

FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

ENQUIRIES – 1 JANUARY – 31 MARCH 2010

		CHILDREN AND COMMUNITY		CHILDREN AND COMMUNITY	CORPORATE SERVICES		DEVELOPMENT AND ENVIRONMENT		GRAND TOTAL	
		SOCIAL WORK, HOUSING AND HEALTH	EDUCATION, CULTURE AND LIFELONG LEARNING		01/01/09-31/03/09	01/01/10-31/03/10	01/01/09-31/03/09	01/01/10-31/03/10	01/01/09-31/03/09	01/01/10-31/03/10
NUMBER OF ENQUIRIES		41	53		46	54	98	61	64	209
STATUS OF ENQUIRY										
1	Closed, information provided within the 20 day timescale	15	27	22	28	36	37	30	107	88
2	Closed, information part released	1	1	3	2	5	3	4	5	12
3	Closed, information exempt	4	1	3	1	7	1	9	7	19
4	Fees Notice	0	0	0	2	1	0	0	2	1
5	Awaiting Clarification	0	0	0	1	0	0	0	1	0
6	Closed, information provided outwith the 20 day timescale, departmental response late	14	10	2	2	24	0	5	26	31
7	Closed, information provided outwith the 20 day timescale, other departmental response late (other)	0	3	1	1	1	1	4	5	6
8	Closed, information provided outwith the 20 day timescale, FOI issued late response	0	1	1	3	3	2	4	6	8
9	Withdrawn	0	1	0	1	2	0	0	2	2
10	Open	7	9	13	13	19	17	8	46	40
TURNAROUND PERCENTAGE		59%	67%	85%	78%	64%	93%	77%	76%	72%

\* Although the Council received 176 enquiries 32 required to be responded to across Council departments.

The estimated turnaround time has been calculated by adding rows 1 to 5 and calculating the percentage turnaround time with the number of enquiries received minus the total of rows 9 and 10.