

Michaela has been working with her tutor on literacy and numeracy since July 2013. She has had a troubled relationship with her mother during this time and was very low in self- confidence and self- esteem.

She was allocated her own home in November 2014 and since then her work with her tutor has taken on a new relevance. Her literacy has improved and she is able to read and understand formal letters sent to her e.g. housing department. She is happy that she can write stories for her little sister which she says has helped strengthen their bond and for the first time in knowing her she started to mention her mum being proud of her. ("Look forward to writing stories for my sister and see if she will be as proud of me as my mum is")

Numeracy took on an entirely new meaning to her because she could see the advantages of counting for budgeting in her own home. She has become confident in her ability to manage her money. Her own comments from her last two on-going guidance meetings on this are:-

"Helping with cutting my spending when shopping e.g. £25 down to £15 with my food shop."

"Helping mum with budgeting and how to save e.g. £55 down to £32."

"It has helped me to save e.g. three money boxes for 1p, 2p and 5p boxes"

"Helping my mum to budget with her shopping better"

"More bond with my mum. We are getting on better than we ever did before"