaptations review	Aug 2013	Target date changed on monitoring tool to reflect current workload and commitments	Partially completed
BHM 3.2	Adaptation Monitoring tool in place	March 2013	Suggest Target date changed on monitoring tool to reflect current workload and commitments	Not yet started
BHM 3.3	Undercrowding policy in place	Dec 2014	Work being carried forward now – as part of welfare reform	Nearly complete
BHM 2.3	Gypsy Traveller Transit Site	2015	No site found – funding returned to SG	Parked No site found
BHM 2.4	Range of tenancy models piloted and reviewed	2016	N/A	Partially completed

Indicator	Direction of Travel	Baseline (2009/10)	2011/12	Comment
Number of new houses completed	Annual Increase	399	242	Reduction in house-building may be as expected due to current economic context. Success in LA completions.
Number of affordable houses completed	Annual Increase	232	167	
RSL Homes	Annual Increase	232	99	
LA Homes	Annual Increase	0	68	
NSSE Homes	Annual Increase	0	0	
OMSE Homes	Annual Increase	0	0	
Number of homes built as a result of Affordable Housing Policy	Annual Increase	89	Not available	Available annually from Planning
% of new homes built on brownfield sites	Annual Increase	58% (2008/09)	Not available	Available annually from SG Update 25.6.12 - no update - perhaps not reported any longer
Number of affordable houses built on Council Owned sites	Annual Increase	To be established		Available annually from Estates

Housing Quality Summary

Target Completion	Not yet started	Partially Complete	Nearly Complete	Complete	Parked	Total
2011	-	-	-	4	-	4
2012	-	1	-	2	1	4
2013	-	1	-	-	-	1
2014	-	-	-	-	-	-
2015	-	-	-	-	-	-
2016	-	-	-	-	-	-
Total	-	2	-	6	1	9

Housing Quality Actions

		Target Date	Comments	Status / Action
HQ 2.2	HMO licences are granted by P&S	2011	Complete	Complete
HQ 1.1	Completed Business Plan Review	June 2011	Completed and taken to panel in spring 2012	Complete
HQ 5.1	Fuel poverty profile completed	Nov 2011	This was carried out by Chris Doyle	Complete
HQ 3.2	Programme of Tenancy Management and Education for Private Landlords	Dec 2011 - rolling	Private landlord newsletter ongoing.	Complete
HQ 4.1	Completed Empty Homes Strategy	Feb 2012	N/A	Complete
HQ 2.1	Completed Private Sector Profile	March 2012	No capacity at the moment to progress this work	Park Review in October 2012 when this work could be taken forward
HQ 5.2	Fuel poverty Statement in Place	March 2012	Target date to change to reflect current workloads. New target completion date Jan 2013??	Partially complete
HQ 1.2	Completed Interim Asset Management Plan	May 2012	Completed Nov 2011	Complete
HQ 3.1	Range of SoA Monitoring Indicators in Place	August 2012	N/A	Partially completed

Indicator	Direction of Travel	Baseline (2009/10)	2011/12	Comment
LA SHQS Compliance	100% by 2015	58.7%	73.0%	Work is progressing on implementation plan
Number of Enforcement Inspections	Monitor		Number of Enforcement Inspections	
Number of random inspections	Target to be set when baseline is established	To be established	Number of random inspections	
% inspected properties that meet minimum standards	Target to be set when baseline is established	To be established	% inspected properties that meet minimum standards	
Number of BTS Properties	Annual Reduction	465		Work to progress with EH?
Number of properties registered	Monitor	4,211		
Number of Landlords Registered	Monitor	3,364	3653	
Number of Section 11 Notices	Annual Increase	205	276	
Number of Empty Homes	Annual Decrease	1,123		
% of Housing Stock Vacant	Annual Decrease	2.1%		
Number of Empty Properties brought back into use through Empty Property Strategy	Annual increase starting March 2012	0	0	Empty homes officer in place
Number of Empty Homes	Annual Decrease	1,123		
% of households in Extreme Fuel Poverty	Annual Decrease towards 5%	7% (SHCS 2007 - 2009)	8% (SHCS 2008 - 10)	
% of households in Fuel Poverty	Annual Decrease towards 15%	20% (SHCS 2007 - 2009)	21% (SHCS 2008 - 2010)	

% of Pensioners in Fuel Poverty	Annual Decrease towards 40%	48% (SHCS 2007 - 2009)	50% (SHCS 2008 - 2010)	
% Private Properties with NHER score 6 – 10	Annual Increase towards 65%	58% (SHCS 2007 - 2009)	58% (SHCS 2008 - 2010)	
Number of area based Energy Efficiency projects	1 per year	2	UHS2	Universal Home Insulation Scheme 3 underway

Access, Advice and Support Summary

Target Completion	Not yet started	Partially Complete	Nearly Complete	Complete	Parked	Total
2011	1	1				2
2012	1	1	1		1	4
2013	1 ¹	1			1	3
2014						
2015						
2016						
Total	3	3	1		2	9

Access, Advice and Support Actions

		Target Date	Comments	Status / Action
AAS 1.2	Completed CC&H Directory	Aug 2011	Started – not been able to complete. Database partially constructed. Cross-checking needing undertaken	Partially completed
AAS 1.4	Housing and Support Contacts	Dec 2011	Not yet started	Not yet started
AAS 1.3	CC&H A-Z online	March 2012	No capacity at the moment to progress this work	Not yet started – possibly park
AAS 2.1	Accessibility Review	May 2012	No capacity at the moment to progress this work	Parked?
AAS 1.5	Polices for Welfare Reform	August 2012	Range of mitigation policies going to panel in Sept	Nearly Completed

¹ One of these is a duplicate of a BHM Outcome

AAS 2.4	Amenity Standard	August 2012	See BHM 2.2	Partially complete
AAS 1.1	Completed Advice and Information Profile	March 2013	Not yet started	Parked
AAS 2.2	Adaptations review	Aug 2013	Target date chanced on monitoring tool to reflect current workload and commitments See BHM 3.1	Partially completed
AAS 2.3	Adaptations monitoring tool	March 2013	N/A See BHM 3.2	Not yet started

Indicator	Direction of Travel	Baseline (2009/10)	2011/12	Comment
Number of users reporting CC&H Directory as useful	Annual increase starting in Sept 2012	To be established in Sept 2012	Number of users reporting CC&H Directory as useful	Many of these are linked and cannot be progressed without first piece of work.
Number of 'Hits' of A-Z CC&H Directory	Annual increase starting in June 2012	To be established in June 2012	Number of 'Hits' of A-Z CC&H Directory	
Number of users reporting Housing and Support Contact List as useful	Annual increase starting in December 2011	To be established in December 2011	Number of users reporting Housing and Support Contact List as useful	
% of people attending housing options interviews who don't go on to become homeless	Annual Increase	87%	% of people attending housing options interviews who don't go on to become homeless	

Sample checks by housing co-ordinators on quality of housing options advice	Annual Increase	To be established by July 2011	Sample checks by housing co-ordinators on quality of housing options advice	
Number of staff trained to Homepoint standard	Annual increase	To be established June 2011	Number of staff trained to Homepoint standard	
% clients receiving support and sustaining tenancy	Annual Increase			
% clients progressing from 'red' to 'green' status	Annual Increase			
Number of applicants with medical priority accessing suitable accommodation	Annual Increase			
Average waiting time for homelessness support	Annual Decrease			
Number of support assessments carried out by housing officers and homelessness staff	Annual increase			
% clients receiving support and sustaining tenancy	Annual Increase			
% clients progressing from 'red' to 'green' status	Annual Increase			
Number of applicants with medical priority accessing suitable accommodation	Annual Increase			

Homelessness Summary

Target Completion	Not yet started	Partially Complete	Nearly Complete	Complete	Total
2011	-	-	2	11	13
2012	2	8	3	17	30
2013	1	1	6	-	8
2014	1	-	-	4	5
2015	1	-	-	-	1
2016	1	3	-	10	14
Total	6	12	11	42	71

Better Neighbourhoods Summary

Target Completion	Not yet started	Partially Complete	Nearly Complete	Complete	Parked	Total
2011	-	-	-	1	-	1
2012	-	2	-	1	3	6
2013	-	-	-	-	-	-
2014	-	-	-	-	-	-
2015	-	-	-	-	-	-
2016	-	1	-	-	1	2
Total	-	3	-	2	4	8

Better Neighbourhoods Actions

		Target Date	Comments	Status / Action
BN 3.1	TP Strategy in place	May 2011		Complete
BN 3.2	Local charter in place	May 2012	National charter still under development. Timeframe for local charter extended to 2016	Partially complete
BN 2.1	Dog walking charter in place	June 2012		Complete
BN 1.3	Review of Neighbourhood Management in Wallacetoun	June 2012	No capacity at the moment to progress this work	Parked
BN 1.1	Community Capacity Building	Aug 2012	Taken forward by Gus Collins	Partially complete

	Programme			
BN 1.2	Community Engagement Cluster	Aug 2012		Parked
BN 2.2	Review of impact on fly tipping of special uplift charges	Dec 2012	No capacity at the moment to progress this work	Parked?
BN 2.3	Increase no of allotments	Ongoing to 2016	No capacity at the moment to progress this work	Parked

BN Indicators

Indicator	Direction of Travel	Baseline (2009/10)	2011/12	Comment
Number of communities with local development /place-making plan in place	5 by 2016	2		These are indicators provided by other services – may require review as the priorities of other teams have changed.
Number of problem solving groups in operation to improve confidence	Maintain and increase figure as required	8		
No of community safety initiatives to improve local confidence	Maintain and increase figure as required	13		
No of local people involved in community safety initiatives to improve confidence	Maintain and increase figure as required	150		
Number of partnership initiatives to reduce violence in communities	Maintain and increase figure as required	12		
Number of ASB complaints cases open at 1st April	Monitor	305	198	
Number of new ASB complaints opened during the year	Monitor	575	504	

Number of cases closed during the year	Monitor	717	546	
Number of cases open at 31st March	Monitor	163	176	
% customers satisfied with ASB complaint handling	Annual Increase	80	94	
Number of evictions due to ASB	Monitor	1	1	
% cost of total day to day repairs arising from criminal damage	Annual reduction	1.75		
Number of fly tipping reports in prioritised neighbourhood	Annual reduction	To be added by Aug 2011		
Number of Dog Fouling fixed penalties issued	Annual increase and eventual stabilisation		56 since 2008	
Number of Lease Amendments due to unsatisfactory Gardens	Annual increase	Paper has been prepared for leadership panel		
Number of Allotment Projects	Annual increase	2		
Number of Tenant Participation Opportunities	24 by 2015	18		
Number of Tenants and Residents (T&R) Groups involved in TP activities	32 by 2016	29		
Number of tenants on 'Register of Interested Tenants'	20 by 2016	7		