

SOUTH AYRSHIRE LICENSING BOARD

STATEMENT OF LICENSING POLICY

This statement was approved by the Licensing Board on 12th February 2014

1. Introduction

The Licensing (Scotland) Act 2005 (“the Act”) requires every Licensing Board to prepare and publish a statement of its licensing policy every three years and to keep the policy under review. The Board is required to ensure that its policies promote the licensing objectives set out in the Act namely:-

- Preventing crime and disorder
- Securing public safety
- Preventing public nuisance
- Protecting and improving public health
- Protecting children from harm

The pursuit of these objectives is a principal feature of the Board’s policy. The objectives provide a basis for refusal of an application, for the grant of a premises licence, or occasional licence: their breach may lead to the imposition of sanctions on a personal licence holder or provide grounds for the review of a premises licence. The attachment of conditions to a premises licence or occasional licence may be based on any of the objectives.

In implementing its policy statement, the Board is obliged to consult with:-

- The Local Licensing Forum which has been established by South Ayrshire Council
- Such other persons who appear to the Board to be representative of holders of licenses
- The Chief Constable of Police Scotland
- Persons having functions relating to health, education, social work, and young people
- Persons resident within the Board’s area
- Such other people as the Board thinks appropriate

It must be recognised that this policy covers a wide variety of activities and premises. It cannot provide for every eventuality but seeks to detail those factors and the Board’s policies which will influence the achievement of the licensing objectives. The Board recognises and supports the contribution which licensed premises make to the economy of the area, to employment, tourism and the vitality of the area.

2. General measures to promote the Objectives

2.1 Preventing crime and disorder

The Board supports a strategy aimed at making the area a safe place to live and visit. They will expect operating plans to include information as to how applicants will address the problems of underage drinking, drunkenness on premises, public drunkenness, illegal possession and/or use of drugs, violent behaviour, antisocial behaviour, and litter. However the Board acknowledges that the licensing function cannot be used for the general control of the antisocial behaviour of individuals once they are beyond the direct control of the licence holder of any premises.

2.2 Securing public safety

The Board is committed to ensuring that the safety of any person visiting, or working on, or in the vicinity of, licensed premises is not compromised. In the operating plan the Board expect details of precautions taken such as installation of CCTV, membership of local trade forums etc.

2.3 Preventing public nuisance

The Board wishes to protect and maintain the amenity of residents and occupiers of other businesses from any adverse consequences of the operation of licensed premises whilst at the same time recognising the valuable social, cultural and business contribution that such premises provide. The operating plan should demonstrate how the premises will be good neighbours both to residents and other local businesses

2.4 Protecting and improving public health

The Board is concerned about the link between the consumption of alcohol and public health. While the Board wishes to see premises thriving, this cannot be at the expense of patrons' health and wellbeing. Operating plans will be expected to detail suitable measures have been identified and will be implemented and maintained to protect patrons' health. These might include making available information regarding sensible drinking, the effects of excessive alcohol consumption and contact points where assistance can be obtained for problem drinking. The Board supports participation in designated drivers schemes and alcohol awareness campaigns.

2.5 Protecting children from harm

The Board wishes to see family friendly premises thriving in the area. However premises which sell alcohol for consumption on the premises and which do not offer the option of meals are unlikely to be considered a suitable environment for children. Operating plans should give detail of the measures which have been identified to protect children from harm. These may include limitations on the hours during which children may be in all or part of the premises, limitations or exclusions by age when certain activities are taking place, imposition of requirement for children to be accompanied by an adult, acceptance of accredited proof of age cards with photograph such as Young Scot cards and measures to ensure that children do not purchase, acquire or consume alcohol.

3. Applications for licenses and disposal of business

3.1 When considering applications for premises licenses, the Board must be satisfied that the measures proposed in the operating plan will meet the five licensing objectives.

3.2 The Board will not accept any premises licence applications which fail to satisfy the requirements of section 20 of the Act and any regulations made under the Act.

3.3 The Board will dispose of its business in an open and transparent manner. Information will be made available to those persons who wish to apply for a licence, make representations or to lodge objections. While office staff will give advice, it must

be understood that staff will not complete applications or operating plans for applicants.

3.4 The Board will meet in public although members may retire into private session to consider their decision

4. Delegation of licensing functions

4.1 The Board will provide an efficient and cost effective service to all those who are involved in the licensing process. Therefore the Board has adopted a scheme of delegation to ensure that decisions can be made in a way which is consistent with this aim.

4.2 The Board will receive regular reports regarding licenses determined under delegated powers.

4.3 The scheme of delegation is attached as appendix 1.

5 Premises Licenses

5.1 Premises wishing to sell alcohol for consumption on or off the premises will require to have a premises licence. This will govern, amongst others, what activities are allowed on the premises and what hours the premises can be open for business. Each licence will be tailored to the type of premises in question. There must be a description of the premises, an operating plan and a layout plan of the premises. If an activity is not mentioned in the operating plan then it cannot take place in the premises.

5.2 Notification of application, objections and representations

The Board will give notice of a premises licence application to:

- Each person having a notifiable interest in any land 4 metres in any direction of any boundary of the property to which the application relates
- Any community council within whose area the premises are situated
- South Ayrshire Council
- Chief Constable of Police Scotland
- Scottish Fire and Rescue Service
- Ayrshire & Arran Health Board

Additionally the Board will list all applications received on South Ayrshire Council's website

<http://www.south-ayrshire.gov.uk/licensing>

Any person may submit an objection or representation to the Board. The objection must relate to one or more of the licensing objectives.

5.3 Consideration of premises licence applications

The Board will assess each application on its own merits. The Board will have particular regard to:

- The nature of the premises, the style and type of use, the potential number and profile of the customers likely to attend the premises
- The proposed hours of operation

- The means of access to the premises including the location of customer entrances and exits
- Whether children /young persons are to have access to the premises or parts of the premises and upon what terms
- The need for door supervisors
- Areas or activities which may have potential for crime and disorder or public nuisance and any measures proposed to mitigate those issues.

When considering any application for premises which have been previously licensed, or in any review of an existing licence, the Board will take into account any relevant evidence, especially of the impact on local residents and businesses and will also look at the measures proposed by the applicant to mitigate any adverse impact.

5.4 Conditions

There are mandatory conditions set out both in the Act and in Regulations. The Board will consider on an individual basis whether it is necessary or expedient to impose additional conditions, to promote one or more of the licensing objectives.

5.5 Duplication

The Board will seek to avoid duplication with other regulatory regimes and will not use its powers under the Licensing (Scotland) Act 2005 to arrive at outcomes that can be achieved under other legislation or by other enforcement agencies.

6. Management of premises

The Board considers that licensees and their staff should operate their premises in a manner which is consistent with the licensing objectives. In particular the Board have determined the following policies:

6.1 Personal licence holders

The Board expects a personal licence holder to be on the premises at all times in order to ensure compliance with all the licensing objectives.

6.2 Outdoor drinking facilities and noise nuisance

To ensure that the licensing objective of preventing public nuisance is met, any premises with outdoor drinking facilities must ensure that no alcohol is consumed outside after 10pm, unless with the express consent of the Board. This consent will only be granted where the Board is satisfied that there is no likelihood of nuisance being caused to neighbours. Although patrons may still use the external area for smoking, staff should ensure that noise is kept to a minimum.

Applicants will be expected to address noise nuisance in their operating plans. General Information re noise nuisance as prepared by the Environmental Health Department is attached at Appendix 2. Any complaints regarding noise from premises will be investigated by the Licensing Standards Officer working in conjunction with the Environmental Health Department and the Out of Hours Noise Team.

6.3 Children and young persons on licensed premises

In order to meet the licensing objective of protecting children from harm the operating plan should give details of control measures which will be implemented. These may include:

- Provision of a sufficient number of people employed to secure the protection of children from harm
- Appropriate instruction, training and supervision of those employed to secure the protection of children from harm
- Limitations on the hours children may be present, in part or all of the premises
- Limitations or exclusions by age when certain activities are taking place
- Imposition of requirements for children to be accompanied by an adult
- Acceptance of Young Scot cards or passports as proof of age
- Measures to ensure children do not purchase acquire or consume alcohol
- Measures to ensure children are not exposed to incidences of violence or disorder

The Board wish to see family friendly premises thrive in the area both for local residents and for the tourist trade, and children may be adequately protected from harm by the action taken to protect adults but they may also need particular measures to be taken; no policy can anticipate every situation. When addressing the issue of protecting children from harm, the applicant must demonstrate that those factors, which may particularly impact on harm to children, have been considered

6.4 Door supervision

In order to meet the licensing objectives of preventing public nuisance, securing public safety and preventing crime and disorder, the operating plan should address whether door supervision is required and if so, the number of supervisors required, the occasions they must be present, and the hours they must be present on.

The Board may impose conditions requiring the presence of door supervisors and each case will be assessed according to the merits of the individual application.

For full details of all SIA requirements please refer to <http://www.sia.homeoffice.gov.uk/Pages/home.aspx>

7. Trading Hours.

In order to address all the licensing objectives the Board will have regard to its general policy on licensed hours, however each application will be dealt with on its merits and with regard to the following factors, although this list is not exhaustive:-

- The prevalence of anti-social behaviour in the vicinity of the applicant premises (particularly premises to be operated outwith the standard licensing hours) as disclosed by any Police report provided in terms of section 21(3)(b) of the Act

- The location of the premises and the general character of the area in which the premises are situated
- The activities and hours proposed in the draft operating plan accompanying either a premises licence application or an application for variation
- The availability of public transport in the locality of the premises late at night and in particular whether or not the use of the premises for the sale of alcohol in the absence of adequate public transport facilities may cause nuisance
- The impact additional licensing hours may have on police demands in conjunction with resources available to deal with such needs.
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7.1 Off-sales.

The maximum hours set by the Act are 10am – 10pm and the Board has no discretion to permit sales outwith these hours. However, the Board may further restrict these hours, in applications where it is thought necessary to curb the occurrence of anti-social behaviour and in order to ensure compliance with all of the licensing objectives.

7.2 On sales

The Board considers that the maximum trading hours to be enjoyed by any premises shall not exceed fourteen and a half continuous hours. The earliest opening time normally permitted will be 10am.

The Board will not normally permit a terminal hour of later than 02:30 except during the festive period (1st December – 2nd January) when an additional hour may be granted, or for an individual special event for which an extended hours application has been granted (see paragraph 11).

Any premises which open beyond 1 am will have mandatory or local conditions detailed in appendix 3 imposed.-

The terminal hour granted by the Board may be reconsidered at a review hearing if it is felt that any of the licensing objectives are being adversely affected.

As ever with matters of policy the determination of the standard to be applied must allow for exceptions if good cause can be shown for making an exception to the general approach.

8 Adult Entertainment

Premises managers should ensure that no forms of entertainment offered on the premises conflict with any of the licensing objectives

Following consultation carried out in May 2009, the Board will not normally permit adult entertainment in any premises.

Adult entertainment means any form of entertainment which

- (a) Involves a person performing an act of an erotic or sexually explicit nature:
- and

- (b) Is provided wholly or mainly for the sexual gratification or titillation of the audience.

9. Consideration of applications

All applications will be considered with reference to the five licensing objectives and in addition the following matters will be considered

9.1 Overprovision

The Board has carefully considered the Evidence Report to inform the review of the South Ayrshire Licensing Policy Statement and Overprovision Assessment 2013 (hereinafter referred to as “ the Report”) produced by The South Ayrshire Alcohol and Drugs Partnership at the request of the Local Licensing Forum..¹ However it considers that the information contained in the report does not of itself lead to an automatic conclusion that there is overprovision within South Ayrshire. As the report itself accepts “The findings indicate where there may be overprovision in an area, however will not determine the correct number of premises which will effectively limit or reduce alcohol related harm “

The Board has also noted that there has been an 8% reduction in the amount of alcohol consumed over the period 2009-2012. It has also noted that there has been a marked increase in the amount of alcohol sold in the off trade and a decline in that sold in the on trade and that it is now estimated that 69% of all alcohol sold in Scotland is sold through the off trade.²

On the basis of the information provided by the report and having regard to the Board’s own knowledge, the Board has determined that there is no over provision either (a) of licensed premises or (b) of licensed premises of a particular description in any locality within South Ayrshire and any new applications will continue to be dealt with on their individual merits

9.2 Occupancy Capacity

The occupancy capacity of premises will be recommended by the Council’s Building Standards service and is one factor in the assessment of overprovision. However all premises should have a risk assessment as required by the Fire (Scotland) Act 2005 which should detail the safe occupancy level for specific areas within the premises to ensure the safety of persons in the premises and safe escape in the case of emergency If there are additional concerns about crime and disorder or public nuisance, the Board may consider setting a lower maximum occupancy limit than that recommended by Building Standards

1

<https://ww20.south-ayrshire.gov.uk/ext/committee/CommitteePapers2013/Licensing%20Board/16th%20May/Final%20Evidence%20Report%20for%20Licensing%20Board%20May%202013.pdf>

²<http://www.healthscotland.com/uploads/documents/21782-August%20Update%202013%20Briefing.pdf>

10. Review of Premises Licenses.

Any person may apply for the review of a licence on the grounds specified in section 36 of the Act. A review will include consideration being given to the suspension, revocation or variation of a licence or alternatively to the issue of a written warning.

In the event that a licence is suspended by the Board for any reason, the Board would expect that all alcohol is removed from the alcohol display area during the period of suspension

11. Extended hours applications

The Board may extend the licensed hours in respect of premises by such period as it considers appropriate. However, the Board can only do so in connection with

- A special event or occasion to be catered for exclusively on the premises or in a dedicated function suite
- A special event of local or national significance. The grant of an extension of licensed hours can last no longer than one month

The applicant will be required to demonstrate the hours requested are appropriate in the circumstances. The applicant should provide sufficient information to the Board to enable a decision to be made. This will include

- The hours sought
- The description of the special event or occasion, including the name and contact details of the person who has booked the special event
- The activities proposed
- The hours those activities will take place
- Why the event or occasion is considered to be special
- Why the event cannot take place within the existing on-sales hours.
- Any applications for more than an hour beyond the core hours granted to premises and all applications beyond 2:30am will require to be considered at a Board hearing

If the Board receives a number of applications from the same premises to extend licensed hours, it will expect the applicant to consider whether an application should be made to vary the premises licence.

Where an application is made for extended hours in relation to a festival or event of local or national significance, the Board will expect the applicant to demonstrate that there will be a substantial form of entertainment taking place on the premises which is related to the particular festival or event. In such cases, the applicant will be required to submit a programme of events along with the application form. For the avoidance of doubt, mere sponsorship of the festival or event will not generally be considered sufficient to warrant the granting of extended hours. Every application which seeks extended hours for any associated activities will be treated on an individual basis, based on the nature of the activities to be made available.

The Licensing Board will tend to look favourably on applications for extended hours which are designed to cater for increased numbers of visitors to the area arising from particular events.

Where a festival or event is localised, such as Live@Troon or Girvan Folk Festival extended hours will generally only be granted to premises in the locality of the festival or event.

12. Occasional licences

An occasional licence authorises the temporary sale or supply of alcohol which is not authorised by a premises licence. The application may be made by

- The holder of a premises licence
- The holder of a personal licence
- A representative of any voluntary organisation (restricted to an event in connection with the voluntary organisation's activities).

While premises and personal licence holders can make unlimited applications, voluntary organisations will be limited, in any 12 month period,(beginning on 1st January each year) to not more than 4 licence for a period of 4 days or more, and not more than 12 each having effect for less than 4 days.

The Board will consult with the Chief Constable and the Licensing Standards Officer on all applications and applications will require to be lodged a minimum of 28 days before the proposed event.

The Board will not normally grant occasional licences with a terminal hour later than midnight as it recognises the need to protect the amenity of the surrounding neighbourhood.

However each application will be dealt with on its merits. Applicants should bear in mind that any applications with a terminal hour beyond midnight will require to be granted by the Board rather than under delegated powers and therefore such applications will require to be lodged a minimum of 28 days before the board meeting preceding the proposed event. Conditions may be imposed on any licence granted in order to ensure compliance with the licensing objectives

While the Board is aware that the Act does not refer to the holding of an "event" in the provisions dealing with occasional licences, given their short-term nature and that they are not subject to any requirements for certification, neighbourhood notification, nor public site notices, it will generally look for the applicant to demonstrate that the occasional licence is required for a special event to be catered for on unlicensed premises,

The Board believes that this policy approach is necessary so as to avoid the occasional licence process being used as a mechanism to circumvent the full licensing process which would more readily identify any issues of concern in relation to one or more of the licensing objectives, and in particular that relating to securing public safety.

The Board will consider on a case by case basis whether it is necessary or expedient to impose conditions to give effect to the licensing objectives

Delegated powers have been given to impose conditions on Occasional Licences as set out in Appendix 4

13. Licensing Standards Officer

The Board has appointed Licensing Standards Officers, who will investigate allegations relating to licensed premises to ensure that licensing conditions are being complied with and to provide information, guidance and a mediation service. They can be contacted by phone 01292 617686, by email at licensingstandardsofficer@south-ayrshire.gov.uk or by letter to County Buildings Wellington Square, Ayr KA7 1DR

14. Personal Licenses

Any individual may seek a personal licence whether or not they have current employment or business interests associated with the use of the licence

The Board will grant a personal licence if it is satisfied that the applicant

- Is over 18 years of age
- Possesses a relevant licensing qualification
- Has not held a previous personal licence which has been revoked in the previous five years, ending on the day on which the application was received
- Has not been convicted of any relevant offence or foreign offence.

When an applicant has an unspent conviction for a relevant offence, the Board will liaise with the Police. If the Police object to, or give notice of any relevant offences in respect of the application, the application will be heard at a Board meeting, when it will be considered whether the grant of a licence will be in the interests of the crime prevention objective. It will consider the seriousness of and relevance of the conviction, the period which has elapsed since the offence was committed and any mitigating circumstances.

Personal licence holders are also statutorily required to undergo refresher training five years after the grant of their licence. Licence holders should be aware that the Board will only send one reminder regarding the need to undertake refresher training and if the licence holder does not complete the training and produce evidence of completion to the Board within the statutory time limit then the Board must revoke the personal licence. Once a personal licence has been revoked no new application for a personal licence can be made for 5 years.

15. Off sales

Applications for licenses for premises which are to be used for the sale of alcohol for consumption off the premises will be expected to address the five licensing objectives

The Board considers that there should be no displays located at the entrance/exit of the premises

The Board considers that that a refusal book should be maintained in the premises detailing all incidences of refused sales, including the date and time, the reason for refusal and the member of staff refusing the sale. Any such refusal book should be checked and signed by the Premises Manager at least on a weekly basis. The refusal book should be made available for inspection by the Police and Licensing Standards Officers on request.

Appendix 1

Scheme of Delegation – Licensing Board

As approved by the Licensing Board on 17th January 2008

Licensing (Scotland) Act 2005

1. Reserved to the Licensing Board

Decisions on the following matters shall be made by the Licensing Board at a meeting arranged by the Clerk:-

- 1.1 Determining the Licensing Board's policy for the purposes of a Licensing Policy Statement or any Supplementary Licensing Policy Statement.
- 1.2 Determining, for the purposes of any such statement, whether there is overprovision of licensed premises, or licensed premises of any particular description, in any locality
- 1.3 Determining a premises licence application
- 1.4 Determining a premises licence variation application where the variation sought is not a minor variation
- 1.5 Determining an application for the transfer of a premises licence where the applicant has been convicted of a relevant or foreign offence
- 1.6 Determining a personal licence application, or personal licence renewal application where the applicant has been convicted of a relevant or foreign offence
- 1.7 Conducting a hearing under the Act, including taking any of the following steps:-
 - 1.7.1 At a review hearing in respect of a premises licence
 - (i) Issuing a written warning to the licence holder
 - (ii) Revoking or suspending the licence, or

(iii) Making a variation of the licence or

1.7.2 Making an order revoking, suspending or endorsing a personal licence

1.8 Making a closure order

1.9 Refusing an application for confirmation of a provisional licence

2. **Delegation to the Clerk or Depute Clerk of the Licensing Board**

Decisions on the following matters are delegated to the Clerk or Depute Clerk:-

2.1 Any application for a minor variation of premises licences (section 29)

2.2 Any application for variation to substitute a new premises manager – where the applicant has *not* been convicted of any relevant or foreign offence (sections 31 and 54)

2.3 Any application to transfer a premises licence – where the transferee has *not* been convicted of any relevant or foreign offence (sections 33 to 35)

2.4 Any application for confirmation of a provisional premises licence – where no variation (other than a minor variation) has been made to the operating plan or layout plan for the premises to which the licence relates since the provisional licence was issued or since a variation of the provisional premises licence was granted (section 46)

2.5 Any application for an occasional licence – where no objections or representations have been received, nor a notice recommending refusal from the Chief Constable or any report from the Licensing Standards Officer recommending refusal (sections 56 to 61)

2.6 Any applications for extended hours – where no objections or representations have been received, nor a notice recommending refusal from the Chief Constable or any report from the Licensing Standards Officer recommending refusal (sections 68 to 70)

2.7 The determination in terms of section 70 (2) of the Act as to whether or not the Licensing Board will hold a hearing to determine an application for extended hours where an objection, representation or a notice recommending refusal from the Chief Constable or a report from the Licensing Standards Officer recommending refusal has been received

- 2.8 Where a decision has been taken not to hold a hearing in terms of section 70 (s) of the Act, the determination of the application
- 2.9 Any application for a personal licence or renewal of a personal licence where the applicant has *not* been convicted of a relevant or foreign offence (section 74)
- 2.10 In terms of Paragraph 6 of the Licensing (Transitional and Saving Provisions) (Scotland) Order 2007, the decision as to whether, in the case of a premises licence application during the transitional period, to request an anti-social behaviour report from the Chief Constable
- 2.11 In terms of Paragraph 8 of the Licensing (Transitional and Saving Provisions) (Scotland) Order 2007 – “No requirement for a hearing” – the decision as to whether an objection to a premises licence application made during the transitional period should be rejected under section 22(4) of that Act where no other competent objections have been made
- 2.12 In terms of Paragraph 8 of the Licensing (Transitional and Saving Provisions) (Scotland) Order 2007 – “No requirement for a hearing” – the decision as to whether an application for a premises licence, made during the transitional period, can be approved via a list at a meeting of the Licensing Board where:-
- (i) There are no valid objections to the application;
 - (ii) The size and capacity of the premises, the general nature of the premises, and any entertainment to be provided on the premises are to be substantially the same as at the date of application
 - (iii) The hours sought in the Operating Plan are within the Licensing Board’s general policy on Licensing Hours as set out in its Statement of Licensing Policy; and
 - (iv) No request for an anti-social behaviour report in terms of paragraph 6 of the Licensing (Transitional and Saving Provisions) (Scotland) Order 2007 has been made

[Note: the Clerk or Depute Clerk may elect not to use their delegated powers in a particular case in which case the matter will be referred to the Board]

3. **Other Matters**

Any matters which are not the subject of a specific delegation in terms of this Scheme of Delegation and are not prescribed by the Licensing (Scotland) Act

2005 shall be determined by the Licensing Board at a meeting arranged by the Clerk in consultation with the Chairman of the Licensing Board.

Appendix 2

Preventing Public Nuisance

Licensed premises may have a significantly adverse impact on communities through public nuisances which arise from their operation.

In order to maintain and protect the amenity of residents and occupiers of other businesses from the potential consequence of the operation of licensed premises, issues such as noise, light, odour, litter and anti-social behaviour must be taken into consideration where these matters impact on those living, working or otherwise engaged in normal activity in an area.

Noise

There are various potential sources of noise relating to licensed premises. These include entertainment noise, noise from mechanical services equipment and noise from deliveries to the venue. It is expected that licensed premises are good neighbours and do not cause “nuisance”.

Entertainment Noise

This is the main source of complaint to Environmental Health who would expect the following conditions to be met:

- During daytime period (07:00 - 23:00), entertainment noise levels should not give rise to “nuisance” (in terms of the Environmental Protection Act 1990) within nearby noise sensitive properties or gardens.
- Noise levels during night-time periods (23:00 – 07:00) should be inaudible within nearby noise sensitive premises.

Nuisance may be simply defined as an adverse impact on a persons’ ability to enjoy their amenity, either inside or outside their residence. (Scottish Government)

Failure to comply with these conditions may result in an adverse report being sent to the licensing board. In addition statutory action may be taken in terms of the Environmental Protection Act 1990.

When Officers respond to a noise complaint the situation is initially assessed at the affected property subjectively by experienced Officers. If necessary noise measurements are taken. Where the noise complaint is found to be justified you will be visited and given advice. Where a statutory nuisance is found Officers are obliged to issue an Abatement Notice to the person responsible. Recurring complaints may result in a Licensing Review. Where an abatement notice has been served you may receive a fixed penalty of £400 or the matter reported to the Procurator Fiscal.

For new premises or premises planning to have live entertainment for the first time we would expect a noise consultant to provide a report on the suitability of the premises and any action required to ensure no nuisance occurs.

You should note that when completing the Operating Plan template any live music is almost certain to exceed 85dB and that should be indicated at Question 5(g).

The above conditions can be complied with through the following:

- **Good location, design and layout of the premises.** This is essential to ensure that excessive noise breakout does not occur. The above must be taken into consideration with respect to the type and volume of music or other entertainment likely to be provided. In particular sufficient sound insulation and ventilation must be provided (to prevent the need to open external doors and windows).
- **Well designed sound systems** - entertainment noise often has prominent low-frequency content which is regularly the source of complaint and therefore should be taken into consideration. A reputable acoustic consultant should be consulted in these issues.
- **Robust management controls** - are fundamental to ensure that suitable internal and external noise levels are not exceeded.

It should be noted that under the health and safety legislation assessments have to be made to protect staff from damage to their hearing. Environmental Health will check that a suitable assessment has been carried out. Contact them for further guidance.

Noise from Customers

Since the ban on smoking in public places took effect in March 2006 there has been an increase in the number of beer gardens or outside café areas to cater for customers who wish to smoke. The trend has resulted in an increase in the number of complaints received regarding noise from these areas. Licensees must manage these areas robustly to ensure that nuisance is not caused to neighbours as a result of noise from customers. We would recommend that the provision of amplified music to these areas is considered carefully. Again advice can be sought from Environmental Health.

Noise from Mechanical Services Equipment and Service Vehicles

This is also a frequent issue with pubs and clubs and is generally assessed using British Standard 4142 (Rating industrial noise affecting mixed residential and industrial areas). The measured noise level is compared to the usual noise level and if there is a difference then it can be a “nuisance”. We would then take action to make sure the noise was reduced or eliminated.

A common complaint is the noise from the glass recycling services especially if the collection is in the early morning.

Events in Marquees

We have noticed a trend of using marquees both at licensed and private properties for events. Marquees provide little sound insulation and therefore in some cases may be unsuitable for live/amplified music.

Each situation will be different and advice can be sought from Environmental Health at the event planning stage.

Normal Operations

Due to extended licensing hours it should be remembered that some operations are best done during the day. Taking the bottles out to the bins is better done at 10am than at midnight for example.

Contact

Environmental Health

South Ayrshire Council

Burns House

Ayr

KA7 1UT

Tel: 01292 618222

Email Environmental.Health@south-ayrshire.gov.uk

Appendix 3 Conditions for premises opening beyond 1am

1. A person trained to the satisfaction of the Licensing Board in administering first aid must be present on the premises from 1:00 am (on any day when the premises are open at that time) until whichever is the earlier of–

(a) the time at which the premises next close; and

(b) 5:00 am.

2. A designated person who is the holder of a personal licence must be present on the premises from 1:00 am (on any day when the premises are open at that time) until whichever is the earlier of–

(a) the time at which the premises next close; and

(b) 5:00 am or such other time as the Licensing Board may specify.

3. There must be written policies in existence concerning–

(a) the evacuation of the premises; and

(b) the prevention of the misuse of drugs on the premises.

4. A CCTV system must be installed on the premises to the satisfaction of the appropriate chief constable and must be kept in good working order.

5. There must be persons responsible for checking on the safety and wellbeing of persons using any toilet facilities on the premises.

6. A person who holds a licence granted under section 8 of the Private Security Industry Act 2001 must be positioned at every entrance to the premises from 1:00 am (on any day when the premises are open at that time) until whichever is the earlier of–

(a) the time at which the premises next close; and

(b) 5:00 am or such other time as the Licensing Board may specify.

Appendix 4 Occasional Licences

Conditions which may be imposed

<u>Applies</u>	<u>Condition</u>	<u>Objective</u>
<input type="checkbox"/>	1. The main bar to be situated in a suitable place separate from dance floor or to be partitioned off from the dance floor area.	PCD, SPS
<input type="checkbox"/>	2. No under 18's to be allowed in the main bar area.	PCD, PCFH
<input type="checkbox"/>	3. The licence holder or their nominee and sufficient responsible persons are to be present throughout the event to ensure its safe conduct and compliance with the Licensing (Scotland) Act 2005	PCD, SPS, PPN
<input type="checkbox"/>	3(a) The licence holder must ensure that sufficient staff/volunteers are on duty to ensure a safe and responsible event. Such persons must be easily identifiable as such to persons present and should be made aware of their duties, policies and practices by the licence holder. They must be responsible, capable and not drink alcoholic liquor for the duration of the event. Their duties are to: <ul style="list-style-type: none">• Confirm that persons who seek access to the event have paid for admission or have appropriate passes/invitations• Supervise entrance doors/access points at all times to ensure that no fire or other exits are blocked• Be aware of the fire safety precautions and procedures and all other policies and practices appropriate to the event• Provide assistance to patrons, including customer care, directions to facilities and health and safety.• Remain on the premises until the end of permitted hours and all patrons have vacated the premises.• Be aware of the provisions of the Licensing (Scotland) Act 2005 which impact on the event	PCD, SPS, PPN

<u>Applies</u>	<u>Condition</u>	<u>Objective</u>
<input type="checkbox"/>	<p>4. A sufficient number of Security Industry Authority licensed stewards must be present to address the identified needs/risks of the event. They will be responsible for controlling the licensed area of the event during licensed hours and until attendees have dispersed from this area at the end of the event. SIA stewards must:</p> <ul style="list-style-type: none"> • Actively police the premises including fenced area if applicable, to perform all "manned guarding" activity as directed by the event organiser which are in line with their role under the Private Security Act 2001. • Supervise entrance doors/access points at all times. • Identify and refuse entry to drunken persons. • Be aware of the fire safety precautions and procedures. • Be made aware of the drug prevention policy. • Ensure that no fire or other exits are blocked. • Be easily identifiable to those present at the event as an SIA registered steward and display the appropriate identification. • Not drink alcoholic liquor for the duration of the event. • Ensure that no patron removes glasses, or open or closed vessels from the premises when exiting for any reason. • Be responsible, capable and aware of their duties. • Remain on the premises until the end of permitted hours and all patrons have vacated the premises. 	PCD, SPS, PPN
<input type="checkbox"/>	<p>5. An adequate number of staff/volunteers/stewards should have knowledge of first aid procedure.</p>	SPS, PIPH
	<p>6(a) All stewards/staff/volunteers should be aware of their responsibilities under the Licensing (Scotland) Act 2005.</p>	PCD
<input type="checkbox"/>	<p>6(b) Bar staff must be able to identify and refuse service of alcoholic beverages to drunken persons.</p>	PCD

<u>Applies</u>	<u>Condition</u>	<u>Objective</u>
<input type="checkbox"/>	7. An accurate and appropriate counting method must be in place to enable the provision of attendee numbers within the event at any particular time.	SPS
<input type="checkbox"/>	8. All refreshments to be decanted in to plastic containers at the point of sale.	SPS
<input type="checkbox"/>	9. Entry to the event must be by ticket only purchased prior to the day of the event/or by -----hours on the day of the event (delete whichever inappropriate).	SPS
<input type="checkbox"/>	10. A system must be employed to identify and distinguish between those attending the event that are under or over 18 years of age. Identification by way of a passport or driving licence must be seen as proof of age.	PCD
<input type="checkbox"/>	11. There can be no re-entry to the event if ejected.	PCD, SPS, PPN
<input type="checkbox"/>	12. A separate under 18's bar to be provided where soft drinks only are sold.	PIPH, PCD, PCFH
<input type="checkbox"/>	13. No glass, cans or other containers allowed to be taken into licensed area of the event by attendees. Suitable receptacles for these items must be provided at the entrance to the licensed area.	PCD, SPS

Key to Licensing Objectives

PCD:	Prevention of Crime and Disorder
SPS:	Securing Public Safety
PPN:	Preventing Public Nuisance
PIPH:	Preventing and improving public health
PCFH:	Protecting Children from Harm

The terms "Licensable activities", "non-licensable activities", "Manned guarding" are defined in the document "Security at Events" Guidance on the Private Security Industry Act 2001 and can be viewed by following this link:-

http://www.sia.homeoffice.gov.uk/Documents/licensing/sia_security_at_events.pdf