

**FREEDOM OF INFORMATION (SCOTLAND) ACT 2002**

**ENQUIRIES – 1 JANUARY – 31 MARCH 2011**

		* CHIEF EXECUTIVE'S	CHILDREN AND COMMUNITY		CORPORATE SERVICES		DEVELOPMENT AND ENVIRONMENT		GRAND TOTAL	
		01/01/11-31/03/11	01/01/10-31/03/10	01/01/11-31/03/11	01/01/10-31/03/10	01/01/11-31/03/11	01/01/10-31/03/10	01/01/11-31/03/11	01/01/10-31/03/10	01/01/11-31/03/11
<b>NUMBER OF ENQUIRIES</b>		<b>5</b>	<b>45</b>	<b>48</b>	<b>99</b>	<b>106</b>	<b>64</b>	<b>88</b>	<b>208</b>	<b>247</b>
1	Closed, information provided within the 20 day timescale	3	25	25	38	37	33	39	96	104
2	Closed, information part released	0	3	2	5	1	5	0	13	3
3	Closed, information exempt	0	3	2	8	3	10	3	21	8
4	Fees Notice	0	0	2	2	2	0	0	2	4
5	Awaiting Clarification	0	0	0	0	0	0	0	0	0
6	Closed, information provided outwith the 20 day timescale, departmental response late	0	8	4	37	18	6	10	51	32
7	Closed, information provided outwith the 20 day timescale, other departmental response late (other)	0	4	1	1	0	6	0	11	1
8	Closed, information provided outwith the 20 day timescale, FOI issued late response	1	1	4	3	12	4	11	8	28
9	Withdrawn	0	0	3	5	3	0	1	5	7
10	Open	1	0	5	0	30	0	24	0	60
<b>TURNAROUND PERCENTAGE</b>		<b>75%</b>	<b>69%</b>	<b>78%</b>	<b>56%</b>	<b>59%</b>	<b>75%</b>	<b>67%</b>	<b>65%</b>	<b>66%</b>

\* No comparison figures available for Chief Executive's as figures were previously included under Corporate Services.

\*\* Although the Council received **216** enquiries **31** required to be responded to across Council departments.

The estimated turnaround time has been calculated by adding rows 1 to 5 and calculating the percentage turnaround time with the number of enquiries received minus the total of rows 9 and 10.