

FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

ENQUIRIES – 1 JULY – 30 SEPTEMBER 2009

		CHILDREN AND COMMUNITY		CHILDREN AND COMMUNITY	CORPORATE SERVICES		DEVELOPMENT AND ENVIRONMENT		GRAND TOTAL	
		SOCIAL WORK, HOUSING AND HEALTH	EDUCATION, CULTURE AND LIFELONG LEARNING		01/07/08-30/09/08	01/07/09-30/09/09	01/07/08-30/09/08	01/07/09-30/09/09	01/07/08-30/09/08	01/07/09-30/09/09
NUMBER OF ENQUIRIES		20	18		42	21	70	32	67	91
STATUS OF ENQUIRY										
1	Closed, information provided within the 20 day timescale	8	7	16	12	38	19	39	46	93
2	Closed, information part released	1	3	2	1	4	2	5	7	11
3	Closed, information exempt	0	0	0	1	4	1	4	2	8
4	Fees Notice	0	1	0	0	0	1	0	2	0
5	Awaiting Clarification	0	0	0	0	0	0	0	0	0
6	Closed, information provided outwith the 20 day timescale, departmental response late	7	3	6	4	7	7	5	21	18
7	Closed, information provided outwith the 20 day timescale, other departmental response late (other)	2	1	2	2	2	1	0	6	4
8	Closed, information provided outwith the 20 day timescale, FOI issued late response	1	2	5	1	2	0	0	4	7
9	Withdrawn	1	1	3	0	3	1	0	3	6
10	Open	0	0	8	0	10	0	14	0	32
TURNAROUND PERCENTAGE		47%	65%	58%	67%	81%	74%	91%	65%	79%

* Although the Council received **156** enquiries **23** required to be responded to across Council departments.

The estimated turnaround time has been calculated by adding rows 1 to 5 and calculating the percentage turnaround time with the number of enquiries received minus the total of rows 9 and 10.