

Contacts

Legal Advice Ayr Housing Aid Centre

3a Holmston Rd Ayr Tel: 01292 288111

Can provide legal advice on all housing matters.
They also provide an outreach service in Ayr North,
Girvan & Maybole.

Local Solicitors

A list of local solicitors can be found in the “**Yellow Pages**”

Local solicitors with knowledge of housing law can be found by contacting:

The Law Society of Scotland

26 Drumsheugh Gardens Edinburgh EH3 7JR
Tel: 0131 226 7411

Shelterline Tel: 0808 800 444

Can give advice & information on all housing issues.

Barnardos South Ayrshire Families Project

64 Viewfield Rd. Ayr Tel: 01292 610479

Social Work Enquiry & Information Team

Tel: 01292 268119

South Ayrshire Women's Aid

14 Green Street Ayr Tel: 01292 266482

STEP Project Tel: 01292 612301

They support unemployed young people age 16 -21

Throughcare Support Team Tel: 01292 612092

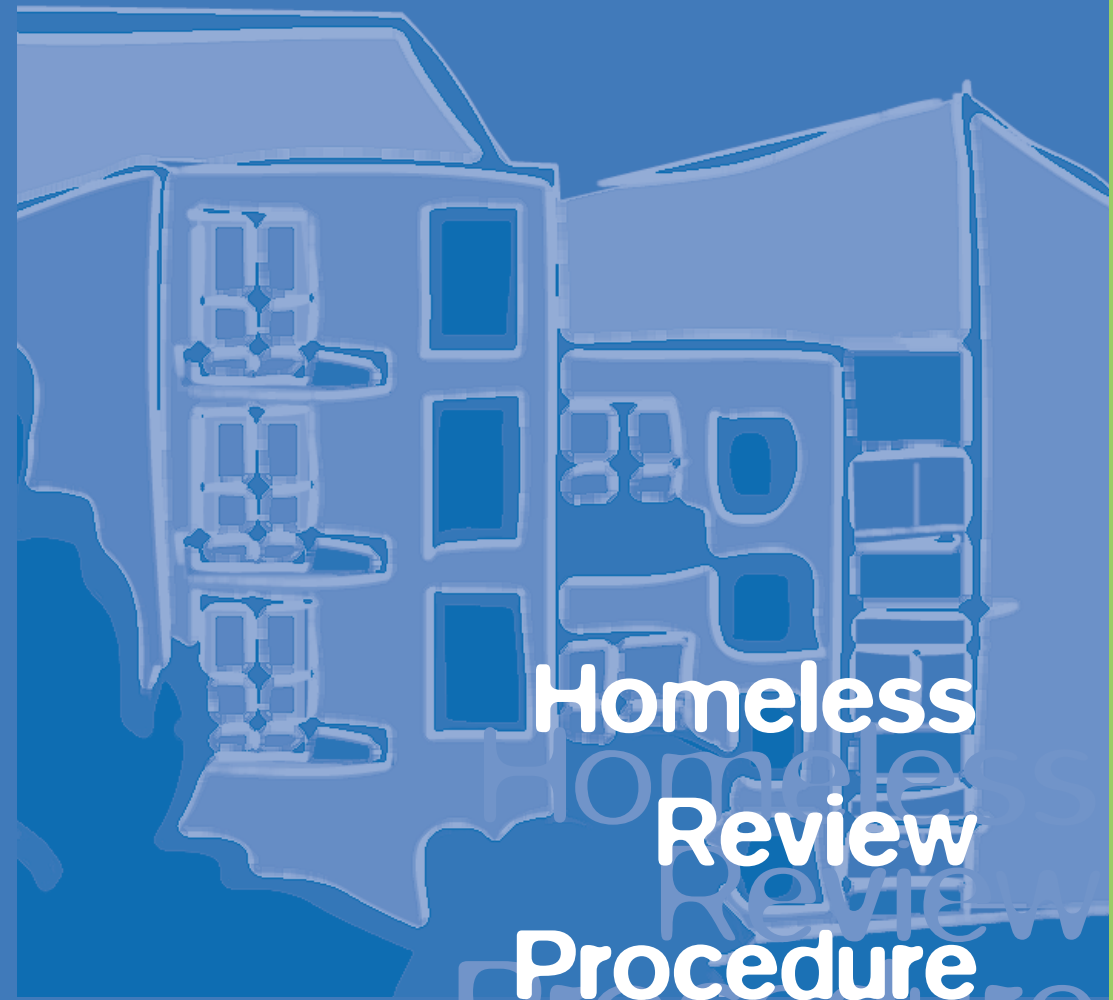
They support ex looked after and homeless young people 16-21

Advice and support agencies

This leaflet is available in
other languages and
formats on request.

یہ کتابچہ دیگر درخواست کیے جانے پر دوسری زبانوں
اور اشکال میں دستیاب ہے۔

本手冊備有其它語言和格
式的版本以供索取。



Homeless Review Procedure

(Making an appeal against your homeless decision)



Homeless Decisions

We have a duty to write to inform you when we have made a decision on your homeless application. We will explain the reasons for our decision in our letter.

If you don't agree with our decision you can ask for the decision to be reviewed in writing, within 21 days, to:

Homeless Review Officer

Department of Social Work Housing & Health

Holmston House

3 Holmston Rd

AYR KA8 3BA

Please tell us why you think our decision was wrong and enclose any information you think is relevant to your case.

The Homeless Review officer will be a senior officer, not involved in making the original homeless decision.

Your review will be dealt with within **10 working days**.

The Review officer will notify you of their decision within **3 working days**.

This ends the internal review procedure.

Judicial Review

If you wish to challenge our decision further you can apply for a Judicial Review.

In a Judicial Review the court cannot substitute its own opinion for that of the decision maker (the Council) but may make a decision on the grounds that the decision maker has exceeded or abused its' powers or has failed to perform the duty delegated to it or has exhibited bias.

To do this you should seek independent legal advice.

Overleaf you will find a list of agencies, which can offer you advice and support during the review process.