

## *Change to South Ayrshire Council's Allocations Policy - Mutual Exchanges*

A change has been made to our allocations policy relating to tenants wishing to mutual exchange (swap homes).

Previously our policy did not allow a mutual exchange to be granted where tenants moved to a house which has more or less bedrooms than they needed for their household as detailed in our [allocations policy](#).

From the 31st January 2016 we may agree to a mutual exchange where this would improve (but does not worsen) the housing situation of one or both applicants.

**Please note that if a South Ayrshire Council tenant wishes to mutual exchange with a tenant of another local authority or housing association, they will also be assessed under that organisation's policy rules on mutual exchanges.**

Full details of the circumstances in which we may now grant a mutual exchange can be found in Section 1.22 of our [allocations policy](#).



If you wish to apply to mutual exchange or speak to a member of staff about mutual exchanges, contact details are listed below:

### **HOUSING OPTIONS TEAM**

80/88 Kyle Street, Ayr, KA7 1RZ

**Phone:** 0300 123 0900 (Press option 2, then Option 1 and then say Housing Options)

**Email:** [HousingOptionsTeam@south-ayrshire.gov.uk](mailto:HousingOptionsTeam@south-ayrshire.gov.uk)

### **KYLE (Covers Prestwick and Troon)**

Municipal Buildings South Beach, Troon, KA10 6EF

**Phone:** 0300 123 0900 (Press 2, then press 1, then say Troon Housing)

**Email:** [Kylehousingmanagement@south-ayrshire.gov.uk](mailto:Kylehousingmanagement@south-ayrshire.gov.uk)

### **CARRICK (Covers Girvan and Maybole)**

17/19 Knockcushan Street, Girvan, KA26 9AQ

**Phone:** 0300 123 0900

(Press 2, then press 1, then say Girvan Housing)

**Email:** [Carrickhousingmanagement@south-ayrshire.gov.uk](mailto:Carrickhousingmanagement@south-ayrshire.gov.uk)