

Looking after you and your information

Health and social care partnerships

EAST AYRSHIRE

Health & Social Care
Partnership



NORTH AYRSHIRE
Health and Social Care Partnership



south ayrshire
health & social care
partnership



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What is this leaflet about?

New legislation, in the form of the Public Bodies (Joint Working) (Scotland) Act 2014, came into force on 1 April 2015. The Act requires health boards and local authorities to integrate a range of health and social care services.

Health and social care partnerships work together to improve people's experience of services, and give people the support they need to live safe, healthy lives in their own communities.

This leaflet explains why people involved in your care in the health and social care partnerships may need to share information about you in order to provide the services and support you need.

Who is involved in looking after your information?

The NHS and local authority health and social care partners work together to provide you with services designed to meet your needs. To allow them to provide the most appropriate support they need to share some of your personal health and social care information.

Keeping you informed

In accordance with the Public Bodies (joint Working) (Scotland) Act 2014 consent will not be required for the sharing of information between NHS Ayrshire & Arran and each of the three local authorities in Ayrshire for the purpose of delivering joined up health and social care services.

You will, however, be informed about how your information will be collected, held and shared. This will ensure that we can deliver co-ordinated care that is easy to access and is focussed on the best outcome for you.

What can you expect from us?

We will only hold and share information that is needed to provide the support you require. We will keep this information, along with details of the support you require, in strict confidence.

If you require more information about your support plan or the sharing of information within the health and social care partnerships, then please contact your key worker.

Statement of confidentiality

Everyone working within the NHS and the local authorities has a professional and legal duty to keep information about you confidential and secure.

We will not share this information outside the health and social care partnerships unless authorised to do so, either with your consent or by law.

The laws that govern the use of your information are the Data Protection Act 1998, the Human Rights Act 1998, along with professional standards and codes of conduct and the common law on privacy and confidentiality.

The health and social care partnerships may share personal data with other public bodies where required by law, for the prevention or detection of crime or the protection of children and vulnerable adults.

If you require any further information on the sharing of information you can contact your local Data Protection Officer as below:

South Ayrshire Council:

Co-ordinator - Registration, Records & Information

Telephone: 01292 612462

DataProtection@south-ayrshire.gov.uk

North Ayrshire Council:

Data Protection Officer

Telephone: 01294 324174

DataProtectionOfficer@North-Ayrshire.gov.uk

East Ayrshire Council:

Data Protection Officer

Telephone : 01563 576094

freedomofinformation@east-ayrshire.gov.uk

NHS Ayrshire & Arran:

Information Governance Team

Telephone: 01563 825831

InformationGovernance@aapct.scot.nhs.uk

All of our publications are available in different languages, larger print, braille (English only), audio tape or another format of your choice.

Wszystkie nasze publikacje są dostępne w różnych językach, dużym drukiem, brajlem (tylko w wersji angielskiej), na taśmie dźwiękowej lub w innym formacie Twojego wyboru.

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كافة مطبوعاتنا متاحة بلغات مختلفة و بالأحرف الطباعية الكبيرة و بطريقة بريال الخاصة بالمكفوفين (باللغة الإنكليزية فقط) و على شريط كاسيت سمعي أو بصيغة بديلة حسب خيارك.

Tha gach sgrìobhainn againn rim faotainn ann an diofar chànanan, clò nas motha, Braille (Beurla a-mhàin), teip claidinn no riochd eile a tha sibh airson a thaghadh.

हमारे सब प्रकाशन अनेक भाषाओं, बड़े अक्षरों की छपाई, ब्रेल (केवल अंग्रेज़ी), सुनने वाली कसेट या आपकी पसंदनुसार किसी अन्य फॉरमेट (आरूप) में भी उपलब्ध हैं।

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ਸਾਡੇ ਸਾਰੇ ਪਰਚੇ ਅਤੇ ਕਿਤਾਬਚੇ ਵਗੈਰਾ ਵੱਖ ਵੱਖ ਭਾਸ਼ਾਵਾਂ ਵਿਚ, ਵੱਡੇ ਅੱਖਰਾਂ ਅਤੇ ਬ੍ਰੇਲ (ਸਿਰਫ਼ ਅੰਗਰੇਜ਼ੀ) ਵਿਚ, ਆਡੀਓ ਟੇਪ 'ਤੇ ਜਾਂ ਤੁਹਾਡੀ ਮਰਜ਼ੀ ਅਨੁਸਾਰ ਕਿਸੇ ਹੋਰ ਰੂਪ ਵਿਚ ਵੀ ਮਿਲ ਸਕਦੇ ਹਨ।



0800 169 1441



Tell us what you think...

If you would like to comment on any issues raised by this document, please complete this form and return it to: Communications Department, 28 Lister Street, University Hospital Crosshouse, Crosshouse KA2 0BB. You can also email us at: comms@aaaht.scot.nhs.uk. If you provide your contact details, we will acknowledge your comments and pass them to the appropriate departments for a response.

Name _____

Address _____

Comment _____