

**Appealing
against an offer
of permanent
housing.**

Appealing against an offer of permanent housing.

If you have good reason for not wishing to accept the offer of permanent accommodation we have made, you can appeal the offer by writing to:

**Homeless Manager
Homeless Service
80/88 Kyle Street
Ayr KA7 1RS**

Appeals must be made within 21 days of receipt of the offer.

If your appeal is unsuccessful, you must either accept the offer made to you or move out of temporary accommodation and find your own accommodation.

If your appeal is successful, the offer will be withdrawn and you will remain in temporary accommodation until another suitable vacancy arises.

In making an appeal against an offer of permanent accommodation you have the right to seek independent legal advice.

This leaflet is available in other languages and formats on request.

یہ کتابچہ درخواست کیے جانے پر دوسری زبانوں اور اشکال میں دستیاب ہے۔

本手冊備有其它語言和格式的版本以供索取。



About this leaflet

If your homeless application has been assessed and you have been accepted on to the Homeless List for an offer of permanent housing you may be unsure about what will happen next.

This leaflet should answer some of your questions and explain what standards you can expect from the council.

How long will I have to wait for housing?

We will always try to move you out of temporary accommodation into permanent accommodation at the earliest possible opportunity. However, depending on your circumstances and availability of accommodation it may take some time for a suitable vacancy to arise. Our staff can advise on the availability of housing stock.

Where can I be housed?

Your homeless officer will discuss your areas of choice and will take account of your particular circumstances.

The letting district(s) you will be held for will normally be one where you have a local connection, unless there is very good reason why that area is unsuitable.

Will I get any help in moving in?

If you are in receipt of benefit you may be able to apply for a Homemaker starter pack or a grant from D.S.S. Housing Support staff will be able to assist you with this.

What is a reasonable offer of housing?

You will be expected to move into your permanent accommodation as quickly as possible. Up to a maximum of 2 weeks will be given.

Delay in taking up occupancy of your permanent accommodation may result in rent arrears building up.

You will be offered permanent accommodation:

- Which meets our normal letting standards
- Which is of a size suitable for your household.
- Which takes into account as far as is practically possible any specific needs you or your family may have e.g. medical
- Which is consistent with the best interests of any children in your household.
- Which is free from any threat of violence.

What happens if I refuse an offer?

Before you turn down an offer of permanent accommodation you should discuss it with your homeless officer and/or seek independent housing advice.

By making you a reasonable offer of accommodation the Council will have fulfilled its legal obligation to you. If you refuse the offer made you will have to leave temporary accommodation and find your own accommodation.

Appealing against your offer see over